



MANCHESTER CITY COUNCIL

LICENSING ACT 2003 PREMISES LICENCE

Premises licence number	123117
Granted	08/10/2009
Latest version	Minor Variation 217138 Granted 28/08/2018

Part 1 - Premises details

Name and address of premises
Eagle Bar 15 Bloom Street, Manchester, M1 3HZ
Telephone number
0161 228 6669

Licensable activities authorised by the licence
<ol style="list-style-type: none"> 1. The sale by retail of alcohol*. 2. The provision of regulated entertainment, limited to: <ol style="list-style-type: none"> a. Performance of plays; b. Exhibition of films; c. Indoor sporting events; d. Live music; e. Recorded music; f. Performances of dance; g. Anything similar to live music, recorded music or the performance of dance. 3. The provision of late night refreshment. <p>* All references in this licence to "sale of alcohol" are to sale by retail.</p>

The times the licence authorises the carrying out of licensable activities

Sale by retail of alcohol							
Standard timings							
Day	Mon	Tue	Wed	Thu	Fri	Sat	Sun
Start	1200	1200	1200	1200	1200	1200	1200
Finish	0300	0300	0300	0300	0600	0600	0400
The sale of alcohol is licensed for consumption on the premises only. Off sales can take place on <u>Pride Weekend</u> : Friday until Monday							
Seasonal variations and Non standard Timings:							
The sale of alcohol in the outside area can only take place: Monday to Friday 1700 and 2300 and Saturday and Sunday 1200 to 2300 New Year; Easter Weekend (Thursday, Good Friday, Saturday and Sunday); May Bank Holiday weekends (Friday, Saturday and Sunday); August Bank Holiday (Thurs, Fri, Sat, Sun & Mon): Start 1200 Finish 0800 Christmas Eve and day preceding Christmas Eve: Start 1200 Finish 0600 On the day British Summertime starts one additional hour to be added to the terminal hour.							

Performance of plays; Exhibition of films; Indoor sporting events; Live music; Recorded music; Performances of dance; Anything similar to live music, recorded music or the performance of dance

Standard timings

Day	Mon	Tue	Wed	Thu	Fri	Sat	Sun
Start	1200	1200	1200	1200	1200	1200	1200
Finish	0330	0330	0330	0330	0600	0600	0400

Licensed to take place indoors only.

Seasonal variations and Non standard Timings:

New Year; Easter Weekend (Thursday, Good Friday, Saturday and Sunday); May Bank Holiday weekends (Friday, Saturday and Sunday); August Bank Holiday (Thurs, Fri, Sat, Sun & Mon): Start 1200 Finish 0800
Christmas Eve and day preceding Christmas Eve: Start 1200 Finish 0600

On the day British Summertime starts one additional hour to be added to the terminal hour.

Provision of late night refreshment

Standard timings

Day	Mon	Tue	Wed	Thu	Fri	Sat	Sun
Start	2300	2300	2300	2300	2300	2300	2300
Finish	0330	0330	0300	0330	0600	0600	0400

Licensed to take place indoors only.

Seasonal variations and Non standard Timings:

New Year; Easter Weekend (Thursday, Good Friday, Saturday and Sunday); May Bank Holiday weekends (Friday, Saturday and Sunday); August Bank Holiday (Thurs, Fri, Sat, Sun & Mon): Start 2300 Finish 0800
Christmas Eve and day preceding Christmas Eve: Start 2300 Finish 0600

On the day British Summertime starts one additional hour to be added to the terminal hour.

Hours premises are open to the public

Standard timings

Day	Mon	Tue	Wed	Thu	Fri	Sat	Sun
Start	1200	1200	1200	1200	1200	1200	1200
Finish	0400	0400	0400	0400	0700	0700	0500

Seasonal variations and Non standard Timings:

New Year, Easter Weekend (Thursday, Good Friday, Saturday and Sunday); May Bank Holiday weekends (Friday, Saturday and Sunday); August Bank Holiday (Thurs, Fri, Sat, Sun & Mon): Start 1200 Finish 0900
Christmas Eve and day preceding Christmas Eve: Start 1200 Finish 0700

On the day British Summertime starts one additional hour to be added to the terminal hour.

The outside area shall only be used during: 1700 to 2300 Monday to Friday and 1200 to 2300 Saturday and Sunday.

