Manchester City Council Report for Resolution

| Report to: | Health Scrutiny Committee – 18 June 2019 |
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| Subject: | Overview Report |
| Report of: | Governance and Scrutiny Support Unit |

Summary

This report provides the following information:

- Recommendations Monitor
- Key Decisions
- Items for Information
- Work Programme

Recommendation

The Committee is invited to discuss the information provided and agree any changes to the work programme that are necessary.

Wards Affected: All

Contact Officers:

Name:Lee WalkerPosition:Scrutiny Support OfficerTelephone:0161 234 3376E-mail:I.walker@manchester.gov.uk

Background document (available for public inspection):

The following documents disclose important facts on which the report is based and have been relied upon in preparing the report. Copies of the background documents are available up to 4 years after the date of the meeting. If you would like a copy please contact one of the contact officers above.

None

1. Monitoring Previous Recommendations

This section of the report contains recommendations made by the Committee and responses to them indicating whether the recommendation will be implemented, and if it will be, how this will be done.

There are no outstanding recommendations.

2. Key Decisions

The Council is required to publish details of key decisions that will be taken at least 28 days before the decision is due to be taken. Details of key decisions that are due to be taken are published on a monthly basis in the Register of Key Decisions.

A key decision, as defined in the Council's Constitution is an executive decision, which is likely:

- To result in the Council incurring expenditure which is, or the making of savings which are, significant having regard to the Council's budget for the service or function to which the decision relates, or
- To be significant in terms of its effects on communities living or working in an area comprising two or more wards in the area of the city.

The Council Constitution defines 'significant' as being expenditure or savings (including the loss of income or capital receipts) in excess of £500k, providing that is not more than 10% of the gross operating expenditure for any budget heading in the in the Council's Revenue Budget Book, and subject to other defined exceptions.

An extract of the most recent Register of Key Decisions, published on **1 May 2019**, containing details of the decisions under the Committee's remit is included below. This is to keep members informed of what decisions are being taken and, where appropriate, include in the work programme of the Committee.

Decisions that were taken before the publication of this report are marked *

| Decision title | What is the decision? | Decision maker | Planned date of decision | Documents to be considered | Contact officer details |
|--|--|-----------------------------|--------------------------------|------------------------------|---|
| The Provision of a Citywide Support Service for Manchester 2019/05/15A | Executive Director Strategic Commissioning and Director of Adult Social Care | Not before 15th Jun 2019 | | Report and Recommendation | Mike Worsley mike.worsley@manchester. gov.uk |
| The Provision of a Citywide Support Service for Manchester. | | | | | |
| Adult Social Care Commissioned Service Fees Uplift 2019/02/05A | Executive Director Strategic Commissioning and Director of Adult Social Care, City Treasurer | Not before 1st Mar 2019 | | Report and recommendation | Rachel Rosewell r.rosewell@manchester.gov .uk |
| To approve uplifts to fees for adult social care providers for financial year 2019/20. | | | | | |

SubjectCare Quality Commission (CQC) ReportsContact OfficersLee Walker, Scrutiny Support Unit
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Email: I.walker@manchester.gov.uk

Please find below reports provided by the CQC listing those organisations that have been inspected within Manchester since the Health Scrutiny Committee last met:

| Provider | Address | Link to CQC report | Date | Types of Services | Rating |
|-------------------------------------|--|--|------------------------|--------------------------|---|
| Alternative Futures Group Ltd | Tesito House Tesito House, 2 Devonshire Street, Manchester, Lancashire, M12 4BB | https://www.cqc.org.uk /location/1- 3512493436 | 27 February 2019 | Hospital – Mental Health | Overall: Inadequate Safe: Inadequate Effective: Inadequate Caring: Requires Improvement Responsive: Requires Improvement Well-led: Inadequate |
| BNR Agency Ltd | BNR Manchester Express Networks, 1 George Leigh Street, Manchester, Lancashire, M4 5DL | https://www.cqc.org.uk /location/1- 2824918210 | 7 March 2019 | Homecare Agency | Overall: Good Safe: Good Effective: Good Caring: Good Responsive: Good Well-led: Good |

