

**Manchester City Council
Report for Information**

Report to: Neighbourhoods and Environment Scrutiny Committee
– 7 October 2020

Subject: Overview Report

Report of: Governance and Scrutiny Support Unit

Summary

This report provides the following information:

- Recommendations Monitor
- A summary of key decisions relating to the Committee's remit
- Items for Information
- Work Programme

Recommendation

The Committee is invited to discuss the information provided and agree any changes to the work programme that are necessary.

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Background documents (available for public inspection):

The following documents disclose important facts on which the report is based and have been relied upon in preparing the report. Copies of the background documents are available up to 4 years after the date of the meeting. If you would like a copy please contact one of the contact officers above.

None

1. Monitoring Previous Recommendations

This section of the report lists recommendations made by the Neighbourhoods and Environment Scrutiny Committee. Where applicable, responses to each will indicate whether the recommendation will be implemented, and if it will be, how this will be done.

Date	Item	Recommendation	Response	Contact Officer
9 October 2019	NESC/19/39 Waste, Recycling and Street Cleansing Update	Recommend that the Executive Member for Neighbourhoods reviews the Biffa contract to ensure that it stipulates that Biffa operatives to replace emptied bins in a safe and appropriate manner so as not to cause a hazard or obstruction to other users of the highway and pavement.	A response to this recommendation has been requested and will be circulated once received.	Cllr Akbar
5 February 2020	NESC/20/13 Planning Conditions and Enforcement	The Committee recommend that the Executive Member for Neighbourhoods and the Executive Member for Environment, Planning and Transport work together to ensure that appropriate measures are in place to mitigate the disruption to residents and services delivered in neighbourhoods that result from building construction.	A response to this recommendation has been requested and will be circulated once received.	Cllr Akbar and Cllr Stogia

2. Key Decisions

The Council is required to publish details of key decisions that will be taken at least 28 days before the decision is due to be taken. Details of key decisions that are due to be taken are published on a monthly basis in the Register of Key Decisions.

A key decision, as defined in the Council's Constitution is an executive decision, which is likely:

- To result in the Council incurring expenditure which is, or the making of savings which are, significant having regard to the Council's budget for the service or function to which the decision relates, or
- To be significant in terms of its effects on communities living or working in an area comprising two or more wards in the area of the city.

The Council Constitution defines 'significant' as being expenditure or savings (including the loss of income or capital receipts) in excess of £500k, providing that is not more than 10% of the gross operating expenditure for any budget heading in the in the Council's Revenue Budget Book, and subject to other defined exceptions.

An extract of the most recent Register of Key Decisions, published on **25 September 2020**, containing details of the decisions under the Committee's remit is included overleaf. This is to keep members informed of what decisions are being taken and to agree, whether to include in the work programme of the Committee.

Decisions that were taken before the publication of this report are marked *

There are no Key Decisions currently listed within the remit of this Committee.

Item for Information: Scrutiny Covid Sitrep Updates - October 2020 (information correct at 25 September 2020)

Neighbourhoods & Environment Scrutiny (2.00pm) - Wednesday 7 October

Workstream	Issues and challenges experienced	Current position: Has recovery activity closed down (been mainstreamed / returned to BAU), or is continuing? Please give detail.
Residents at risk		
	<p>Shielded Residents and the Food Response (communities)</p>	<p>Food Response community transition has been effective. Only 42 households still require food support on an ongoing basis</p> <p>Resourcing continues to be a challenge but plans are being developed to deploy staff from elsewhere in the Council to support the approach in the medium term.</p> <p>Preparation for any recommencement of shielding underway. Still awaiting final framework and self assessment from government, including any re-defined definition of shielding.</p> <p>The Community Hub remains in place for those who need it if they have to self isolate.</p> <p>Helpline now operating for 26 weeks.</p> <ul style="list-style-type: none"> ● Calls to date = 21,780 ● Calls in the last 4 weeks = 1,180
		<p>Further consideration as to the role of food response (when not in lockdown / shielding) as a broker to community provision and to collate intelligence around the volume of need and whether this is being met.</p> <p>For those residents identified who require a broader support offer to help with other issues in their lives:</p> <ul style="list-style-type: none"> - Those with children in the household should be connected effectively to the city's Early Help offer - Those with primarily health conditions should be connected to the Integrated Neighbourhood Teams and multi-agency meetings in neighbourhood - Those with wider issues should be connected to the emerging multi agency prevention meetings as part of BST PIP. This will be raised at the BST city-wide meeting with partners

