

**Manchester City Council
Report for Information**

Report to: Health Scrutiny Committee – 23 June 2020
Subject: Overview Report
Report of: Governance and Scrutiny Support Unit

Summary

This report provides the following information:

- Recommendations Monitor
- Key Decisions
- Items for Information

Recommendation

The Committee is invited to discuss and note the information provided.

Wards Affected: All

Contact Officers:

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Position: Scrutiny Support Officer
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Background document (available for public inspection):

The following documents disclose important facts on which the report is based and have been relied upon in preparing the report. Copies of the background documents are available up to 4 years after the date of the meeting. If you would like a copy please contact one of the contact officers above.

None

1. Monitoring Previous Recommendations

This section of the report contains recommendations made by the Committee and responses to them indicating whether the recommendation will be implemented, and if it will be, how this will be done.

There are currently no recommendations outstanding.

2. Key Decisions

The Council is required to publish details of key decisions that will be taken at least 28 days before the decision is due to be taken. Details of key decisions that are due to be taken are published on a monthly basis in the Register of Key Decisions.

A key decision, as defined in the Council's Constitution is an executive decision, which is likely:

- To result in the Council incurring expenditure which is, or the making of savings which are, significant having regard to the Council's budget for the service or function to which the decision relates, or
- To be significant in terms of its effects on communities living or working in an area comprising two or more wards in the area of the city.

The Council Constitution defines 'significant' as being expenditure or savings (including the loss of income or capital receipts) in excess of £500k, providing that is not more than 10% of the gross operating expenditure for any budget heading in the in the Council's Revenue Budget Book, and subject to other defined exceptions.

An extract of the most recent Register of Key Decisions, published on **12 June 2020**, containing details of the decisions under the Committee's remit is included below. This is to keep members informed of what decisions are being taken and, where appropriate, include in the work programme of the Committee.

Decisions that were taken before the publication of this report are marked *

Decision title	What is the decision?	Decision maker	Planned date of decision	Documents to be considered	Contact officer details
Carers Strategy (2019/08/22A)	Allocation of Our Manchester Funding to support the Our Manchester Carers Strategy over a period of two years.	Executive	16 October 2019	Report to the Executive	Zoe Robertson z.robertson@manchester.gov.uk

Subject **Care Quality Commission (CQC) Reports**
Contact Officers Lee Walker, Scrutiny Support Unit
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Email: l.walker@manchester.gov.uk

Please find below reports provided by the CQC listing those organisations that have been inspected within Manchester since the Health Scrutiny Committee last met:

Provider	Address	Link to CQC report	Published	Types of Services	Rating
Community Integrated Care	The Peele 15a Walney Road Benchill Wythenshawe Manchester M22 9TP	https://www.cqc.org.uk/location/1-1212453059	28 March 2020	Nursing Home	Overall: Good Safe: Good Effective: Good Caring: Good Responsive: Good Well-led: Good

Park View Medical Centre	Park View Medical Centre 66 Delaunays Road Crumpsall Manchester M8 4RF	https://www.cqc.org.uk/location/1-566796375	25 March 2020	Doctors / GP	Overall: Good Safe: Good Effective: Good Caring: Good Responsive: Good Well-led: Good
Skin Medical Ltd	Skin Medical Manchester 20 St Ann's Square Manchester M2 7HG	https://www.cqc.org.uk/location/1-123558251	1 April 2020	Doctors / GP	Overall: Good Safe: Good Effective: Good Caring: Good Responsive: Good Well-led: Good
EHC Moston Grange Ltd	The Fallowfield Project 2 Clifton Avenue Fallowfield Manchester M14 6UB	https://www.cqc.org.uk/location/1-143921745	1 April 2020	Supported Living	Overall: Outstanding Safe: Good Effective: Good Caring: Outstanding Responsive: Outstanding Well-led: Outstanding
The Care Company Plus Ltd	The Care Company Plus Limited MAC House 47-49 Carnarvon Street Manchester M3 1EZ	https://www.cqc.org.uk/location/1-248053115	3 March 2020	Homecare Agency	Overall: Good Safe: Good Effective: Good Caring: Good Responsive: Good Well-led: Good

