

Appendix 3 Results of consultation

Do you agree or disagree that we should move to a banded Council Tax Support Scheme from April 2019?

Answer Choice		Response Percent	Response Total
1	Strongly agree	23%	242
2	Agree	32%	332
3	Neither agree or nor disagree	15%	161
4	Disagree	6%	65
5	Strongly disagree	6%	63
6	Don't know	16%	171
7	Not answered	2%	17
			1051

Do you agree that we have worked out the bands correctly?

Answer Choice		Response Percent	Response Total
1	Yes	68%	719
2	No	21%	221
3	Not answered	11%	111
			1051

If we have a banded scheme for Council Tax Support we don't want to send you letters unless you move band and the amount you have to pay changes. Do you agree or disagree with this change?

Answer Choice		Response Percent	Response Total
1	Strongly agree	25%	260
2	Agree	40%	421
3	Neither agree or nor disagree	10%	102
4	Disagree	4%	43
5	Strongly disagree	2%	22
6	Don't know	10%	107
7	Not answered	9%	96
			1051

We want to change our scheme so that claims for Universal Credit should also be treated as claims for Council Tax Support if someone says they want to claim Council Tax Support in their Universal Credit application. Do you agree or disagree?

Answer Choice		Response Percent	Response Total
1	Strongly agree	35%	371
2	Agree	36%	374
3	Neither agree or nor disagree	7%	71
4	Disagree	3%	30
5	Strongly disagree	3%	28
6	Don't know	8%	90
7	Not answered	8%	87
			1051

We want to be able to pay new claims for Council Tax Support made after a temporary break in Universal Credit from the Monday after the date their Universal Credit was restarted or up to six months before the date the Council Tax Support claim is received, whichever is the later. Do you agree or disagree with this change?

Answer Choice		Response Percent	Response Total
1	Strongly agree	24%	253
2	Agree	40%	419
3	Neither agree or nor disagree	14%	152
4	Disagree	4%	40
5	Strongly disagree	3%	29
6	Don't know	13%	139
7	Not answered	2%	19
			1051

We want to treat new claims for Council Tax Support made after a temporary break as being made on the date the Universal Credit award was at a level that means Council Tax Support can be awarded or up to six months before the date the Council Tax Support claim is received, whichever is the later. Do you agree or disagree with this change?

Answer Choice		Response Percent	Response Total
1	Strongly agree	23%	243
2	Agree	41%	429
3	Neither agree or nor disagree	15%	155
4	Disagree	4%	39
5	Strongly disagree	2%	22
6	Don't know	13%	136
7	Not answered	2%	27
			1051

We want to use our Discretionary Council Tax Payment Scheme to help households whose Council Tax bill has gone up and they are struggling to pay it. Do you agree or disagree we should use this fund to help people affected by these changes?

Answer Choice		Response Percent	Response Total
1	Strongly agree	37%	394
2	Agree	40%	422
3	Neither agree or nor disagree	7%	75
4	Disagree	3%	27
5	Strongly disagree	2%	17
6	Don't know	6%	61
7	Not answered	5%	55
			1051

Do you or your household currently get Council Tax Support?

Answer Choice		Response Percent	Response Total
1	Yes	54%	567
2	No	35%	365
3	Don't know	9%	93
4	Not answered	2%	26
			1051

What is your gender?

Answer Choice		Response Percent	Response Total
1	Female	49%	517
2	Male	46%	483
3	Prefer not to say	2%	25
4	Not answered/Other	2%	26
			1051

Do you identify with the gender you were assigned at birth? e.g. male or female

Answer Choice		Response Percent	Response Total
1	Yes	88%	921
2	No	1%	15
3	Prefer not to say	5%	54
3	Not answered	6%	61
			1051

What is your age?

Answer Choice		Response Percent	Response Total
1	Under 16	0%	2
2	16 – 25 years	3%	35
3	26 – 39 years	23%	237
4	40 – 49 years	20%	205
5	50 - 64 years	42%	438
6	65 – 74 years	6%	64
7	75+ years	2%	18
8	Prefer not to say	2%	25
8	Not answered	3%	27
			1051

I describe my ethnic origin as:

Answer Choice		Response Percent	Response Total
2	Bangladeshi	3%	33
3	Chinese	1%	16
4	Indian	1%	11
5	Kashmiri	0%	1
6	Pakistani	5%	59
7	Other Asian	6%	64
9	African	7%	77
10	Caribbean	2%	19
11	Somali	1%	10
12	Other Black	2%	20
14	White and Black Caribbean	2%	19
15	White and Black African	1%	10
16	White and Asian	2%	17
17	Other Mixed	1%	12
19	English/Welsh/Scottish/NI/British	47%	521
20	Irish	2%	24
21	Gypsy or Irish Traveller	0%	3
22	Other White	6%	62
24	Any other Ethnic Group	2%	24
25	Prefer not to say	5%	55
25	Not answered	5%	51
Total			1108

I describe my sexual orientation as:

Answer Choice		Response Percent	Response Total
1	Lesbian	1%	6
2	Gay	3%	31
3	Bi-sexual	2%	24
4	Heterosexual/Straight	70%	736
5	Prefer not to say	10%	109
6	Other (please specify):	4%	40
7	Not answered	10%	105
			1051