| AIK Ltd | Good Companions (Manchester) 94 Withington Road Whalley Range Manchester M16 8FA | http://www.cqc.org.uk/l ocation/1-2750639591 | 8 March 2019 | Homecare Agency | Overall: Inadequate Safe: Inadequate Effective: Inadequate Caring: Requires Improvement Responsive: Requires Improvement Well-led: Inadequate |
|-----------------------------|---|---|------------------|--------------------------------------|---|
| Alternative Futures Ltd | Millbrook 57 Wastdale Road Newall Green Wythenshawe M23 2RX | http://www.cqc.org.uk/l ocation/1-145103731 | 8 March 2019 | Hospital – Mental Health Services | Overall: Good Safe: Good Effective: Good Caring: Good Responsive: Good Well-led: Good |
| Northern Health GPPO Ltd | Victoria Mill Medical Practice Victoria Mill 10 Lower Vickers Street Manchester M40 7LH | http://www.cqc.org.uk/l ocation/1-4377468268 | 8 March 2019 | Doctor / GP | Overall: Good Safe: Good Effective: Good Caring: Good Responsive: Good Well-led: Good |
| L'Arche | L'Arche Manchester - St Paul's Office St Paul's Rectory 491 Wilmslow Road Manchester M20 4AW | https://www.cqc.org.uk /location/1-805440114 | 13 March 2019 | Homecare Agency | Overall: Outstanding Safe: Good Effective: Good Caring: Outstanding Responsive: Outstanding Well-led: Good |

| Methodist Homes | Laurel Court (Didsbury) 1a Candleford Road Didsbury Manchester M20 3JH | https://www.cqc.org.uk /location/1-312032716 | 13 March 2019 | Nursing Home | Overall: Good Safe: Good Effective: Good Caring: Good Responsive: Good Well-led: Good |
|--------------------------------|--|--|------------------|-------------------------------------|--|
| The Alexandra Practice | The Alexandra Practice 365 Wilbraham Road Manchester M16 8NG | https://www.cqc.org.uk /location/1-586547319 | 11 March 2019 | Doctor / GP | Overall: Good Safe: Good Effective: Good Caring: Good Responsive: Good Well-led: Good |
| Polonia Residential Home | Polonia Residential Home 17 Demesne Road Manchester Lancashire M16 8HG | https://www.cqc.org.uk /location/1- 4235928983 | 4 April 2019 | Residential Home | Overall: Requires Improvement Safe: Requires Improvement Effective: Requires Improvement Caring: Good Responsive: Good Well-led: Requires Improvement |
| ASC Health Care Ltd | Maryfield Court Nettleford Road Whalley Range Manchester M16 8NJ | https://www.cqc.org.uk /location/1- 4700231652 | 3 April 2019 | Hospitals Mental Health/capacity | Overall: Requires Improvement Safe: Good Effective: Requires Improvement Caring: Good Responsive: Good Well-led: Requires Improvement |

| Reed Specialist Recruitment Ltd | Reed Specialist Recruitment Ltd - Community Care - Manchester 2nd Floor, 37 King Street Manchester M2 7AT | https://www.cqc.org.uk /location/1-400272593 | 13 April 2019 | Homecare Agencies | Overall: Good Safe: Good Effective: Good Caring: Good Responsive: Good Well-led: Good |
|------------------------------------|--|--|------------------|-------------------|---|
| TFHC Ltd | Transform (Manchester) 5th Floor, Colwyn Chambers 19 York Street Manchester M2 3BA | https://www.cqc.org.uk /location/1- 1958401646 | 10 April 2019 | Clinic / Doctor | Overall: Good Safe: Good Effective: Good Caring: Good Responsive: Good Well-led: Good |
| Vesta Care (UK) LTD | Paul Murphy Centre 1067 - 1071 Rochdale Road Rochdale Road Manchester M9 8AJ | https://www.cqc.org.uk /location/1- 5833022949 | 16 April 2019 | Residential Home | Overall: Good Safe: Good Effective: Good Caring: Good Responsive: Good Well-led: Good |
| HC One Ltd | Brookdale View Averill Street Newton Heath Manchester M40 1PF | https://www.cqc.org.uk /location/1-319278874 | 17 April 2019 | Nursing Home | Overall: Good Safe: Requires Improvement Effective: Good Caring: Good Responsive: Good Well-led: Good |

