

**-Application for a premises licence
under the Gambling Act 2005 (standard form)**

PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST

If you are completing this form by hand, please write legibly in block capitals using ink. Use additional sheets if necessary (marked with the number of the relevant question). You may wish to keep a copy of the completed form for your records.

Where the application is—

- In respect of a vessel, or
- To convert an authorisation granted under the Betting, Gaming and Lotteries Act 1963 or the Gaming Act 1968,

the application should be made on the relevant form for that type of premises or application.

Part 1 – Type of premises licence applied for

Regional Casino

Large Casino

Small Casino

Bingo

Adult Gaming Centre

Family Entertainment Centre

Betting (Track)

Betting (Other)

Do you hold a provisional statement in respect of the premises? Yes No

If the answer is “yes”, please give the unique reference number for the provisional statement (as set out at the top of the first page of the statement):

Part 2 – Applicant Details

If you are an individual, please fill in Section A. If the application is being made on behalf of an organisation (such as a company or partnership), please fill in Section B.

Section A

Individual applicant

1. Title: Mr Mrs Miss Ms Dr Other (please specify)

2. Surname: _____ Other name(s): _____

[Use the names given in the applicant's operating licence or, if the applicant does not hold an operating licence, as given in any application for an operating licence]

3. Applicant's address (home or business – *[delete as appropriate]*):

Postcode:

4(a) The number of the applicant's operating licence (as set out in the operating licence):

4(b) If the applicant does not hold an operating licence but is in the process of applying for one, give the date on which the application was made:

5. Tick the box if the application is being made by more than one person.

[Where there are further applicants, the information required in questions 1 to 4 should be included on additional sheets attached to this form, and those sheets should be clearly marked "Details of further applicants".]

Section B**Application on behalf of an organisation**

6. Name of applicant business or organisation:

MERKUR Slots UK Ltd

7. The applicant's registered or principal address:

**Second floor
Matrix house
North fourth street
Milton Keynes
MK9 1NJ**

8(a) The number of the applicant's operating licence (as given in the operating licence):

003266-N-103444

8(b) If the applicant does not hold an operating licence but is in the process of applying for one, give the date on which the application was made:

N/A

9. Tick the box if the application is being made by more than one organisation.

[Where there are further applicants, the information required in questions 6 to 8 should be included on additional sheets attached to this form, and those sheets should be clearly marked "Details of further applicants".]

Part 3 – Premises Details

10. Proposed trading name to be used at the premises (if known):

MERKUR Slots

11. Address of the premises (or, if none, give a description of the premises and their location):

**537 Stockport Road
Manchester
M12 4NE**

12. Telephone number at premises (if known): **N/A**

13. If the premises are in only a part of a building, please describe the nature of the building (for example, a shopping centre or office block). The description should include the number of floors within the building and the floor(s) on which the premises are located.

N/A

14(a) Are the premises situated in more than one licensing authority area?

No

14(b). If the answer to question 14(a) is yes, please give the names of all the licensing authorities within whose area the premises are partly located, **other than the licensing authority to which this application is made:**

N/A

Part 4 – Times of operation

15(a). Do you want the licensing authority to exclude a default condition so that the premises may be used for longer periods than would otherwise be the case?

No

15(b). If the answer to question 15(a) is yes, please complete the table below to indicate the times when you want the premises to be available for use under the premises licence.

	<i>Start</i>	<i>Finish</i>	<i>Details of any seasonal variation</i>
Mon			
Tue			
Wed			
Thurs			
Fri			
Sat			
Sun			

16. If you wish to apply for a premises licence with a condition restricting gambling to specific periods in a year, please state the periods below using calendar dates:

N/A

Part 5 – Miscellaneous

17. Proposed commencement date for licence (leave blank if you want the licence to commence as soon as it is issued):

ASAP

18(a). Does the application relate to premises which are part of a track or other sporting venue which already has a premises licence?

No

18(b). If the answer to question 18(a) is yes, please confirm by ticking the box that an application to vary the main track premises licence has been submitted with this application.

19(a). Do you hold any other premises licences that have been issued by this licensing authority?

