



WARMER HOMES • MORE SUSTAINABLE HOMES • LOWER EMISSIONS

Why Arrowfield?

- **Ageing boilers**
- **Large green spaces and initiatives**
- **Archetype and layout**

Scope

- **Upgraded insulation**
- **Air Source Heat Pumps**
- **Electrical upgrades**
- **Community engagement**



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Challenges

- **Network upgrades – DNO**
- **Tenant Engagement / Access**
- **Failed cavity wall insulation**
- **Planning permission**
- **Capacity**

Lessons Learnt

- **Early and continued involvement with the DNO**
- **How we engage residents.**
- **Greater understanding of the planning system.**
- **Resources and Project Management**