		Call volumes have now reduced significantly.	<p>on 28/9/20</p> <ul style="list-style-type: none"> - Discussions in place with key leads to ensure elements in place for Local Authority to manage support to those that are shielding.
	Domestic Violence & Abuse (communities)	<p>DA providers report concerns about their ability to respond to increased demand for service without further funding in place. The DA helpline reports additional calls from friends and family seeking support for victims.</p> <p>DA providers adapting to new restrictions as quickly as possible to ensure safety for staff and service users</p>	<p>DA providers are continuing to plan recovery to ensure covid safe workplaces, covid safe refuges, covid safe children's service. Staff returning to normal duties as near to commissioned service as possible</p> <p>Recovery plans to be reviewed at the DA forum on 24th Sep and changes to activity will be considered in light of increased lockdown restrictions</p>
	Welfare Provision (communities)	<p>We continue to administer referrals for goods through the carers budget we have received. Main issues we are experiencing are around unrealistic expectation of what can be provided within a limited budget. This needs to be discussed further with Care Managers who can help to manage a carers expectation.</p> <p>No current spike in referrals received</p>	<p>Aware that there may be a sudden spike in referrals due to the current revised lockdown rules. We still have HB visiting officers working within the team and therefore if there is a spike in referrals service levels can be maintained</p>
	Homelessness (neighbourhoods)	<ol style="list-style-type: none"> 1. Funding for covid hotels and accommodating people from the streets 2. Lack of move on accommodation for the 'everyone in' cohort 	<ol style="list-style-type: none"> 1. Bid to MHCLG was partially successful and Manchester has received £2million towards accommodation, PRS access and some furniture for RP

		<ol style="list-style-type: none"> 3. People are not engaging via electronic / telephone once placed in emergency accommodation, and we need to ensure people in B&Bs are supported appropriately in a covid safe way, and HB forms are completed to maximise income. 4. Cessation on evictions continues to be a concern, as does people losing employment 5. Discharge of people to create hospital beds 6. Lack of space in the town hall to bring teams back as some teams need to be in the town hall full time. 	<p>properties for the period to March 2021.</p> <ol style="list-style-type: none"> 2. Bid has been submitted for capital funding. We are still waiting for the outcome of the longer term funding. 3. Rooms have been identified in all emergency accommodation and screens erected. 4. Regular comms to encourage people to access advice early planned 5. Hospital homeless discharge team working closely with ABEN and covid hotels to prioritise hospital discharge 6. Utilising the customer support centre whilst a longer term option is found
Resilient communities			
	Resilient Communities	<p>Continuing to promote MCRVIP opportunities given the link to step down of food support. This will continue particularly if shielding is reinstated as MCRVIP is likely to play a part in providing support. Project Manager is due to leave the organisation and backfill arrangements are being made.</p> <p>BST work through the TANs continues and continues to make progress. Workshop on the 28th September will provide visibility of each Neighbourhood's priorities and understand blockages/ challenges that need to be addressed.</p>	

	<p>Libraries, Galleries and Culture (communities)</p>	<p>No new issues with the 20 open libraries.</p> <p>A challenge being faced by the city is the level of digitally excluded people who are more vulnerable during the pandemic. People most likely to be facing this have one or more of the following protected characteristics: Elderly, first language is not English, disabled, low income.</p> <p>The number of volunteers offering digital support telephone calls is not currently sufficient to support the 400 chromebook donations successfully. We have advertised via MCRVIP and Macc, and working with partner agencies.</p>	<p>New rules relating to Test and Trace data collection, and face masks being mandatory for staff being implemented in 24/9</p> <p>Device donation scheme is being progressed. Donations of 400 chromebooks with 6 months of Internet access will begin in mid-October.</p>
	<p>Parks, Leisure & Events (communities)</p>	<ol style="list-style-type: none"> 1. Breaches of guidance/ measures relating to social distancing in community sports settings (non Council buildings). 2. Permissions for planned events in the Autumn and Winter. 3. High demand for online booking in leisure centre resulting in some level of failures or 	<ol style="list-style-type: none"> 1. Regular comms activity underway to reinforce the current guidance and targeted ongoing conversations with leagues and clubs where issues are arising. 2. A Briefing Paper is being prepared (24/9/20) for circulation to the Exec Member with recommendations on further event cancellations or curtailment over the next period. 3. A Call Centre has been mobilised to deal