| Care 24 (UK) Limited | Care 24 (UK) Limited 11a Lane End Road Burnage Manchester M19 1WA | https://www.cqc.org.uk /location/1- 1410608557 | 18 April 2019 | Homecare Agencies | Overall: Requires Improvement Safe: Requires Improvement Effective: Good Caring: Good Responsive: Good Well-led: Requires Improvement |
|--|--|--|------------------|--------------------|---|
| Alliance Medical Trust | Wythenshawe Cardiac MRI Centre North West Heart Centre Wythenshawe Hospital Southmoor Road Manchester M23 9LT | https://www.cqc.org.uk /location/1-137492135 | 26 April 2019 | Diagnostic Imaging | Overall: Good Safe: Good Effective: Good Caring: Good Responsive: Good Well-led: Good |
| Rainbow Personnel Ltd | Rainbow Living Manchester Business Park 3000 Aviator Way Manchester M22 5TG | https://www.cqc.org.uk /location/1- 4284198249 | 30 April 2019 | Homecare Agencies | Overall: Good Safe: Good Effective: Good Caring: Good Responsive: Good Well-led: Good |
| Outreach Community and Residential Services | Domiciliary Support Team Redbank House 4 St Chads Street Manchester M8 8QA | http://www.cqc.org.uk/l ocation/1-1335210486 | 30 April 2019 | Homecare Agencies | Overall: Good Safe: Good Effective: Good Caring: Good Responsive: Good Well-led: Good |

| New Collegiate Medical Centre | New Collegiate Medical Centre 407 Cheetham Hill Road Cheetham Manchester M8 0DA | http://www.cqc.org.uk/l ocation/1-565724583 | 29 April 2019 | Dr / GP | Overall: Good Safe: Requires Improvement Effective: Good Caring: Good Responsive: Good Well-led: Good |
|---------------------------------------|--|--|------------------|-----------------------|--|
| Excel Care (UK) Ltd | Excel Care (UK) Ltd 201-203 Moston Lane East New Moston Manchester M40 3HY | https://www.cqc.org.uk /location/1-417735182 | 8 May 2019 | Homecare Agencies | Overall: Requires Improvement Safe: Requires Improvement Effective: Good Caring: Good Responsive: Requires Improvement Well-led: Inadequate |
| Harmonic Medical Sonography Ltd | Harmonic Medical Sonography Parkway One (Ground Floor) Parkway Business Centre, Princess Road Manchester M14 7LU | https://www.cqc.org.uk /location/1- 1644159477 | 15 May 2019 | Diagnosis / screening | Overall: Good Safe: Good Effective: Good Caring: Good Responsive: Good Well-led: Good |