Part 2

Details of premises licence holder

Name: Andrew Underwood and Mr Nicholas Curtis
Address: Mossley Hall, Stamford Road, Mossley, OL5 0BA

Details of designated premises supervisor where the premises licence authorises for the supply of alcohol

Name: Mr Andrew David Underwood
Address: [REDACTED]
Personal Licence number: 94006
Issuing Authority: Manchester City Council

Annex 1 – Mandatory conditions

Door Supervisors

1. Only individuals licensed by the Security Industry Authority shall be used at the premises to undertake security activities, which include guarding against: -
 - (a) Unauthorised access or occupation (e.g. through door supervision),
 - (b) Outbreaks of disorder, or
 - (c) Damage,unless otherwise entitled by virtue of section 4 of the Private Security Industry Act 2001 to carry out such activities.

Supply of alcohol

2. No supply of alcohol may be made under this premises licence:
 - (a) At a time when there is no designated premises supervisor in respect of the premises licence or,
 - (b) At a time when the designated premises supervisor does not hold a personal licence or his personal licence is suspended.
3. Every retail sale or supply of alcohol made under this licence must be made or authorised by a person who holds a personal licence.
4.
 - (1) The premises licence holder or club premises certificate holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol.
 - (2) The designated premises supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy.
 - (3) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either –
 - (a) a holographic mark, or
 - (b) an ultraviolet feature.
5.
 - (1) A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price, which is less than the permitted price.
 - (2) For the purposes of the condition set out in (1) above–
 - (a) “duty” is to be construed in accordance with the Alcoholic Liquor Duties Act 1979
 - (b) “permitted price” is the price found by applying the formula–
$$P = D + (D \times V)$$
where –
 - (i) P is the permitted price,
 - (ii) D is the amount of duty chargeable in relation to the alcohol as if the duty were charged on the date of the sale or supply of the alcohol, and
 - (iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol;
 - (c) “relevant person” means, in relation to premises in respect of which there is in force a premises licence –
 - (i) the holder of the premises licence,
 - (ii) the designated premises supervisor (if any) in respect of such a licence, or
 - (iii) the personal licence holder who makes or authorises a supply of alcohol under such

a licence;

- (d) "relevant person" means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and
 - (e) "valued added tax" means value added tax charged in accordance with the Value Added Tax Act 1994.
- (3) Where the permitted price given by paragraph (2)(b) would (apart from this paragraph) not be a whole number of pennies, the price given by that sub-paragraph shall be taken to be the price actually given by that sub-paragraph rounded up to the nearest penny.
- (4) (a) Sub-paragraph (4)(b) applies where the permitted price given by paragraph (2)(b) on a day ("the first day") would be different from the permitted price on the next day ("the second day") as a result of a change to the rate of duty or value added tax.
- (b) The permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day.
6. (1) The responsible person must ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.
- (2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises –
- (a) games or other activities which require or encourage, or are designed to require or encourage, individuals to –
 - (i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or
 - (ii) drink as much alcohol as possible (whether within a time limit or otherwise);
 - (b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic in a manner which carries a significant risk of undermining a licensing objective;
 - (c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less in a manner which carries a significant risk of undermining a licensing objective;
 - (d) selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner;
 - (e) dispensing alcohol directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of disability).
7. The responsible person must ensure that free potable water is provided on request to customers where it is reasonably available.
8. The responsible person must ensure that –
- (a) where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures –
 - (i) beer or cider: ½ pint;
 - (ii) gin, rum, vodka or whisky: 25 ml or 35 ml; and
 - (iii) still wine in a glass: 125 ml;
 - (b) these measures are displayed in a menu, price list or other printed material which is available to customers on the premises; and

- (c) where a customer does not in relation to a sale of alcohol specify the quantity of alcohol to be sold the customer is made aware that these measures are available.

For the purposes of conditions 6, 7 and 8 above, a responsible person in relation to a licensed premises means the holder of the premise licence in respect of the premises, the designated premises supervisor (if any) or any individual aged 18 or over who is authorised by either the licence holder or designated premises supervisor. For premises with a club premises certificate, any member or officer of the club present on the premises in a capacity that which enables him to prevent the supply of alcohol.

Exhibition of films

9. The admission of children under the age of 18 to film exhibitions permitted under the terms of this certificate shall be restricted in accordance with any recommendations made:
- (a) by the British Board of Film Classification (BBFC) where the film has been classified by that Board, or
 - (b) by the Licensing Authority where no classification certificate has been granted by the BBFC, or where the licensing authority has notified the club which holds the certificate that section 20 (3) (b) (74 (3)(b) for clubs) of the Licensing Act 2003 applies to the film.

