

**Manchester City Council
Report for Information**

Report to: Communities and Equalities Scrutiny Committee – 18 July 2019

Subject: Update report on issues of interest

Report of: Deputy Mayor for Police, Crime, Criminal Justice and Fire

Summary

Following the meeting with the Chair and members of the Communities and Equalities Scrutiny Committee and the lead member for Community Safety, the Deputy Mayor committed to provide an update report on a range of issues of interest.

Recommendation

Members of the Communities and Equality Scrutiny Committee are invited to note the content of the report.

Contact Officers:

Name: Clare Monaghan
Position: Director – Police, Crime, Criminal Justice services and Fire
E-mail: Clare.monaghan@greatermanchester-ca.gov.uk

1. Introduction and Background

- 1.1 The Police and Crime Panel is responsible for holding the Deputy Mayor for Policing and Crime to account on policing issues. Made up of ten appointed councillors from each of the Greater Manchester local authority areas, and two independent members, the panel must be consulted with regarding precept proposals, the police and crime plan and the appointment of a Chief Constable. The Panel further receives an annual report and considers complaints about the Deputy Mayor.
- 1.2 The Greater Manchester Combined Authority governance structure also includes several scrutiny panels each with a specific remit which may additionally be consulted and reported to as police and crime strategies are being developed which relate to the responsibility of the panel.
- 1.3 Following discussion with the Chair of the Communities and Equality scrutiny committee, the Deputy Mayor agreed to provide an update report on a range of issues of interest.

2. Chief Superintendent and Superintendent Promotions and Postings

- 2.1 The outcome of the Chief Superintendent promotion process for 2019 is set out below and identifies successful candidates and their posting. 15 candidates entered the process and 8 were successful.

CHIEF SUPERINTENDENTS			
Jonathan	Chadwick	Chief Superintendent - Head of Professional Standards	XY - Professional Standards
Paul	Clements	Chief Superintendent	W - Operational Communications
Philip	Davies	Chief Superintendent - Programme 5 Transforming IS	S - Change
Umer	Khan	Chief Superintendent - Territorial Commander	A - CoM
Nicky	Porter	Chief Superintendent - OLWD & People Transformation	U - OLWD
Paul	Savill	Chief Superintendent - Local Policing & Criminal Justice	S - SJ & Custody
Dominic Chris	Sally Allsop	Chief Superintendent - Regional Counter Terrorism Coordinator	TC - NWCTU

- 2.2 The outcome of the Superintendent promotion process for 2019 is set out below and identifies successful candidates and their posting. 41 candidates entered the process and 13 were successful.

SUPERINTENDENTS			
FIRST NAME	SURNAME	POST	POSTED TO
Rebecca	Boyce	District Superintendent - North	A - CoM
Jamie	Daniels	Detective Superintendent - Crime & Vulnerability Officer	A - CoM
Gwyn	Dodd	Detective Superintendent - Public Protection	VH - Public Protection
Suzanne	Downey	District Superintendent	N - Bury
Melani	Hall	Detective Superintendent - Investigations	XY - Professional Standards
Richard	Hunt	District Superintendent	P - Rochdale
Glenn	Jones	Superintendent - Territorial	K - Bolton
Neil	Jones	Detective Superintendent - Head of Digital Security Centre	VH - Public Protection
Sarah	Morton	Superintendent - Head of CJ & Custody	S - CJ & Custody
Chris	Packer	Detective Superintendent - Crime & Vulnerability Officer	F - Salford
Gareth	Parkin	Superintendent - OLWD	W - OCB
Colette	Rose	District Superintendent	Q - Oldham
Richard	Timson	Superintendent - Change Command	S - Change

3. How elected members can influence policing priorities in neighbourhoods and precept priorities

- 3.1 Each local authority area has a range of regular opportunities when elected members can discuss policing priorities with their neighbourhood teams. This will also be influenced by the degree to which integrated placed based teams have been established in neighbourhoods.
- 3.2 The mechanisms used across Greater Manchester vary, however, examples of current mechanisms are set out below:
- Elected Members are regularly updated regarding important and critical issues when they occur. This can be by email or face to face meetings.
 - Elected members are also included in some IAG meetings as required
 - The Neighbourhood Beat Officer teams have direct and regular contact at neighbourhood/community meetings.
 - Elected members sit on some focus groups depending on their portfolio responsibilities.
 - Regular reports back by Place Inspectors after local Inspector led tasking meetings.
 - Police and Community meetings in some areas these may have different titles.
 - Where divisional commanders chair multi-agency meeting and elected members are also on the membership – ad-hoc opportunities to supplement other more formal approaches.

