

Manchester Dementia Steering Group: Action Plan March 2023

Acronyms:

ARRS: Additional Roles Reimbursement Scheme – aim is to provide multi-disciplinary teams based in primary care following an assessment of local need

DCERG: Dementia Carers Expert Reference Group – hosted by Greater Manchester Dementia United

GMMH: Greater Manchester Mental Health NHS Trust

MICP: Manchester Integrated Care Partnership

MLCO: Manchester Local Care Organisation

PCNs: Primary Care Networks

VCSE: Voluntary, Community & Social Enterprise

Objective	Benefit	Expected Outcome / Output	Completion Date	Lead(s)	Key Linkages	Links to Vision
Lived Experience						
Embed lived experience and co-production in all of the work of the Dementia Steering Group	To ensure that the voice and views of people with lived experience informs and guides all decisions made by the group and the wider health and care system which will lead to better services	<ul style="list-style-type: none"> An agreed process that all partners in the Dementia Steering Group have signed up to that outlines how people with lived experience are engaged in co-producing service development & re-design; Evidence of the impact that people with lived experience have made on service development and re-design; 	<ul style="list-style-type: none"> April 2023 Bi-annual report TBC 	Lived Experience /DCERG /VCSE /GMMH & MICP	<ul style="list-style-type: none"> Engagement Team at MICP Lived Experience work at GM Dementia United Lived Experienced work at GMMH 	No. 2 & Greater Manchester Vision

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		<ul style="list-style-type: none"> Stakeholders bring examples of issues impacting on people living with dementia & their carers & group collectively agrees solutions 				
Diagnosis Pathway						
Review of Memory Assessment Service to ensure it meets best practice	Ensure that the pathway meets the needs of the city's diverse population, that we have clear referral pathways in place for primary care, acute hospitals and care homes and that an agreed suite of information is shared	<ul style="list-style-type: none"> An outline of the pathway that can be shared with appropriate professions and Carer's Manchester Network Agreed information for people who are diagnosed and their family /carers 	<ul style="list-style-type: none"> By January 2024 	GMMH /MICP /DCERG /Lived experience		No.6
Post Diagnostic Support Offer						
To have an agreed post diagnostic support programme that meets the needs of the city's population and information about the	A programme that provides a range of support that should enable people living with dementia to continue to be a part of their local community and provide appropriate	<ul style="list-style-type: none"> Completion of digitalised care pathway To work with the newly formed Dementia Alliance to co-produce the post diagnostic support pathway 	<ul style="list-style-type: none"> By April 2023 TBC By June 2023 	MLCO /MICP / VCSE / DECRG / Lived Experience /GMMH		Nos. 1, 5, 7 & 8

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pathway is available in a range of mediums for people living with dementia, carers and professionals	support and training for carers which should prevent care provision breakdown, reduce the need for crisis intervention and urgent admissions to hospital settings	<ul style="list-style-type: none"> Review of current commissioned and non commissioned provision A workshop to bring together all key stakeholders to outline current offer and identify gaps led by newly formed Dementia Alliance Develop a system wide quality improvement plan underpinned by an Equality Impact Assessment 	<ul style="list-style-type: none"> By June 2023 By September 2023 			
To ensure that all people living with dementia have access to a dementia navigator /care co-ordinator	By having a single person who is responsible for co-ordinating care for people living with dementia and updating the dementia well-being plan it will provide assurance that person centred care is delivered and provides assurance to the individual and their carer that there is	<ul style="list-style-type: none"> An agreed understanding of the role at all stages of dementia pathway How it fits in with the role of the dementia support advisor and other navigator roles in the city Potential development of role in PCNs as part of ARRS 	<ul style="list-style-type: none"> By April 2023 By September 2023 By September 2023 By November 2023 	MICP /PCNs /VCSE /GMMH/ DCERG / Lived Experience	ARRS Working Group	No.7 & Greater Manchester Vision

Objective	Benefit	Expected Outcome / Output	Completion Date	Lead(s)	Key Linkages	Links to Vision
	appropriate support and advice throughout the pathway	<ul style="list-style-type: none"> Potential costed business case that ensures all have access to this resource 				
To pilot the digitalised well-being plan and an assurance process in place in primary care for the completion of plans	A care plan that will be user focussed and will be accessible to a range of appropriate providers with the intention that it will be completed and used in a consistent approach across all of Manchester	<ul style="list-style-type: none"> As a pilot site the opportunity to inform the development of the digitalised plan A fully operational digitalised well-being plan that can be used in a range of settings A governance structure / incentive scheme that provides assurance that all well-being plans are being developed and reviewed to an agreed standard 	<ul style="list-style-type: none"> By November 2023 	PCN & MICP	Dementia United	No.7 & Greater Manchester Vision
Support offer to carers						
To ensure that the Carers Pathway delivered through Carers Manchester Network and Adult Social	Carers save the health and social care economy millions each year. By having a range of support offers as well as information, advice	There is already significant work underway on the Carers Strategy and pathway to support. This action plan will specifically focus on the specialist support to	Currently the Carers Manchester Support Pathway is being retendered. Work to	MLCO & DCERG	Carer's Manchester Network and the Carers Partnership Group	No.8

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Care statutory carers assessments meet the needs of carers supporting people with Dementia	and guidance, carers can be supported to continue caring with a small bit of help which is often the preferred choice of the cared-for person. Support for Carers is also a statutory duty for adult social care under the Care Act 2014.	Carers of people living with Dementia including: access to respite opportunities from specialist Dementia Carer Organisations and provision of specialist information, advice and guidance for Carers	ensure there is a robust carer support pathway for carers caring for people with Dementia will be effective from July 2023.			
To ensure that there is a menu of services for Carers to benefit from a vital break from caring. This could range from a sitting service, daycare, overnight care and pre-booked/pre-planned holiday respite. Commissioners are planning to	To avoid carers reaching crisis (and potentially stopping their caring role) there should be a range of different options for carers to have a break. This small investment allows carers to continue their caring role, saving the health and social care economy.	<ul style="list-style-type: none"> • A respite coordinator will be recruited to once the procurement process is completed • No. of carers benefiting from respite • No. of carers accessing different types of respite • Satisfaction levels with respite break 		MLCO & DCERG		No.8

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introduce MyTime		<ul style="list-style-type: none"> Ease of booking planned holidays with care providers 				
Commissioning and Monitoring						
To complete Joint Strategic Needs Assessment on Dementia	To ensure that the city has an up-to-date picture of current and future need that can be used as part of commissioning process	An agreed and easily accessible needs assessment document that outlines present and future needs	By December 2023	Lived Experience /Population Health /MLCO/ MICP/ GMMH/DCERG/VCSE		
To agree information that should be routinely collected by all commissioned providers	To have a range of accessible information that informs the understanding of the need in the city and enables stakeholders to understand performance of commissioned providers & highlight where improvements need to be made	<ul style="list-style-type: none"> A comprehensive suite of information that is easily accessible that, where appropriate, can track a citizen's journey on the dementia pathway 	By March 2024	MLCO / /MICP/GMMH/ VCSE /DCERG	Development of NHSE information for dementia that will focus on waiting times for memory assessment service and access to post diagnostic support	Greater Manchester Vision