Annex 2 – Conditions consistent with the operating schedule

1. All sales of alcohol for consumption off the premises shall be in sealed containers only; with the exception of the Manchester pride festival when open plastic containers shall be permitted.
2. Staff training shall cover fire safety, in addition to the training specified in Para 3 of Annex 3.
3. Door clickers shall be used to manage capacity.
4. Emergency lighting and fire alarm shall be in operation at the premises.
5. First aid equipment shall be available on the premises.
6. Fire Exits shall be kept clear at all times.
7. A sound limiting device located in a separate and remote lockable cabinet from the volume control shall be fitted to any musical amplification system and set at a level determined by, and to the satisfaction of, an authorised officer of the Environmental Health Service's Community Protection Department to ensure that no noise nuisance is caused to local residents. The operational panel of the noise limiter shall then be secured to the satisfaction of an officer from the Environmental Health Service. The keys securing the noise limiter cabinet shall be held by the licence holder or authorised manager only, and shall not be accessed by any other person. The limiter shall not be altered without prior agreement with the Environmental Health Service.
8. Loudspeakers shall not be located in the entrance lobby or outside the premises building.
9. Notices shall be prominently displayed at all exits requesting patrons to respect the needs of local residents and leave the area quietly.
10. A direct telephone number for the manager at the premises shall be publicly available at all times the premises is open. This telephone number is to be made available to residents in the vicinity.
11. All windows and doors shall be closed after 2300.
12. Door staff shall advise customers to be quiet outside the premises.
13. Telephone numbers of local taxi firms shall be displayed in a prominent area.
14. Deliveries, services and collections shall not take place outside the following hours 0900 to 2100.
15. No persons under the age of 18 shall be permitted on the premises.
16. During the August bank holiday weekend when Alcohol is sold from the window area on bloom street SIA door staff will be employed and a queuing system implemented. The sales will cease at 2300.

Annex 3 – Conditions attached after a hearing by the licensing authority

1. The Challenge/Think 21 policy shall be implemented in full and appropriate identification shall be sought from any person who appears under the age of 21. The only identification to be accepted shall be photo driving licence, passport or the PASS hologram.
2. Notices shall be displayed in prominent positions at the premises indicating that the Challenge / Think 21 policy is in force.
3. Staff training shall include the Challenge / Think 21 policy and its operation. In particular staff shall be trained to take such action as is necessary to prevent the sale of alcohol to persons over the age of 18 where those customers are engaged in the distribution of alcohol to persons under the age of 18. The training shall be given to a new member of staff before they commence paid employment and all staff shall be retrained twice yearly. Training shall also include underage sales, drunkenness and drugs. All training shall be documented.
4. A refusal book shall be kept at the premises and this shall be checked each week by either the premises licence holder or the designated premises supervisor. The aim of the check is to ensure that staff are accurately recording refusals.
5. The refusal book shall be open to inspection by appropriate officers of Manchester City Council who provide identification to staff or by a uniformed officer of Greater Manchester Police.
6. SIA registered door staff shall be employed at the premises on a Friday and Saturday at a ratio of 1:100 with a minimum of two door staff from 2100 hours until 30 minutes after the premises closes to assist with the safe and orderly dispersal of customers. The need for extra door security shall be assessed by the Licence Holder or Designated Premises Supervisor on a regular basis and door staff on a regular basis and door staff shall be employed when and where the risk assessment deems this appropriate.
7. One SIA registered door staff member shall be on duty at the entrance to the 'Black Eagle' area of the premises from Midnight until the close of the premises.
8. A written record shall be kept on the premises by the Designated Premises Supervisor of every person employed on the premises as security personnel in a register kept for that purpose. That record shall contain the following details: -
 - (i) the door supervisor's name, date of birth and home address;
 - (ii) his/her Security Industry Authority licence number;
 - (iii) the time and date he/she starts and finishes duty;
 - (iv) the time of any breaks taken whilst on duty;
 - (v) each entry shall be signed by the door supervisor.
 - (vi) That register shall be available for inspection on demand by an Authorised Officer of the Council, the Security Industry Authority or a Police Constable.
9. Management and staff shall ensure that persons leaving the licensed premises conduct themselves in an orderly manner and do not in any way cause annoyance to residents and/or persons passing by.
10. Signs shall be displayed at the exits from the premises requesting that customers respect local residents and leave the premises in a quiet manner.
11. Local taxi numbers shall be available for customers to assist in ordering a taxi.
12. For any externally promoted event the Designated Premises Supervisor shall contact the City Centre Safe office at Bootle Street Police Station at least 28 days prior to the event so that the event can be properly risk assessed.
13. A digital hard drive CCTV system shall cover internal and external areas of the premises. Any area where customers have legitimate access must be sufficiently illuminated for the purposes of CCTV. All CCTV recorded images shall have sufficient clarity/quality/definition to enable facial recognition. CCTV shall be kept in an unedited format for a period of 28 days. Any DVD's subsequently produced shall be in a format that can be played back on a standard personal computer or standard DVD player. Any person left in charge of the premises shall be trained in the use of any such CCTV equipment and shall be able to produce/ download/burn CCTV images upon request by a person from a responsible authority. CCTV shall be maintained on a regular basis and kept in good working order. CCTV