| Manchester City Council | South Reablement Service Etrop Court, 2nd Floor Rowlandsway Wythenshawe Manchester M22 5RG | https://www.cqc.org.uk /location/1- 1743889822 | 22 May 2019 | Homecare Agency | Overall: Good Safe: Good Effective: Good Caring: Good Responsive: Good Well-led: Requires Improvement |
|--------------------------------|---|--|----------------|--|--|
| Creative Support Ltd | Creative Support - Manchester Extra Care Services Hibiscus Court 16 Sedgeborough Road Manchester M16 7HU | https://www.cqc.org.uk /location/1-416550443 | 24 May 2019 | Homecare agencies, Supported housing, Supported living | Overall: Good Safe: Good Effective: Good Caring: Good Responsive: Good Well-led: Good |
| Polonia Residential Home | Polonia Residential Home 17 Demesne Road Manchester M16 8HG | https://www.cqc.org.uk /location/1- 4235928983/contact | 25 May 2019 | Residential Home | Overall: Requires Improvement Safe: Requires Improvement Effective: Requires Improvement Caring: Good Responsive: Good Well-led: Requires Improvement |

| Maureen | Lindenwood | https://www.cqc.org.uk | 23 May | Residential Home | Overall: Inadequate |
|-----------------|-------------------|------------------------|--------|------------------|-----------------------|
| Philomena | Residential Care | /location/1-119780623 | 2019 | | Safe: Inadequate |
| Murphy & Ann | Home | | | | Effective: Inadequate |
| Catherine Smith | 208 Nuthurst Road | | | | Caring: Requires |
| | New Moston | | | | Improvement |
| | Manchester | | | | Responsive: |
| | M40 3PP | | | | Requires |
| | | | | | Improvement |
| | | | | | Well-led: Inadequate |

Health Scrutiny Committee Work Programme – June 2019

| Item | Purpose | Lead | Strategic | Comments |
|---|--|------------|---|----------|
| | | Executive | Director/ | |
| | | Member | Lead Officer | |
| Delivering the Our Manchester Strategy | This report provides an overview of work undertaken and progress towards the delivery of the Council's priorities as set out in the Our Manchester Strategy for those areas within the portfolio of the Executive Member for Adult Services. | Cllr Craig | - | |
| Adult Social Care Improvement Plan | To consider the Adult Social Care Improvement Plan. | Cllr Craig | Bernadette Enright | |
| Stroke Care | To receive a report on Stroke Care. | Cllr Craig | Nick Gomm | |
| Quality Accounts 2018 / 2019 | The Committee will receive for information the responses to the draft Quality Accounts for Manchester University NHS Foundation Trust and Greater Manchester Mental Health NHS Foundation Trust. | Cllr Craig | Scrutiny Support Unit in consultation with the Chair | |
| Overview Report | The monthly report includes the recommendations monitor, relevant key decisions, the Committee's work programme and items for information. The report also contains additional information including details of those organisations that have been inspected by the Care Quality Commission. | | Overview Report | |

| Item | y 2019, 2pm (Report deadline Friday 5 July 2019) Purpose | Lead | Strategic | Comments |
|---|---|------------|----------------|--|
| nom | | Executive | Director/ | Comments |
| | | Member | Lead Officer | |
| Age Friendly Manchester and Health Services | To receive a report that provides information on Age Friendly Manchester approach to the commissioning and delivery of health services. | Cllr Craig | TBC | |
| Recommendati ons of the Public Health Task and Finish Group | To receive a report on how the recommendations of the Public Health Task and Finish Group are being implemented. The final report and recommendations had been endorsed by the Committee at the meeting of 4 December 2018. This will include information on the Winning Hearts and Minds (heart health and mental health) approach to alcohol and tobacco. | Cllr Craig | David Regan | See minutes of December 2018. Invitation to be sent to Cllr Wilson. |
| Overview | | | | |
| Report | | | | |

| Tuesday 3 September 2019, 2pm (Report deadline Friday 23 August 2019) | | | | |
|---|--|-----------------------------|--|---|
| Item | Purpose | Lead Executive Member | Strategic Director/ Lead Officer | Comments |
| The Our Manchester Carers Strategy | To receive an update report on the delivery of the Our Manchester Carers Strategy. | Cllr Craig | Bernadette Enright | See minutes of 17 July 2018. Ref: HSC/18/31 |
| Annual Adult Safeguarding report | To receive the Annual Report of Manchester Safeguarding Adults Board. | Cllr Craig | Bernadette Enright Heather Clarkson | |