- Community meetings.
- 3.3 Priority spend areas for the policing precept are agreed by members of the police and crime panel at the meeting when the precept is decided.
- 3.4 For 2019, the police and crime panel agreed the priority areas at the January meeting. Members were informed by a detailed analysis of police budgets, financial pressures and feedback from community consultation. The link to the precept report can be found here:
https://www.gmcameetings.co.uk/meetings/committee/13/police_and_crime_panel
- 3.5 The increase in the precept in 2019/20 raised an additional £18m. The above precept report specifically highlighted the below priority areas of spend:
- Neighbourhood policing
 - Safety on the Transport network
 - Safe night time economy
 - Continue to improve the 101 service and other forms of customer contact
 - Tackling serious and violent crime
 - Tackling violence against women and girls
 - Improvements to police officer and staff sickness absence
- 3.6 To support the delivery against the above priorities there will be an increase in police officer numbers of 320, in addition to the recruitment of 500 officer to replace those who leave or retire and will include:
- 220 new Neighbourhood Police Officers (NPOs) to enable an enhanced response to calls, particularly to those from the most vulnerable.
 - A new proactive Force wide team of 50 officers to allow an effective, flexible, pro-active response to local problems and priorities.
 - A new transport team, with 50 additional officers, to enable a more appropriate response to problems on the transport network, including a wider focus on other transport matters.
 - 50 direct entry detectives who will support investigations, particularly those into serious and violent crime and violence against women and girls.
 - These new officers will be allocated based on operational need, final allocations have yet to be determined.

4. 101 Performance

- 4.1 In addition to precept funding, the Deputy Mayor has committed additional investment in the area of the 101 response and also regularly discusses performance with the Chief Constable.
- 4.2 Performance in this area is scrutinised by the Deputy Mayor and whilst there has been some improvement, there is still some way to go and this remains an area of focus for the Deputy Mayor and the Chief Constable who monitor progress against a detailed improvement plan. The additional investment from

the precept has also funded 30 additional call handlers in addition to developing alternative communication channels.

4.3 Other work that is in progress to improve access to the police service includes:

- Single online home – the new GMP public website will allow the public to contact GMP online rather than calling 101 or attending an enquiry counter such as:
 - Reporting crime or anti-social behaviour
 - Providing intelligence
 - Check for an update on an ongoing case
 - Apply for criminal injuries compensation
 - Apply for watch scheme registration
 - Request information about GMP
 - Request information held about yourself
- Live Chat, which was first piloted in December 2017 with the aim of providing an alternative point of contact for the public to raise questions with GMP. It is not intended that Live Chat will be prioritised over calls, however, it is a useful alternative for people who may just want some advice. This is one way of trying to reduce the number of calls whilst at the same time facilitating a more speedy response for people who need to make a telephone call.
- Establishing a system of triage to make sure that the most urgent calls can be responded to appropriately. This ensures that only genuine 101 and 999 calls go through to call handlers and has helped to manage the volume of calls and enabled a speedier response time for people who need it.
- Promoting the use of the Crimestoppers reporting facility, an anonymous way of contacting GMP and separate to the Operational Control centres. It has its own telephone number, and should be used by people wanting to leave information about crime or who may be committing crime. It is an important, albeit sometimes overlooked, further channel that the public can use.

5. Road Safety Plans and Priorities

5.1 The GMCA Police and Crime Team and the Cycling and Walking Commissioner are working with GMP, Transport for Greater Manchester and British Transport Police to develop a new Travelling Safely Partnership Strategy. This will bring together the key priorities from existing strategies including:

- Priorities from the TfGM Road Safety Team / Safer Roads GM Partnership
- TfGM Transport Strategy 2040
- TravelSafe Partnership Strategy 2019-21
- Roads Policing Strategy 2018-21
- Greater Manchester Strategy / Standing Together Police and Crime Plan
- Made To Move – GM Walking and Cycling Commissioner
- Greater Manchester Fire and Rescue Service – Corporate Plan (2016-20)

- 5.2 The aim is to launch the strategy with the inception of a new Transport Unit which will bring together existing and new resources.
- 5.3 At present, the GMP Roads Policing Team manages the Roads Policing Unit and the Travel Safe team. As part of the 2019/20 precept agreement 50 additional police officers will be recruited to the TravelSafe team
- 5.4 The Deputy Mayor is also considering funding requirements to introduce new programmes as part of the development of the new Transport Unit. We will report back as these plans develop.
- 5.5 GMCA will continue to be represented on the Safer Roads GM Partnership where road accident/casualty data is reviewed and intervention activities are discussed.
- 5.6 Whilst some Local Authorities are represented on the Safer Roads GM Partnership there is need to ensure any new Travelling Safely Partnership Strategy reflects local priorities and needs. Work is underway to strengthen this representation.

6. Recommendations

- 6.1 The Communities and Equality Scrutiny Committee are asked to note the information contained in this report.