

## Appendix C

Table provides an overview of the outcome of waste complaints by offence type investigated by the NCTs (2017/18)

Request for Service Type	Outcome of complaints investigated 2017/18			Grand Total
	Complaint investigated insufficient evidence to take enforcement action	Formal enforcement action taken	Compliance achieved without formal enforcement action	
<b>Untidy Private Land</b>	624	574	1539	<b>2737</b>
<b>Commercial waste offence</b>	42	66	145	<b>253</b>
<b>Domestic Waste Issue</b>	7	32	30	<b>69</b>
<b>Fly tipping</b>	408	199	573	<b>1180</b>
<b>Grand Total</b>	<b>1081</b>	<b>871</b>	<b>2287</b>	<b>4239</b>

Table provides an overview of the outcome of waste complaints by area investigated by the NCTs (2017/18)

Requests for Service by Area	Outcome of complaints investigated 2017/18			Grand Total
	Complaint investigated insufficient evidence to take enforcement action	Formal enforcement action taken	Compliance achieved without formal enforcement action	
<b>Central</b>	369	210	600	<b>1179</b>
<b>City Centre</b>	15	25	101	<b>141</b>
<b>North</b>	480	479	923	<b>1882</b>
<b>South</b>	217	157	663	<b>1037</b>
<b>Grand Total</b>	<b>1081</b>	<b>871</b>	<b>2287</b>	<b>4239</b>

**Table provides an overview of the outcome of waste complaints by area investigated by the NCTs (2017/18)**

<b>Proactive Activity</b>	<b>Outcome of proactive investigations carried out 2017/18</b>			
	<b>Investigated insufficient evidence to take enforcement action</b>	<b>Formal enforcement action taken</b>	<b>Compliance achieved without formal enforcement action</b>	<b>Grand Total</b>
<b>Commercial waste</b>	45	306	458	<b>809</b>
<b>Domestic Waste</b>	18	360	523	<b>901</b>
<b>Flytipping</b>	16	53	184	<b>253</b>
<b>Littered Gardens</b>	0	74	18	<b>92</b>
<b>Waste on Land</b>	6	80	129	<b>215</b>
<b>Grand Total</b>	<b>85</b>	<b>873</b>	<b>1312</b>	<b>2270</b>