

## Manchester Partnership Board

<b>Report of:</b>	Tom Hinchcliffe Deputy Place Based Lead, Manchester
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<b>Date of paper:</b>	October 2024
<b>Item number:</b>	8
<b>Subject:</b>	Delegated Assurance Board Meetings Update Report, reporting on the meeting of 5 June 2024.
<b>Recommendations:</b>	Manchester Partnership Board is asked to:  1. Note the report

## 1.0 Introduction

- 1.1 The Delegated Assurance Board (DAB) forms a key element of the governance structure for the Manchester Locality, as part of NHS Greater Manchester Integrated Care (NHS GM). The DAB is a sub-group of the Manchester Partnership Board (MPB) and is a means for the Place Based Lead (PBL) to gain support and assurance in discharging their responsibilities.

## 2.0 DAB Update

The DAB met on 7 August 2024 and 19 September 2024, and discussed the following key areas:

### 2.1 Items for Discussion / Escalation

- Liaison Healthcare are a 3rd party independent provider commissioned in early 2024 to support the Continuing Healthcare (CHC) team to reduce the backlog of reviews, with the provision being funded through a shared savings approach. The project has experienced delays due to the lack of availability of social workers to undertake rapid Multi-disciplinary Team reviews. This delay has affected the delivery of the CHC Cost Improvement Plan (CIP) savings. DAB felt that the detail needed to be understood further and requested a further detail to be provided on the CHC Recovery Plan at the Locality Management Team (10/10/2024).
- A risk was escalated to DAB related to inability of the of the current DII service model to meet locality requirements due to the high level of vacancies within the NHS GM DII Team. A sub-group meeting was arranged for Friday 13 September 2024. The sub-group reviewed the current workplan of the DII team with a view to identifying priorities. The group were also better able to define the issue in terms of the flow of data and the availability of resources and put mitigations in place to manage the risk at this time. Due to these actions the risk was no longer considered to be high level.
- A GP practice has formally notified the locality that it has declined to agree to the new shared care agreements with GMMH. The implications and mitigations are now being managed as part of the locality risk related to GP collective action.
- A Mental Health Investment Standard (MHIS) risk was formally escalated in February 2024, that identified issues with the continued roll out of the Living Well service that would help to reduce the pressure on Community Mental Health Teams (CMHTs) by offering a range of services to help improve patients' mental and physical health and their feelings of general wellbeing. A meeting with NHS GM took place in July. Subsequently additional information has been requested from the locality to help to track the additional MHIS spend in Manchester. The locality is awaiting this information.

## 2.2 Financial Position

- Following Month 4 reporting, all localities were asked to submit a financial recovery plan to demonstrate a breakeven forecast outturn position. Manchester submitted a plan with a £2.4m forecast year end deficit of £2.4m, which was a £2.8m improvement on the Month 4 position.
- The Manchester locality now has a budget of £165.309m with the £110.396m prescribing element having been moved to GM reporting.

## 2.3 Safeguarding, Quality and Nursing

- A safeguarding paper was presented to DAB on 19 September that identified upcoming vacant Named GP safeguarding posts, and options for recruitment following a review of the necessary duties. DAB supported the recommendation that the locality recruits to a blended role of Named GP for Safeguarding both Adults and Children, to ensure that the locality complies with its statutory responsibilities.

## 2.4 Patient and Public Involvement

- Patient and Public Advisory Group (PPAG) meetings took place in August 2024. PPAG had a development session in July. Members identified several development needs including confidence building to speak up, team building and assertive skills to support the volunteers in their roles.
- PPAG members have developed a patient experience survey to understand the experiences of patients using the GP enhanced Assess Service. Healthwatch Manchester have completed a review of GP practice websites. The report will be completed later in the year.

## 2.5 Risk Management

- DAB was provided an update on risk management. NHS GM have produced a new risk management template that is now being used by localities to monitor risk.
- The Manchester locality now reports high level (15+) risks to DAB on a monthly basis for DAB to agree if further action or mitigation is needed. System risks related to the MPB priority deliver programmes are now also starting to be recorded. Going forward any remaining locality high level risk will be included on a risk register that goes to MPB meetings in line with NHS GM requirements that are detailed in the NHS GM Risk Escalation Standard Operating Procedure that was also presented to DAB.