		<p>disruption to customers</p> <p>4.Low uptake on the return to swimming lessons.</p>	<p>with additional volume and demand for bookings.</p> <p>4.Further messages scheduled to go out this week to reinforce the COVID Safe and Secure measures in place within leisure centres.</p>
	Youth (communities)	<p>Youth providers are still facing challenges from young people about the wearing of face coverings within centres.</p> <p>Additional challenge is expected this week with the introduction of the NHS app for those over 16.</p>	<p>Working with youth providers and comms to provide young people friendly messaging about the benefit of wearing masks. Youth providers are also planning for more provision outside so that the barrier is removed.</p> <p>All centres are displaying the NHS QR code. Given the physical barrier preventing free entrance details are already collected for each person.</p>
VCSE (Communities)		<p>Ongoing communication and engagement with the VCSE sector, particularly around Covid response and recovery plans.</p> <p>Impact of Covid 19 on the VCSE sector (and those that they serve)</p>	<p>No further MCC (Residents & Communities) and VCSE update sessions scheduled at present - being picked up via BAU forums and networks.</p> <p>Macc (VCSE Infrastructure) has produced 'No going back' report bringing together leaders of Manchester based charities to share their experiences of Covid 19 and their thoughts for the future - see link to report below</p> <p>https://manchestercommunitycentral.org/new</p>

	<p>VCSE future funding (both MCC and external) - Good range of emergency covid reponse funds made available but concerns around longer term funding of the sector e.g MCC OMVCS grant</p> <p>A Covid Health Equity Group (CHEG) has been established with partners (including the VCSE sector) across the city to improve experiences of and outcomes for communities that suffer disproportionate adverse impacts from COVID-19. This involves reducing the risk of transmission, severe disease and death among groups of people who have been identified as most risk including*;</p> <ul style="list-style-type: none"> ● Black African, Black Caribbean and Asian people ● People born outside the UK or Ireland ● People in specific occupational groups ● Disabled people ● People with learning disabilities ● Inclusion health groups -Asylum Seekers and Refugees, Gypsies & Travellers, Sex Workers, Ex-offenders <p>*This will be kept under review based on</p>	<p>s/%E2%80%9Cinvest-crucial-sector-or-risk-losing-it%E2%80%9D-say-manchester%E2%80%99s-voluntary-sector-leaders. Will be pickefd up via BAU</p> <p>Manchester VCSE funding partnership group set up and currently being supported by the OM Funds Team</p> <p>VCSE Covid Recovery Fund being developed by MCC, MHCC, Young and Manchester and Macc (£700k) due to launch in Autumn and will be managed via BAU - OM Funds governance.</p> <p>Participation and engagement grant being developed with VCSE partners. This will continue via the new Covid Health Equity workstreams (new normal)</p>
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	<p>emerging and evolving understanding of the disease. Note the needs of other vulnerable groups e.g. people who are homeless, older people, clinically at risk/shielded groups are being addressed through other workstreams.</p>	
<p>Transport and Infrastructure (Neighbourhoods)</p>	<p><i>Transport Usage Data</i></p> <ul style="list-style-type: none"> ● Bus +1.6% trips from the previous week, network mileage -13.9% from the same month last year. ● Metrolink Network had a week on week patronage decrease of 1.3% GM-wide. East Didsbury line was -2.7% trips. ● Highways in Manchester, the weekly average private vehicle trips was -16% from the same period last year. ● Rail - Piccadilly footfall close to -50% from last year and Victoria daily footfall around +30% from the start of month. ● Cycling & Walking - Cycle volumes were unchanged compared to the previous week, remaining 15% below the annual average. Increased pedestrian activity was seen in the Regional Centre on Wednesday evening, Friday, Saturday and Sunday compared to the previous week. <p><i>Face Coverings on Public Transport</i></p>	

