

## Appendix 2

This is a summary guide of where to report ASB. The information is not exhaustive and specific circumstances of a case may require a different response. If a crime has been committed the resident should contact GMP first followed by their Social Landlord or the Council. Further advice can be provided by the Anti-Social Behaviour Action Team.

### **The complainant is a tenant of a Social Landlord**

If the ASB has taken place in the locality of where the complainant lives the general advice is that the complainant should report to their social landlord and GMP if they believe a crime has been committed.

	<b>Report to Social Landlord</b>	<b>Report to GMP</b>	<b>Report to Council</b>
Noise from another home	✓		The SL may seek advice from the Council regarding statutory nuisance.
Hate Crime/Incident	✓	✓	
Use or threat of violence	✓	✓	
Abusive language	✓	✓	
Harassment	✓	✓	
Damage to property	✓	✓	
Drug Use/Supply	✓	✓	
Driving in an inconsiderate or careless way; for example, drivers congregating in an area for racing/car cruising.		✓	The Council and partners will be made aware if a multi-agency problem solving approach is required.

### The complainant is a tenant of a Private Landlord

If the ASB has taken place in the locality of where the complainant lives the general advice is that the complainant should report to the Anti-Social Behaviour Action Team and GMP if they believe a crime has been committed. They may also wish to inform their private landlord, particularly if the ASB is perpetrated by another private tenant.

	<b>Report to GMP</b>	<b>Report to Council</b>
Noise from another home		✓
Hate Crime/Incident	✓	✓
Use or threat of violence	✓	✓
Abusive language	✓	✓
Harassment	✓	✓
Damage to property	✓	✓
Drug Use/Supply	✓	The Council and partners will be made aware if a multi-agency problem solving approach is required.
Driving in an inconsiderate or careless way; for example, drivers congregating in an area for racing/car cruising.	✓	The Council and partners will be made aware if a multi-agency problem solving approach is required.

### The complainant was a victim or witnessed asb in a public space

If the ASB has taken place in a public space, away from where the complainant lives, the general advice is that they should report to the Anti-Social Behaviour Action Team and GMP if they believe a crime has been committed.

	Report to GMP	Report to Council
Unreasonably loud persistent noise		✓
Hate Crime/Incident	✓	✓
Use or threat of violence	✓	✓
Abusive language	✓	✓
Harassment	✓	✓
Damage to property	✓	✓
Drug Use/Supply	✓	The Council and partners will be made aware if a multi-agency problem solving approach is required.
Driving in an inconsiderate or careless way; for example, drivers congregating in an area for racing/car cruising.	✓	The Council and partners will be made aware if a multi-agency problem solving approach is required.