# Appendix 1: Sharston - Local Services Working Together case study Gavin Evans - Neighbourhood Team Lead, South Neighbourhood Team (MCC)

At an MCC Neighbourhood Engagement Event in 2019 there was a big focus on bringing services together. The South Neighbourhood Team wanted to get behind this and so set about inviting representatives from local services in March 2019 to be co-located for one day focused on one ward. We wanted to improve relationships, bring innovative ideas together and enable total focus on issues or developments for neighbourhoods in Sharston.

### **Sharston Pilot**

South Neighbourhood Team who are based at Etrop Court, Wythenshawe gave up their office space for one day to give each service the opportunity to work collaboratively. With 18 desks and a number of hotdesks this was an ideal opportunity for people to network and with all of those services able to come together Elected Members could drop in and connect with people.



Councillor Tommy Judge attended and supported this idea of co location. (Ward Coordinator for Sharston Gavin Evans gathers the partnership behind the 'Working Together' placard)

We started the morning with looking at some specific statistics for Sharston and discussing how working together could address certain issues or strengthen good ideas. After the meeting there was a good opportunity to network and even meet people for the first time. Although there was an average attendance of those that were able to attend found it worthwhile. There was certainly an appetite to work together more in Sharston.

Services invited to attend were Citywide Highways, Neighbourhoods including Grounds Maintenance, Libraries, Galleries & Culture, Parks, Leisure & Events and Waste, Recycling & Street Cleansing. Other internal and external partners included GMP, Wythenshawe Community Housing Group and staff from Manchester Local Care Organisation

### The 'Our Sharston' Event

The 'Our Sharston' community event was held on 5th July 2019 and was an opportunity for local residents to discuss how they would like to shape the future of Sharston. There was a chance to hear from local councillors, Manchester City Council Leader Sir Richard Leese and Assistant Chief Executive Fiona Worrell. Joining us was also a range of local services from the Sharston community who held information stalls that demonstrated what they were doing locally. Manchester City Council ran four workshops that simply asked what was great about Sharston but how could to make the area Healthier, Happier, Greener and Safer.

We collated some fantastic feedback and Sharston Councillors were very happy with the event. All of this engagement highlighted four excellent outcomes that fit nicely with the Bringing Services Together day held a few months before. The four main outcomes were:

- Refresh the ward plan and priorities based on feedback from the workshops
- Hold an additional ward coordination meeting specifically for young people
- Hold a Sharston Day aimed at health and wellbeing for key stage 2
- Update good news from local community groups around events, achievements and anything else for Sharston



(Councillor Madeline Monaghan delivers a warm welcome and explains how communities can own their neighbourhoods in Sharston)

## School engagement

To further support young people from Sharston who were unable to attend the 'Our Sharston' event we decided to take the workshop to them. The South Neighbourhood Team and Sharston Councillors applied the same principles using the Our Manchester street banner and asked children the same questions about how could to make the area Healthier, Happier, Greener and Safer.

It was surprising to hear that a high proportion of what the children told us were their priorities was what the adults had told us at the Our Sharston Event. This was all taken into account when updating the new ward plan.





(Steve Marsden Neighbourhood Officer and Sharston Councillor Tim Whiston collate priorities from young people during a fun and engaging workshop)

#### **Sharston Day**

At a Sharston Ward Coordination meeting in June 2019 the Executive Head at Haveley Hey Community School highlighted high levels of obesity in children in key stage 2 and asked for partnership support. Discussions took place and a small sub group came together to think about ideas for raising awareness around good

health, well being and what was local for our school children. With some great green space nearby and some excellent services within the community the sub group set about planning a half day where all of the partners could offer some time for our young people to be active, healthy and have fun.

Two year 6 classes from Haveley Hey Community School came to Hollyhedge Park in September and took part in a range of activities focused on health and well being. Activities and partners included Thai boxing with Franks Gym, reading on static bikes with the Forum Library, football skills lead by Wythenshawe Amateurs, outdoor games run by The Addy Young People's Centre, Northern Etchells did an introduction to crown green bowling, pebble painting with our South Neighbourhood Team finished off with yoga from the Wythenshawe Forum Trust.

The sessions were rotated every 20 minutes so all the young people got to try everything on offer. Every activity was provided for free by a local partner and the new Manchester Local Care Organisation sent nurses to take blood pressure and heart rates which complimented each session. The Lord Mayor of Manchester was kind enough to come along and take part in the activities and GMP gave us their full support by chatting to the children about their community.

Not only did we get hearts racing through having fun using our local park but we also had young people complete a survey about the route to and from school and what they thought of Hollyhedge Park in its current condition. This will now form a wider piece of work about the neighbourhood, hopefully set up a new young friends group and influence decisions about the ward and where Neighbourhood Investment Funding could be spent.

John McCormack - a local Producer Director who runs Community Media Crew - came along a made a short film again all for free. Please see the link to the film which gives a really good indication of how services working together can achieve really good results.