	<ul style="list-style-type: none">● Compliance across the transport network remains around 80% on bus and is now between 90-95% overall on rail. Compliance on Metrolink last week was near 89% in the AM peak, but fell to just below 77% in the evening peak.● The main area of non compliance is among school age children. Days of action to encourage compliance and enforce against non compliance are being undertaken by GMP/TfGM	
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**Neighbourhoods and Environment Scrutiny Committee
Work Programme – October 2020**

Wednesday 7 October 2020, 2:00pm (Report deadline Friday 25 September 2020)				
Item	Purpose	Lead Executive Member	Lead Officer	Comments
Highways Maintenance Programme	To receive an update report on the Highways Maintenance Programme. The report will include information on the following areas of activity: - Highways reactive maintenance update; - Managing disruption caused by major schemes; - Major schemes update; and - Highways planned Maintenance Programme update.	Cllr Stogia Cllr Akbar	Steve Robinson	
Waste, Recycling and Street Cleansing Update	This is the annual update report, previously considered by the Committee at their meeting of 9 October 2019. - At their meeting of January 2020 the Committee had further requested an evaluation of the revised service at Household Waste and Recycling Centres that had been introduced from February 2020.	Cllr Akbar	Fiona Worrall	See minutes of the Neighbourhoods and Environment Scrutiny Committee Ref. NESC/20/02
Overview Report	This is a monthly report, which includes the recommendations monitor, relevant key decisions, the Committee's work programme and any items for information.			

**Wednesday 4 November 2020, 2:00pm
(Report deadline Friday 23 October 2020)**

Item	Purpose	Lead Executive Member	Lead Officer	Comments
Budget Related item	Precise details to be confirmed.	Cllr Akbar Cllr Stogia Cllr Rahman Cllr Richards	Fiona Worrall	
Active Travel	To receive a report on the activities undertaken to promote active travel across the city. This report to include information on the work undertaken with schools and neighbourhoods. The report will also provide information on the delivery to date of physical infrastructure to support active travel and future plans.	Cllr Stogia Cllr Akbar Cllr Bridges	Fiona Worrall Steve Robinson Amanda Corcoran	
Planning Conditions and Enforcement	To receive a report which provides the Committee with information on the following areas of activity: -Known active construction sites across the authority; -The city's start and end times for construction works to be undertaken and the rationale for those times; -How many neighbouring local authorities and other core cities have the same permitted construction times as Manchester; and - Information on the monitoring of construction sites and the approach taken to enforcement, including examples of types of breaches identified and how these were addressed.	Cllr Stogia	Julie Roscoe	

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Wednesday 2 December 2020, 2 pm (Report deadline Friday 20 November 2020)				
Item	Purpose	Lead Executive Member	Lead Officer	Comments
Annual Compliance and Enforcement Service Performance Report	To provide members with an update on demand for and performance of the Compliance and Enforcement service during the previous 12 months.	Cllr Akbar	Fiona Sharkey	
Homelessness	<p>To receive a report on the work that is taking place to tackle homelessness and rough sleeping in the city. This will include:</p> <ul style="list-style-type: none"> - Data on the number of homeless presentations since the last report to Committee, including a breakdown by families, single people and how many present from outside of Manchester; - Information on the number and location of facilities to support and accommodate homeless people (both provided by Manchester City Council and independent providers) and how long the support/ accommodation is provided for; - An update on the A Bed Every Night service and the preparations to support homeless people through the winter period; - Information on the activity and progress to accommodate and support homeless people who had been housed in hotels and other temporary accommodation during the covid crisis; - Information on inspections undertaken of temporary 	Cllr Rahman	Mike Wright	

	accommodation to ensure they are safe for residents occupying them; and - Data on the length of time people stay in temporary accommodation.			
Overview Report				

Items to be scheduled				
Item	Purpose	Lead Executive Member	Lead Officer	Comments
Behaviour Change and Waste Task and Finish Group – Update report	To receive a report that provides the Committee with an update on the actions taken to progress the recommendations made by the Behaviour Change and Waste Task and Finish Group that were endorsed by the Committee at their meeting of 9 October 2019.	Cllr Akbar	Fiona Worrall	