

Manchester City Council Report for Information

Report to: Executive – 15 November 2023

Subject: Manchester Local Care Organisation Commissioning Plan

Report of: Executive Director of Adult Social Services

Summary

The Manchester Local Care Organisation (MLCO) Commissioning Plan sets out detailed information on how responsive commissioning has evolved over the past two years as part of Better Outcomes Better Lives Transformation Programme. The Commissioning Plan is an engagement tool, particularly for the external care marketplace to share the vision, priorities and direction of travel within the commissioning landscape within the spirit of coproduction and working together with partners, stakeholders and providers to deliver high quality, safe and effective care for Manchester citizens.

Recommendations

The Executive is recommended to note and comment on the MLCO Commissioning Plan

Wards Affected: All Wards

Environmental Impact Assessment - the impact of the issues addressed in this report on achieving the zero-carbon target for the city

The commissioning of adult social care services through the external care marketplace enables procurement activity to be focused on Social Value benefits and providers' contributions to the zero-carbon targets for the city.

Equality, Diversity and Inclusion - the impact of the issues addressed in this report in meeting our Public Sector Equality Duty and broader equality commitments

The provision of statutory and non-statutory adult social care services aims to meet the needs of Manchester's citizens and carers across all communities, working with VCSE organisations to identify and better support people in harder to reach communities and hidden carers, for example, underpinned by the Making Manchester Fairer strategic priorities.

Manchester Strategy outcomes	Summary of how this report aligns to the OMS/Contribution to the Strategy
A thriving and sustainable city: supporting a diverse and distinctive economy that creates jobs and opportunities	Adult Social Care, through both in-house and external care provision, significantly contributes to the economic growth of the city through employment and opportunities for individuals to flourish and develop, including Social Work students and Apprenticeships
A highly skilled city: world class and home-grown talent sustaining the city's economic success	Commissioners actively involved with Work and Skills around Employment Fairs in the city, enabling homecare and care home providers to benefit from a strategic approach to support their job vacancies, ensuring local people are encouraged to seek employment within the care sector.
A progressive and equitable city: making a positive contribution by unlocking the potential of our communities	Delivering the Better Outcomes, Better Lives programme is focused on improving outcomes and contributes to creating a progressive and equitable city through working with our communities, our residents and assets to improve outcomes for those who need support
A liveable and low carbon city: a destination of choice to live, visit, work	Commissioners are able, through procurement approaches, to ensure that existing and new providers in the care marketplace are fully committed and delivering on the low carbon aspirations for the city
A connected city: world class infrastructure and connectivity to drive growth	

Full details are in the body of the report, along with any implications for:

- Equal Opportunities Policy
- Risk Management
- Legal Considerations

Financial Consequences – Revenue

There are no consequences for the Revenue budget in respect of the Commissioning Plan

Financial Consequences – Capital

There are no consequences for the Capital budget in respect of the Commissioning Plan

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Background documents (available for public inspection):

The following documents disclose important facts on which the report is based and have been relied upon in preparing the report. Copies of the background documents are available up to 4 years after the date of the meeting. If you would like a copy, please contact one of the contact officers above.

Report to Health Scrutiny 21 June 2023 - Better Outcomes Better Lives & Adult Social Care Commissioning

1.0 Introduction

- 1.1 This is a covering report to support the recent production of the MLCO Commissioning Plan. This Plan is the 2nd iteration following the 1st publication in October 2021, as part of the Better Outcomes Better Lives transformation programme and the development of the ‘Responsive Commissioning’ Workstream.
- 1.2 Responsive Commissioning is a term devised to set out a strategic and operational intention to engage more with frontline staff, particularly in Adult Social Care, develop mechanisms for staff to feedback on commissioning ‘perceived’ gaps in provision, and demonstrate wider accountability. Alongside this, the Plan is useful as an engagement tool with care providers, partners, citizens/carers and our commissioning workforce.

2.0 Navigation of the Commissioning Plan

- 2.1 The Commissioning Plan sets out a very detailed approach as follows:

Section	Intention/Information
Introduction	<ul style="list-style-type: none"> Who the plan is aimed at Explanation of the wider context of commissioning e.g., NHS GM ICB Forewords from Executive Member, Executive DASS and CEO of MLCO to endorse the Plan Two quotes from provider/partners we work with
About Adult Social Care	<ul style="list-style-type: none"> Explanation of MMLCO, and a ‘typical’ day Introduction to Manchester Forward look to how things will be different in 3 years’ time
Introduction to the Commissioning Plan	<ul style="list-style-type: none"> What is the purpose of the Commissioning Plan Focus on innovation with providers and shape local markets The evolution of strengths-based commissioning The beginning of developing ‘I’ Statements to make it personal
Our Vision	<ul style="list-style-type: none"> Through ‘I’ statements, show how the Plan supports citizens, families and carers, together with staff and providers/partners How practice-led commissioning has evolved to include reflections and gaps in provision fed directly to commissioners for wider discussion and follow up A recap on the 8 commissioning priorities set out in 21/22
Working towards our vision	<ul style="list-style-type: none"> How we enhance the relationships with partners and providers: operationally, tactically and strategically What were the flagship commissioning activities we identified in 21/22 How social value underpins all of commissioning activity The value of having a formal coproduction methodology to drive up citizen and carer input and voices
Progress - “We Said, We Did”	<ul style="list-style-type: none"> Progress and transparency around the 8 priorities we set in 21/22

Responsive Commissioning in action	<ul style="list-style-type: none"> • A recap on the commissioning cycle: Analyse, Plan, Do and Review • Examples of what ASC Commissions • The financial context • Overview of Community Health Services • New Care Brokerage Service • How commissioners respond to frontline gaps e.g., Autism and Befriending Services
Forward-looking Plan – key messages and priorities	<ul style="list-style-type: none"> • Commissioning leadership team hierarchy • Individual leader's brief role descriptor and 23/24 priorities/workplans • The provider services review (in-house provision) • The new Enabling Independence Accommodation Strategy and the work with Strategic Housing colleagues • Work with Public Health around Joint Strategic Needs Assessments
Measures of Success and Governance	<ul style="list-style-type: none"> • Progress update on Measures of Success identified in 21/22 • Accountability and governance for oversight

3.0 Governance and Oversight

3.1 The MLCO Commissioning Board, chaired by the Executive DASS, meets monthly and ensures oversight of the delivery of the Plan. There are a high number of actions for delivery – 58 in total, and progress is measured on a quarterly basis via the Board.

4.0 Recommendations

4.1 Executive is recommended to note and comment on the MLCO Commissioning Plan