maintenance records shall be kept; details of contractor used and work carried out shall be recorded. Plans indicating the position of CCTV cameras shall be submitted to be lodged with City Centre Safe. Where the recording is on a removable medium (i.e. videotape, compact disc, flash card etc.), a secure storage system to store those recording mediums shall be provided.

14. Any person who tries to gain entry to the premises who is involved in disorderly conduct or anti social behaviour outside the premises shall not be permitted entry to the premises. The premises licence holder shall ensure that any person within the premises who is involved in disorderly conduct or anti social behaviour inside the premises shall be removed from the premises.
15. Any person who is notified to the Designated Premises Supervisor by Greater Manchester Police as being a person of bad character by way of association to other persons or by convictions at court shall not be allowed to enter or allowed to remain in the premises.
16. A dispersal policy shall be drawn up by the Premises Licence Holder or Designated Premises Supervisor and lodged with City Safe prior to the premises opening for the first time.
17. A smoking policy shall be drawn up by the Premises Licence Holder or Designated Premises Supervisor and lodged with City Safe prior to the premises opening for the first time.
18. Staff shall make regular checks to ensure regulated entertainment is inaudible at the nearest noise sensitive property.
19. Staff shall make regular checks to ensure regulated entertainment is inaudible at the nearest noise sensitive property.
20. Implementation of Dispersal Policy as follows:
 - (i) There will be a last entry for the premises with no new customer being allowed to enter the premises after 04:00
 - (ii) Thirty minutes before the end of the time permitted for the provision of regulated entertainment in the venue, music levels shall be gradually reduced to a lower volume and tempo.
 - (iii) Thirty minutes before the end of the time permitted for the provision of regulated entertainment in the venue, customer announcements will be made requesting customers to leave the premises quietly.
 - (iv) Arrangements must be made to promote the services of taxi company's which can provide transport for customers to take them away from the premises quickly and which will operate a ring back scheme.
 - (v) Customer shall be permitted to stay inside the premises while waiting for taxi's
 - (vi) Door staff shall request customers who are leaving to leave the area quickly and quietly.
 - (vii) Door staff shall supervise the outside area of the premises to prevent customers from congregating. Customers congregating shall be requested to move away quickly and quietly
 - (viii) Full details of public transport links to the venue will be published on any web site maintained by the venue.
 - (ix) The premises web site will contain a map showing preferred dispersal routes from customers leaving by car and on foot and away from residential dwellings.
21. A maximum number of 8 tables and 32 chairs shall be provided with no more than 40 customers in the outside area at any one time.
22. The outside area shall only be used during 1700 to 2300 Monday to Friday and 1200 to 2300 Saturday and Sunday.
23. Door staff shall manage the outside area when on duty and control customers in order to prevent any noise disturbance.
24. When door staff not on duty bar staff shall manage the outside area when on duty and control customers in order to prevent any noise disturbance.
25. Signage shall be displayed at the exit to remind customers using the outside area to respect local residents and not to create a noise.
26. A dispersal policy to be drawn up and agreed by Environmental Health.

27. Only plastic receptacles are to be used in the outside seating area.
28. At 23:30 hours the use of glass receptacles will cease and all glasses will be cleared away by no later than Midnight. Polycarbonate receptacles will be used for all drinks from 23.30 hours. This will include the use of bottles, and all bottled drinks will be decanted into polycarbonate vessels.
29. Following the removal of glassware from the bar area(s), no items of glassware shall be within reach of customers.
30. A dedicated glass-collector is to be employed at the premises on Fridays and Saturdays from 22:00 until close of business.
31. Glasses are to be regularly collected to remove the potential for use of glassware as a weapon, should disorder occur. However, between the hours of 23.30 and Midnight glass collectors will remove any glass receptacles from within the premises, once the customer has consumed their drink.
32. Open containers of alcohol shall not be removed from the premises, including by customers who go outside to smoke.
33. Any glass waste will be stored in a locked area, with no access to customers or other members of the public.
34. Notification that the premises operate a Glass Policy will be displayed around the venue so that customers are aware of the removal of glass receptacles from 23.30 hours onwards.

Annex 4 – Plans

See attached - Updated by Minor Variation 217138 Granted 28/08/2018