Yes

19(b). If the answer to question 19(a) is yes, please provide full details:

**MERKUR Slots
67 Deansgate, Manchester, M3 2BW**

Bingo Premises Licence:280378

**MERKUR Slots
44-50 Portland Street, Manchester, M1 4QU**

Bingo Premises Licence:247236

20. Please set out any other matters which you consider to be relevant to your application:

Merkur Slots UK Ltd have full authority to provide licensed gaming by the provision of an Operating Licence granted by the Gambling Commission. The UK's Gambling Regulator has therefore approved the measures implemented to ensure that effective anti-money laundering procedures are applied and policies have been developed to ensure responsible trading in accordance with the gambling legislation, the licensing objectives and the licence conditions and code of practice.

The applicant has comprehensive measures to ensure that all gambling remains socially responsible, which includes detailed staff training on matters such as the protection of the vulnerable, including homeless individuals and young persons. The applicant is an experienced licenced operator providing a large estate of gambling premises across the United Kingdom.

A copy of Merkur Slots UK Limited's Operational Standards has been provided in support of the application and full copies of the Applicant's policies and procedures are available, if required.

A copy of Merkur Slots UK Limited's 'Working Together' document has also been supplied in support of the application, which provides an overview of the licensee's

proposed operation. Merkur Slots UK Limited applies extensive policies and procedures to promote the Licensing Objectives.

Following initial due-diligence undertaken with the Police and Licensing Authorities, MERKUR Slots UK Ltd have agreed to propose the following conditions be attached to their licence following successful grant of this application;

- 1. The premises shall install and maintain a digital colour CCTV system which shall cover all public areas where licensable activities may be provided and all public entry and exit points. CCTV shall record whilst the premises are open to the public. All recordings shall be kept available and unedited for a minimum of 28 days with the date and time stamping.**
- 2. A staff member who is conversant with the operation of the CCTV system shall be present on the premises at all times when they are open to the public and must be able to produce / download / burn CCTV images upon request by a police officer or an authorised officer of the licensing authority. Any footage must be in a format so it can be played back on a standard personal computer or standard DVD player. Where the recording is on a removable medium (i.e. compact disc, flash card etc.), a secure storage system to store those recording mediums shall be provided.**
- 3. The premises shall display prominent signage indicating that the Challenge 25 scheme is in operation. Notices advising what forms of ID are acceptable must be displayed.**
- 4. Staff shall be provided with comprehensive training in interactions/interventions with customers who appear to have a gambling problem and in refusing entry to any person that is intoxicated or under the influence of drugs. Staff will also receive training and guidance on policy and procedures that are applicable to customers who may gamble beyond their means.**
- 5. Staff shall be provided with comprehensive training around the Self Exclusion Policy; Challenge 25 policy and its operation; Emergency procedures, Specific issues relating to the local area; Compliance with the licence conditions and obligations and offences under the Gambling Act.**
- 6. Documented records of training completed shall be kept for each member of staff. Training shall be regularly refreshed and at no greater than 12 monthly intervals. Training records shall be made available for inspection upon request by a police officer or an authorised officer of Manchester City Council.**
- 7. Any door supervisors employed at the premises in accordance with a risk assessment, shall when employed, wear high visibility armbands and a register of those door supervisors employed shall be maintained at the premises and shall include:**
 - a. the name, date of birth and residential address of that person.**
 - b. the time at which he / she commenced that period of duty with a signed acknowledgement by that person.**
 - c. the time at which he / she finished the period of duty with a signed acknowledgement by that person.**
 - d. any times during the period of duty when he / she was not on duty.**
 - e. If that person is not an employee of the Licensee or his / her employer, the name of the person by whom that security person is employed**

8. An incident log (which may be electronically recorded) shall be kept at the premises for at least six months, and made available on request to the police or an authorised officer of the licensing authority, which will record the following incidents including pertinent details:

- a. No. of interventions in a calendar month along with a short description of the cause and effect**
- b. No. of cases in a calendar month where persons who have decided to voluntarily exclude themselves from the premises have tried to gain entry**
- c. No. of mandatory exclusions needing enforcement in a calendar month along with a short description of the cause and effect.**
- d. Attempts to enter by those underage in a calendar month along with short description of incident and action**
- e. Attempts to enter by those underage in the company of adults in a calendar month along with short description of incident and action**
- f. Attempts to enter by those underage with complicit adults in a calendar month along with short description of incident and action**
- g. Staff interventions with customers concerning potential problem gambling in a calendar month along with short description of incident and action**
- h. Refusals of entry to the premises along with a short description of incident and action.**
- i. Incidents of behaviour requiring immediate police assistance along with short description of incident and action.**
- j. Suspicious financial behaviour**
- k. Any faults in the CCTV system**
- l. Any incidents recorded in this log must also record the date and time the incident occurred.**

9. At all times it is open to the public prominently display bingo advertising internally and externally viewable from the street.

