



LICENSING ACT 2003  
PREMISES LICENCE

Premises licence number	288358
Granted	17/07/2023
Latest version	As above

Part 1 - Premises details

Name and address of premises
<b>Dream Restaurant</b> 1 Grandale Street, Manchester, M14 5WS
Telephone number
To be confirmed

Licensable activities authorised by the licence
1. The provision of late night refreshment.  * All references in this licence to "sale of alcohol" are to sale by retail.

The times the licence authorises the carrying out of licensable activities
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Provision of late night refreshment							
Standard timings							
Day	Mon	Tue	Wed	Thu	Fri	Sat	Sun
Start	2300	2300	2300	2300	2300	2300	2300
Finish	0200	0200	0200	0200	0200	0200	0200
Licensed to take place indoors only.							
Seasonal variations and Non-standard Timings: None							

Hours premises are open to the public							
Standard timings							
Day	Mon	Tue	Wed	Thu	Fri	Sat	Sun
Start	1100	1100	1100	1100	1100	1100	1100
Finish	0200	0200	0200	0200	0200	0200	0200
Seasonal variations and Non-standard Timings: None							

## Part 2

Details of premises licence holder	
Name:	Aleen MCR Ltd
Address:	1 Grandale Street, Manchester, M14 5WS
Registered number:	14519537

Details of designated premises supervisor where the premises licence authorises for the supply of alcohol
Not applicable

Annex 1 – Mandatory conditions
<p>Door Supervisors</p> <p>1. Only individuals licensed by the Security Industry Authority shall be used at the premises to undertake security activities, which include guarding against: -</p> <ul style="list-style-type: none"><li>(a) Unauthorised access or occupation (e.g. through door supervision),</li><li>(b) Outbreaks of disorder, or</li><li>(c) Damage,</li></ul> <p>unless otherwise entitled by virtue of section 4 of the Private Security Industry Act 2001 to carry out such activities.</p>

Annex 2 – Conditions consistent with the operating schedule
<ol style="list-style-type: none"><li>1. The designated queuing area shall be enclosed within appropriate barriers and a minimum width of 1m shall be maintained on the footway to allow safe passage by pedestrians.</li><li>2. No customer will be permitted to enter or re-enter the premises between the hours of 11pm and 2am save for persons who have temporarily left the premises (e.g. to smoke).</li><li>3. No more than 40 customers will be permitted on the premises at any one time.</li><li>4. The premises licence holder shall ensure that a suitable method of calculating the number of people present during licensable activities is in place.</li><li>5. The dispersal of customers from the premises must be managed in accordance with the following:<ol style="list-style-type: none"><li>a. Clear and legible notices must be prominently displayed at all exits requesting customers to respect local residents and leave the area quietly. This has already been purchased in order to be displayed clearly at all exits.</li><li>b. Public announcements requesting customers to leave quietly to minimise disturbance to nearby residents</li></ol></li></ol>

6. A suitable member of staff or door supervisor(s) will be visible at each public entrance / exit to control the dispersal, to remind people to leave quietly, and to prevent patrons from re-entering the premises, and shall deter customers from using private hire vehicles without a prior booking
7. From no later than 1 hour before the premises closes to the public, a member of staff shall be dedicated to monitor the dispersal of customers and ensure patrons do not contribute to anti- social behaviour in the vicinity. They will be easily identifiable by way of their uniform or high visibility jacket/ vest; will have a detailed knowledge of all transport options in the area and provide directions for patrons who may loitering in the vicinity of the premises
8. Door supervision must be provided on Friday, Saturday, Sunday and during busier periods such as public holidays/ special occasions between 10pm to 2am. Door supervisors must be on duty from 10pm to 2am and must remain on duty until the premises are closed and all the customers have left.
9. Door supervisors shall be employed at the ratio of 2 door supervisors for every 100 customers (or part thereof). However, it is unlikely the restaurant will receive 100 customers at one time, although measures will be taken if this was to occur.
10. Door supervisors shall be employed by the premises based upon a risk assessment carried out in relation to the following factors:
  - a. Size of the venue
  - b. Expected attendance
  - c. Type of event taking place
  - d. Location of the premises
  - e. Time of year
  - f. Special occasion (New Year, Halloween, Local events etc.)
  - g. Premises Licence Conditions
11. All door supervisors, and other persons engaged at the premises for the purpose of supervising or controlling queues or customers, must wear high visibility vests/ jacket
12. The premises shall operate a CCTV system that complies with the minimum requirements of the GMP Police Licensing Team.
13. The premises licence holder must ensure that:
  - a. CCTV cameras are located within the premises to cover all public areas including all entrances and exits of the restaurant- front, back and yard.
  - b. The system records clear images permitting the identification of individuals
  - c. The CCTV system is able to capture a minimum of 24 frames per second and all recorded footage must be securely retained for a minimum of 28 days
  - d. The CCTV system operates at all times while the premises are open for licensable activities 11am to 2am
  - e. All equipment must have a constant and accurate time and date generation