| Overview Report | | |
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| Items to be Sched | uled | | | |
|--|--|---------------------|---|---|
| Item | Purpose | Executive Member | Strategic Director/ Lead Officer | Comments |
| Autism Developments across Children and Adults | To receive an update report on Autism Developments across Children and Adults. This item was considered by the Health Scrutiny Committee at their January 2015 meeting. | Cllr Craig | Bernadette Enright | |
| Update on the work of the Health and Social Care staff in the Neighbourhood Teams | To receive an update report describing the work of the Health and Social Care staff in the Neighbourhood Teams. | Cllr Craig | Bernadette Enright | |
| Manchester Health and Care Commissioning Strategy | To receive a report on the Commissioning Strategy for Health and Care in Manchester. The Committee had considered this item at their July 2017 meeting. | Cllr Craig | Bernadette Enright | See minutes of July 2017. Ref: HSC/17/31 |
| Public Health and health outcomes | To receive a report that describes the role of Public Health and the wider determents of health outcomes. | Cllr Craig | David Regan | |
| Manchester Macmillan Local Authority Partnership | To receive a report on the Manchester Macmillan Local Authority Partnership. The scope of this report is to be agreed. | Cllr Craig | David Regan | See Health and Wellbeing Update report September 2017. |

| | | | | Ref: HSC/17/40 |
|--|---|------------|--|--|
| Mental Health Grants Scheme – Evaluation | To receive a report on the evaluation of the Mental Health Grants Scheme. This grants programme is administered by MACC, Manchester's local voluntary and community sector support organisation, and has resulted in 13 (out of a total of 35) community and third sector organisations receiving investment to deliver projects which link with the Improving Access to Psychological Therapies (IAPT) services in the city. | Cllr Craig | Nick Gomm Craig Harris | To be considered at the March 2019 meeting. See minutes of October 2017. Ref: HSC/17/47 |
| Single Hospital Service progress report | To receive a bi-monthly update report on the delivery of the Single Hospital Service. | Cllr Craig | Peter Blythin, Director, Single Hospital Service Programme | See minutes of 17 July 2018. Ref: HSC/18/32 |
| Workforce Strategy | To receive a report on the Workforce Strategy. | Cllr Craig | Bernadette Enright | |
| Suicide Prevention Local Plan refresh | To receive the refreshed Suicide Prevention Local Plan. | Cllr Craig | David Regan | |
| Assistive Technology and Adult Social Care | To receive a report on how assistive technology will be used to support people receiving adult social in their home. The Committee will hear from individuals who have benefited from using assistive technology to learn of their experience. | Cllr Craig | Bernadette Enright | |
| NHS Dental and prescription charges | To receive a report on NHS Dental and prescription charges. | Cllr Craig | NHS England | |
| Air Quality and Health | To receive a report on the work being done to address air quality and the effect this has on health. | Cllr Craig | David Regan | |

| Reablement services | To receive a report that describes the activities to improve Hospital discharge rates; the activities to prevent hospital admissions and reablement services | Cllr Craig | Bernadette Enright |
|---|---|------------|-----------------------|
| Prevention and Wellbeing Services - Social Prescribing | To receive a report on social prescribing that includes information on the rationale and theory for this approach, information on the uptake and how this approach is monitored. | Cllr Craig | Nick Gomm |
| Inclusive Health Care | To receive a report that describes the activities and initiatives to engage with and deliver health care to traditionally hard to reach groups. | Cllr Craig | Nick Gomm |
| Estates and the delivery of Primary Care | To receive a report on the estates in which Primary Care is delivered. | Cllr Craig | Nick Gomm |
| Manchester Mental Health Transformation Programme | To receive a report a progress report on Manchester Mental Health Services. | Cllr Craig | Nick Gomm |