10. Non-remote bingo will be available for customers to play at the premises throughout the default hours of operation for bingo.

11. No persons under the age of 18 are permitted to enter the premises. Age verification checks will be carried out on any individual who appears to be under the age of 25.

12. For 6 months from the date the premises is open to the public, the date to be confirmed in writing to the Licensing Authority, a SIA licensed door supervisor shall be on duty from 22:00 until 06:00 the following morning. Following the initial 6-month period, the requirement for door staff shall be risk assessed and cognisance taken of police advice.

13. There shall be no pre-planned single staffing at the premises between the hours of 18:00 and 06:00.

14. A think 25 proof of age scheme shall be operated at the premises where any person who appears to be under 25 years of age, and who has not previously provided satisfactory proof to the contrary, is challenged at the point of entry. Acceptable forms of

identification are recognised photographic identification cards, such as a driving licence, passport or proof of age card with the PASS Hologram.

15. Upon request, the licensee shall provide the Licensing Authority with their compliance/operating manual which sets out all of the premises policies to meet the regulatory requirements under the Gambling Act 2005 and shall provide a copy of any update or revision as soon as practicable following the implementation of that change.

16. The licensee shall participate in a local Betwatch or similar scheme, where available.

17. The licensee shall take reasonable steps to prevent nuisance directly outside the Premises.

18. The Licensee shall train staff on specific issues related to the local area and shall conduct periodic refresher training. Participation in the training shall be formally recorded and the records produced to the police or licensing authority upon request.

19. The licensee shall take all reasonable steps to prevent street drinking of alcohol directly outside the premises and to ban from the premises those who do so.

20. A magnetic locking device, commonly referred to as a Maglock will be installed and maintained on the main entrance/exit to the premises which will be operable from the ground floor cashier counter by staff.

21. If trading past midnight the Maglock will always be in use/Maglocks available for use.

22. Individuals who are deemed to be under the influence of excessive alcohol or drugs shall not be allowed to enter the premises.

23. The on duty manager shall implement a policy of banning any customers who engage in crime or disorder within or outside the premises.

24. If at any time (whether before or after the opening of the premises), the police or licensing authority supply to the premises names and/or photographs of individuals which it wishes to be banned from the premises, the licensee shall use all reasonable endeavours to implement the ban through staff training.

25. The Company's staff guard system or similar shall be installed and maintained at the premises, which allows direct communication with a central monitoring station permitting audio and CCTV communication.

26. Prominent GamCare documentation will be displayed at the premises.

27. The licensee shall place a notice visible from the exterior of the premises stating that customers drinking alcohol outside the premises is not permitted and those who do so will be banned from the premises.

28. All incidents of crime at the premises must be reported to the police.

29. The premises shall display prominent signage throughout the premises, including toilet area, to raise awareness of gambling harms; tools available to manage gambling; and the risk of escalating harms. Where available, this shall include any locally-developed resource(s) around gambling harms from the licensing authority

30. Third party testing on age restricted sales systems shall be carried out on the premises at least 3 times a year and the results shall be provided to the Licensing Authority upon request.

31. Staff induction training shall incorporate:

- a. a review of the current local Strategic Needs assessment for gambling harms.
- b. awareness that often individuals with gambling related harms have co-occurring conditions,
- c. awareness of individuals who may be at elevated risk of gambling harms as set out in Manchester's Gambling Policy and any local gambling harms needs assessment
- d. Up to date information on local support services relevant to gambling-related harm.

32. The licence holder undertakes to ensure that all staff at the venue engage with any locally developed training sessions on gambling related harm.

Part 6 – Declarations and Checklist (Please tick)

We confirm that, to the best of our knowledge, the information contained in this application is true. I/ We understand that it is an offence under section 342 of the Gambling Act 2005 to give information which is false or misleading in, or in relation to, this application.