- f. The CCTV system is fitted with security functions to prevent recordings being tampered with, i.e. password protected
  - g. There must be at least one member of trained staff at the premises during operating hours able to provide viewable copies on request to police or authorised local authority officers as soon as is reasonably practicable in accordance with the Data Protection Act 1998 (or any replacement legislation).
14. The premises licence holder shall ensure that at all times when the public is present there is at least one competent person able to administer first aid, that an adequate and appropriate supply of first aid equipment and materials is available on the premises, and that adequate records are maintained in relation to the supply of any first aid treatment.
15. All external emergency exit doors shall be fitted with sensor alarms and visible indicators to alert staff when the doors have been opened.
16. Any and all of the following incidents must be noted including pertinent details and, as appropriate, reported promptly so that investigations can be made and action taken:
  - a. alleged crimes reported to the venue or by the venue to the police
  - b. ejections of patrons
  - c. complaints received
  - d. incidents of disorder
  - e. seizures of drugs, offensive weapons, fraudulent ID or other items
  - f. faults in the CCTV system, searching equipment or scanning equipment
  - g. visit by a responsible authority or emergency service
  - h. the times on duty, names and the licence numbers of all licensed door supervisors employed by the premises.
  - i. suspicious behaviour by patrons or members of the public close to a venue.
17. Incident logs (which may be kept electronically) must be kept at the premises for at least six months and made available on request to the police or an authorised officer of the licensing authority.
18. All external windows and doors must be kept shut at all times when regulated entertainment is being provided. Doors may be opened for normal entrance and egress of people but must be shut immediately thereafter.
19. No noise shall emanate from the premises nor vibration be transmitted through the structure of the premises that gives rise to a nuisance.
20. There shall be no noise or odours caused by the kitchen extraction equipment that gives rise to a nuisance.
21. A direct telephone number for the duty manager must be prominently displayed where it can conveniently be read from the exterior of the premises by the public. The telephone must be staffed at all times the premises is open for licensable activities.

22. No deliveries or collections relating to licensable activities at the premises will take place between the hours of 11am to 2am.
23. The premises licence holder must instruct delivery riders and drivers not to cause a noise nuisance when making deliveries or whilst waiting outside the premises for collections.
24. Customers must be instructed when placing the order that they will not be able to collect the order from the vehicle. All deliveries will only be made directly to the property address and customers will not be permitted to take orders from the vehicle.
25. Clear and legible notices must be prominently displayed at any area used for smoking requesting customers to respect the needs of local residents and use the area quietly.
26. At 9 am to 10am outside the premises, including the alleyway to the waste disposal/ bin storage must be swept and/or washed, and litter and sweepings collected and stored into the business waste bins, located at the back yard of the restaurant.
27. All takeaway packaging and wrappers shall clearly identify the premises, ie by way of company logo or name.
28. Where the premises provide late night refreshments for consumption off the premises sufficient waste bins must be provided at or near the exits, to enable the disposal of waste.
29. Empty bottles which have been collected must be placed into locked bins when deposited outside.
30. All waste shall be properly presented and placed out for collection no earlier than 30 minutes before the scheduled collection times.
31. Where children are allowed on the premises, information shall be displayed on the shop floor/ dining area on what to do if there is a cause for concern regarding a child's welfare. This shall include reporting to Manchester City Council via its Contact Centre on 0161 234 5000 or [mcsreply@manchester.gov.uk](mailto:mcsreply@manchester.gov.uk), or the NSPCC on 0808 800 5000 (free 24-hour service) or dialling 999 in the event of an immediate threat.
32. Any hot food or hot drink provided after 11pm (late night refreshment) under this licence must only be consumed on the premises.
33. Between 11pm to 2am Monday to Sunday customers must not be permitted to remove from the premises any hot food or hot drink (late night refreshment) provided at the premises.
34. Reasonable steps must be taken to ensure all persons employed at the premises are aware of:
  - a. the current terrorist threat level; and
  - b. what that level means in relation to the possibility of an attack
35. All persons responsible for security must be briefed at every event about the current threat level and risk of terrorist attack.

36. All public facing staff must be clear about what to do if the public report suspicious activity or unusual behaviour to them. Any and all suspicious behaviour by customers or members of the public close to the venue must be noted and be reported promptly so that investigations can be made and action taken, if appropriate.

Annex 3 – Conditions attached after hearing by the licensing authority

None

Annex 4 – Plans

See attached

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