Zinnia Healthcare	Yew Tree Manor Nursing and Residential Care Home Yew Tree Lane Northern Moor Manchester M23 0EA	https://www.cqc.org.uk/location/1-283360594	30 April 2020	Nursing Home	Overall: Requires Improvement Safe: Good Effective: Good Caring: Requires Improvement Responsive: Good Well-led: Requires Improvement
Potensial Ltd	Cornish Close 1 Cornish Close, Off Staithes Road Manchester M22 0GJ	http://www.cqc.org.uk/location/1-4467735060	2 May 2020	Homecare agencies, Residential homes, Supported living	Overall: Requires Improvement Safe: Requires Improvement Effective: Good Caring: Good Responsive: Requires Improvement Well-led: Requires Improvement

3. Item for Information

Subject: Response to the Draft Quality Account submitted for comment by Greater Manchester Mental Health NHS Foundation Trust.

Provide below is the responses to the draft Quality Accounts for Greater Manchester Mental Health NHS Foundation Trust.

10 June 2020

Dear Mr Thwaite,

Manchester City Council Health Scrutiny Committee - Response to Greater Manchester Mental Health NHS Foundation Trust Quality Account 2019/20

As Chair of Manchester City Council's Health Scrutiny Committee I would like to thank you for the opportunity to comment on your Trust's Draft Quality Account for 2019/20. Copies of the draft quality account were circulated to members of the committee for consideration and comments received have been included below. We would like to submit the following commentary to be included within your final published version.

At this unprecedented and challenging time the Committee would first like to take this opportunity to express our sincere gratitude and appreciation to all of the staff working at the Trust, both frontline and back office for their continued professionalism and dedication to ensure services continue to be delivered and vital support offered to Manchester residents. The Committee would be grateful if this appreciation could be communicated to all staff.

We acknowledged that the opening statement from the Chief Executive sets a tone of directness and transparency in the draft Quality Account and the statement identifies key achievements and priorities for the coming year and acknowledges the important work and contribution of both staff and volunteers.

In the current circumstances we note and fully support the decision taken by the Trust to maintain the existing Quality Improvement Priorities for 2020/21, which were agreed and set out in last year's Quality Account.

The Committee welcomes this document as a positive draft Quality Account with evidence included such that chronological and organisational comparisons may be made across a range of activities and services, and where appropriate areas for improvement are identified and clearly described.

The Committee welcomes the overall rating of 'Good' by the Care Quality Commission following their inspection and we note the actions identified to address the area rated as 'Requires Improvement'. The Committee were satisfied that throughout the report evidence was presented to demonstrate efficient governance arrangements are established at the Trust.

The report further describes a range of initiatives and the rationale for these, such as

the work with those individuals who may be a risk of self-harm or suicide and the adoption of the national 'Freedom to Speak Up' policy. The Committee support the inclusion of case studies to describe a range of actions and progress against identified Quality Improvement Priorities; Quality Indicators and performance against Key National Priorities.

The Committee further welcomed the inclusion of anonymous comments and feedback from service users and note that when feedback was received where people were dissatisfied, governance arrangements were established to acknowledge these and where appropriate effectively respond to them.

The whole report is written in a clear and concise manner with the accompanying narrative and data, across a range of activities is presented in an accessible format. We note and welcome the inclusion of a list of acronyms that had been provided and commented that this is useful to assist the lay reader to understand the document. The Committee note that the draft document presented for consideration adequately fulfils the requirement that a Quality Account to be a mechanism for a local NHS service to report on quality and show improvements in the services they deliver to local communities and stakeholders.

We felt that overall the Quality Account was very positive and reflected the successful operation of a complex organisation that serves and responds effectively to service users, patients, their carers and families in an efficient and compassionate manner.

The Committee will continue to monitor the work of the Trust on behalf of the residents of Manchester and we will welcome you to a future meeting of the Health Scrutiny Committee where Members will have an opportunity to discuss and question you regarding the important work that you deliver.

Yours sincerely,

Councillor John Farrell
Chair of the Health Scrutiny Committee

**Health Scrutiny Committee
Work Programme**

Tuesday 1 September 2020, 2pm (Report deadline Wednesday 19 August 2020) ** To take account of the August Bank Holiday**				
Item	Purpose	Lead Executive Member	Strategic Director/ Lead Officer	Comments
Overview Report	The monthly report includes the recommendations monitor, relevant key decisions, the Committee's work programme and any items for information.		Lee Walker	