We confirm that the applicant(s) have the right to occupy the premises.

Checklist:

- Payment of the appropriate fee has been made/is enclosed
- A plan of the premises is enclosed
- We understand that if the above requirements are not complied with the application may be rejected
- We understand that it is now necessary to advertise the application and give the appropriate notice to the responsible authorities

Part 7 – Signatures

21. Signature of applicant or applicant's solicitor or other duly authorised agent. If signing on behalf of the applicant, please state in what capacity:

Signature: 

Print Name: 

Date: 03 September 2024

Capacity: 

22. For joint applications, signature of 2nd applicant, or 2nd applicant's solicitor or other authorised agent. If signing on behalf of the applicant, please state in what capacity:

Signature: _____

Print Name: _____

Date: _____

Capacity: _____

[Where there are more than two applicants, please use an additional sheet clearly marked "Signature(s) of further applicant(s)". The sheet should include all the information requested in paragraphs 21 and 22.]

[Where the application is to be submitted in an electronic form, the signature should be generated electronically and should be a copy of the person's written signature.]

Part 8 – Contact Details

23(a) Please give the name of a person who can be contacted about the application:

██████████

23(b) Please give one or more telephone numbers at which the person identified in question 23(a) can be contacted:

02038597751

24. Postal address for correspondence associated with this application:

██████████

██████████████████

██████████████████

██████████

██████████

██████████

25. If you are happy for correspondence in relation to your application to be sent via e-mail, please give the e-mail address to which you would like correspondence to be sent:

██████████████████████████████

[REDACTED]
[REDACTED] refer to the following:-

1. Letter to Manchester City Council
2. Application Form
3. Notice of Application served upon all the Responsible Authorities.
4. Two copies of the proposed premises plan
5. Local Area Risk Assessment
6. A copy of MERKUR Slots UK Ltd's "Operational Standards" Document
7. A copy of MERKUR Slots UK Ltd's "Working with Others" Document

I FURTHER CERTIFY that I have served documents 1 - 7 upon the following:-

1. The Principal Licensing Officer, Premises Licensing Manchester City Council, PO Box 532, Town Hall Extension, Manchester M60 2LA

I FURTHER CERTIFY that I have served a true copy of documents 1 & 3 upon the following:-

2. Gambling Commission, Victoria Square House, Victoria Square, Birmingham, B2 4BP
3. HM Revenue & Customs, Excise Processing Team, BX9 1GL
4. Greater Manchester Police Licensing, Partnership Team, Level 1, Town Hall Extension, Lloyd Street, Manchester, M2 4DB
5. The Fire Safety Manager, Greater Manchester Fire & Rescue Service, Manchester Central Fire Station, Thompson Street, Manchester, M4 5FP
6. Manchester Local Planning Authority (Premises Licences), PO Box 436, Town Hall Extension, Manchester, M60 2NY
7. Manchester Safeguarding Children Board, Manchester City Council, Level 4, Town Hall Extension, P.O. Box 532, Manchester, M60 2LA
8. Licensing and Out of Hours Team (Gambling Licences) Level 1, Town Hall Extension, Lloyd Street Manchester M2 5DB

I effected service by sending the said documents to the licensing department by email and the other authorities by first class post addressed to them on **03 September 2024**.

SIGNED [REDACTED]

DATED: **03 September 2024**

NOTICE OF APPLICATION FOR A PREMISES LICENCE

This notice is issued in accordance with regulations made under section 160 of the Gambling Act 2005

Notice is hereby given that **MERKUR Slots UK Limited**

of the following address: **Second Floor
Matrix House
North Fourth Street
Milton Keynes
MK9 1NJ**

the number of whose operating licence is **003266-N-103444** has made an application for a **Bingo Premises Licence**.

The application relates to the following premises

**Merkur Slots
537 Stockport Road
Manchester
M12 4NE**

The application for a premises licence has been made to the following licensing authority:

**The Principal Licensing Officer
Premises Licensing
Manchester City Council
PO Box 532
Town Hall Extension
Manchester
M60 2LA
W: www.manchester.gov.uk**

Information about the application is available from the licensing authority, including the arrangements for viewing the details of the application.

The following person connected with the applicant is able to give further information about the application:

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

Any representations under section 161 of the Gambling Act 2005 must be made no later than the following date: 03 October 2024