

**Manchester City Council
Report for Information**

Report to: Health Scrutiny Committee – 3 September 2019

Subject: Annual Report of Manchester Safeguarding Adult Board April 2018 – March 2019

Report of: Bernadette Enright, Executive Director of Adult Services
Julia Stephens-Row, Former Independent Chair of Manchester Safeguarding Children Board

Summary

This is a covering report providing an overview of Manchester Safeguarding Adults Board Annual Report which is for the period from April 2018 - March 2019. This document reports on the work of the partnership.

Recommendations

The Committee is asked to:

1. Note the publication of the Manchester Safeguarding Adult Board (MSAB) Annual report 2018–2019.
 2. To promote the importance of adult safeguarding across MCC and in the services that are commissioned ensuring that safeguarding is at the heart of all that is delivered.
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Wards Affected: All

Environmental Impact Assessment - the impact of the issues addressed in this report on achieving the zero-carbon target for the city

Manchester Strategy outcomes	Summary of how this report aligns to the OMS
A thriving and sustainable city: supporting a diverse and distinctive economy that creates jobs and opportunities	

A highly skilled city: world class and home grown talent sustaining the city's economic success	
A progressive and equitable city: making a positive contribution by unlocking the potential of our communities	
A liveable and low carbon city: a destination of choice to live, visit, work	The vision of the Manchester Safeguarding Adults Board is "Ensuring every citizen in Manchester is able to live in safety, free from abuse and neglect. Everyone who lives in the City has a role to play" which supports this outcome.
A connected city: world class infrastructure and connectivity to drive growth	

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Background documents (available for public inspection):

The following documents disclose important facts on which the report is based and have been relied upon in preparing the report. Copies of the background documents are available up to 4 years after the date of the meeting. If you would like a copy please contact one of the contact officers above.

We are currently working with a student from The Manchester College to compete the design work on the document. The content of the report will remain the same. Once this report is approved by the Committee, it will be uploaded onto the Manchester Safeguarding Boards website here:

<https://www.manchestersafeguardingboards.co.uk/resource/msab-annual-reports/> until the final design version of the report is ready for publication.

1.0 Introduction

- 1.1 The Manchester Safeguarding Adults Board (MSAB) annual report covers the period from April 2018 - March 2019. This report demonstrates the significant amount of work undertaken across a range of organisations and in partnership to safeguard adults in Manchester.
- 1.2 This report contains a variety of information detailing the work of the partners and some of key pieces of work undertaken by the MSAB. It also provides information on the work of the various sub groups which report to the Board, four of which are integrated with the Manchester Safeguarding Children Board (MSCB).
- 1.3 Safeguarding means protecting an adult right to live in safety, free from abuse and neglect. It is about working together to support people to make decisions about the risks they face in their own lives, and protecting those who lack the mental capacity to make these decisions.

2.0 Background

- 2.1 This report details the progress we have made around all of our priorities set out in the 2018/19 Business Plan, along with the areas identified as future challenges. It is put together along with contribution from partners and sub groups and includes information regarding the progress of the Board over the last year.
- 2.2 An important function of the Board is to monitor and evaluate the effectiveness of what is done by all Board safeguarding partners both individually and collectively to safeguard and promote the welfare of adults.
- 2.3 The Board meets regularly and is supported by a number of subgroups, detailed in the report.

2.4 Business Priorities

The Board rolled forward the priorities from 2017/18 into 2018/19.

- Engagement and Involvement – listening and learning, hearing the voice of adults, and making safeguarding personal.
- Complex Safeguarding - Domestic Violence and Abuse; Female Genital Mutilation; Sexual Exploitation; Radicalisation; Missing from care; Organised Crime; Trafficking and Modern Slavery; so-called Honour Based Violence.
- Transitions – moving from child to adulthood in a safe and positive way.
- Neglect - safeguarding and supporting adults at risk of wilful neglect, acts of omission and self-neglect.

These themes whilst shared with the MSCB have 'adult' specific pieces of work which are being delivered. Details of the work undertaken to work towards achieving these priorities is contained within the annual report supported by some case studies.

- 2.5 Key activities in 2018/19 include the publication of a safeguarding adult review; establishing a task and finish group to ensure that Making Safeguarding Personal is embedded; held a half day event with a focus on having difficult conversations in the context of Making Safeguarding Personal; launched a Modern Slavery and Human Trafficking strategy; held a Complex Safeguarding Conference; received regular updates on the Domestic Violence and Abuse strategy; and developed a Self-Neglect and Hoarding strategy.
- 2.6 Nearly 1400 people have attended face to face learning events and nearly 5,000 e learning courses have been completed by both adults and children's workforces.
- 2.7 The Quality Assurance and Performance sub group have completed a multi-agency case audit on self-neglect which was used to inform the strategy. Once again the group coordinated the annual self-assessment responses from partners including a number from housing providers. This is an important process to test out how well various elements of safeguarding are being addressed within organisations.
- 2.8 Following a number of referrals to the Safeguarding Adults Review sub group in relation to rough sleepers and homelessness a thematic review has been commissioned, the findings of which will be shared widely to ensure that any necessary changes in practice are communicated.
- 2.9 The MSAB held a joint meeting with the MSCB in January and March 2019 in order to agree the priorities for 2019/20. These have been determined to be Adverse Childhood Experiences; Complex Safeguarding; Transitions; Neglect and Mental Health.

2.10 **Future Challenges and Improvement**

In addition to the areas identified as priorities in the 2019/ 2020 Business Plan which are summarised above, other areas of challenge have been identified as follows:

- 2.11 There is still a need to ensure that Making Safeguarding Personal is embedded and that the Safeguarding partnership has a greater understanding of the issues faced by citizens. As mentioned previously a task and finish group is in place looking at how to promote Making Safeguarding Personal and there is a specific area on the new business plan regarding hearing the voice of citizens in terms of Safeguarding.

- 2.12 A further challenge to the system is the number of adults who need care and support and as safeguarding awareness is increased, this is likely to have a knock on effect.
- 2.13 The number of referrals for Safeguarding Adults Reviews has seen a significant increase since last year. This presents both a challenge in terms of resources required to complete these very complex pieces of work, and also in terms of ensuring the learning across such a large number of agencies is shared and embedded to ensure that changes in practice are made and sustained.
- 2.14 Future arrangements for Safeguarding. Following a legislative change there was a requirement for Local Safeguarding Childrens Board to be replaced. Manchester now has a new multi-agency safeguarding partnership which has also brought the Children and Adults Boards together. There is currently a transition phase and the new sub groups to support these arrangements are being developed. One new element which is really important is the establishment of safeguarding practice fora at a locality level. The development of one board for children and adults reflects the direction of travel over the last two to three years. However, retaining two separate executive groups for Adults and Children ensures that the focus on single issues is not lost.

3.0 Recommendations

- 3.1 Note the publication of the Manchester Safeguarding Adults Board (MSAB) Annual report 2018–2019.
- 3.2 Promote the importance of adult safeguarding within MCC and in the services that are commissioned ensuring that safeguarding is at the heart of all that is delivered.
- 3.3 The work and reach of the MSAB, as evidenced in this report is considerable, however there is much more to do if as a new partnership we are to achieve the vision of Ensuring every citizen in Manchester is able to live in safety, free from abuse and neglect.