

## **Manchester City Council Report for Information**

**Report to:** Health Scrutiny Committee - 18 June 2019

**Subject:** NHS Quality Accounts 2018/19

**Report of:** Governance and Scrutiny Support Unit

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### **Summary**

All NHS healthcare providers must produce Quality Accounts as annual reports for members of the public, giving details about the quality of the services they provide. Health Scrutiny Committees are entitled to comment on draft Quality Accounts for each healthcare provider within their local authority area and these comments must be included within the final published version. Committee Members were provided with copies of the draft Quality Accounts from Manchester University NHS Foundation Trust and Greater Manchester Mental Health NHS Foundation Trust for comment.

### **Recommendations**

To note the Health Scrutiny Committee responses to the Quality Accounts submitted by Manchester University NHS Foundation Trust and Greater Manchester Mental Health NHS Foundation Trust appended to this report.

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**Wards Affected:** All

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### **Contact Officers:**

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### **Background documents (available for public inspection):**

The following documents disclose important facts on which the report is based and have been relied upon in preparing the report. Copies of the background documents are available up to 4 years after the date of the meeting. If you would like a copy please contact one of the contact officers above.

None

## **1.0 Introduction**

- 1.1 Quality Accounts (QA) are reports about the quality of services provided by an NHS healthcare service. All healthcare providers must publish these. Each healthcare provider is required to make their QA available to the public every year in an easy to understand format.

## **2.0 Quality Accounts**

- 2.1 The main purpose of the QA is to encourage leaders of healthcare organisations to assess quality across all of the services they provide, including community services and to encourage them to make ongoing improvements where necessary. QA are aimed at members of the public and as such, describe the quality of services beyond the regulatory requirements set out by the Department for Health. Quality is measured by looking at the following:
- patient safety;
  - the effectiveness of treatments that patients receive; and
  - patient feedback about the care provided.
- 2.2 The final published version of the QA should include the following elements:
- A statement from the most senior manager of the organisation which describes a summary of the quality of healthcare provided by the organisation that they are responsible for. Within this statement senior managers should declare that they have seen the Quality Account and that they are happy with the accuracy of the data reported, and acknowledge of any, areas that need to be improved;
  - Information about how the healthcare provider measures how well it is doing, how it is continuously improving the services it provides and how it responds to regulatory inspections from bodies such as the Care Quality Commission (CQC); and
  - A statement from the commissioning body on what they think of the provider's QA.

## **3.0 The role of the Health Scrutiny Committee**

- 3.1 Health Scrutiny Committees are entitled to comment on draft Quality Accounts for each healthcare provider within their local authority area and these comments must be included within the final published version.
- 3.2 Members were provided with copies of the draft QA from Manchester University NHS Foundation Trust and Greater Manchester Mental Health NHS Foundation Trust. The Committee were invited to consider the content of the QAs and agree a formal response, written by the Chair on behalf of the Committee.
- 3.3 Copies of the responses are appended to this report.