

## Appendix 2 - Glossary of Terms and Assessment Criteria

### A. Themes

Our Partnerships	Primary impacts on delivering outcomes through partnerships and key suppliers at national, regional, GM, City or local level.
Our People	Primary impacts linked to the workforce capability, capacity, skills, motivation and engagement.
Our Performance	Primary impacts on delivering on stated priorities, targets and agreed performance standards.
Our Finances & Resources	Primary impacts on financial and other (non-workforce resources) including ICT, information and premises
Manchester People	Primary impacts on Manchester residents, service users and those who engage with universal or specialist series across the City, including children and adults.
Manchester Places	Primary impacts on Manchester neighbourhoods and place, including infrastructure, transport, housing, leisure and other universal services for residents and visitors.
Statutory & Legal Duties	Primary impacts on legal duties and compliance with legislation

### B. Corporate Plan Links

1	<b>Young People:</b> From day one, support Manchester's children to be safe, happy, healthy, and successful, fulfilling their potential, and making sure they attend a school graded 'good' or better
2	<b>Healthy, Cared-for People:</b> Work with partners to enable people to be healthy and well. Support those who need it most, working with them to improve their lives
3	<b>Housing:</b> Ensure delivery of the right mix of good-quality housing so that Mancunians have a good choice of quality homes
4	<b>Neighbourhoods:</b> Work with our city's communities to create and maintain clean and vibrant neighbourhoods that Mancunians can be proud of.
5	<b>Connections:</b> Connect Manchester people and places through good-quality roads, sustainable transport and better digital networks
6	<b>Growth that Benefits Everyone:</b> To support our priorities, we need to continue to promote and drive sustained economic growth and job creation that benefits everyone
7	<b>Well-Managed Council:</b> Support our people to be the best and make the most of our resources.
8	<b>Zero Carbon Manchester:</b> Lead delivery of the target for Manchester to become a zero-carbon city by 2038 at the latest, with the city's future emissions limited to 15 million tonnes of carbon dioxide

**C. Risk Owners**

CEX	Chief Executive, Joanne Roney
DCE	Deputy Chief Executive and City Treasurer, Carol Culley
CS	City Solicitor, Fiona Ledden
DCS	Director of Childrens Services, Paul Marshall
DAS	Director of Adult Services, Bernadette Enwright
DN	Director of Neighbourhoods, Fiona Worrall
DPH	Director of Public Health, David Regan
DH	Director of Homelessness

### D. The Risk Continuum: Risk Scoring Guidelines

Risk Impact and Likelihood scores are attributed from within a sliding scale. Definitions are described in broad terms and there is a requirement to consider each risk within the continuum and apply specialist understanding or experience to apply a risk score.

Score	Impact	Likelihood
5	<p>Life threatening / multiple serious injuries.</p> <p>Intense political and media scrutiny i.e. national media coverage / prolonged local media coverage.</p> <p>Possible legislative, criminal, or high profile civil action against the Council, members or officers.</p> <p>Cessation of core activities.</p> <p>Failure of major projects/programmes.</p> <p>Finance impacts that cannot be managed from within financial Directorate resources.</p> <p>Statutory intervention triggered.</p> <p>Severe impact on Priority 1 or Key Service performance / Impact on the whole Council.</p>	<p>Highly likely that risk will be realised (60%)</p>
3	<p>Threat to the health and wellbeing of one or more individuals. Potential for workdays lost to injury/stress</p> <p>Additional scrutiny required by management and internal committees.</p> <p>Service impacts require co-ordinated directorate response.</p> <p>Some local media attention requiring corporate intervention.</p> <p>Failure of projects with directorate impact</p> <p>Core activities continue to be delivered but reasonable adjustment required to focus resources at priority areas</p> <p>Budgetary realignment required to manage impacts.</p>	<p>Medium/Low likelihood (circa 30%)</p>
1	<p>Injuries / stress requiring only limited medical intervention.</p> <p>Limited additional scrutiny required by management.</p> <p>Risk unlikely to receive local media coverage.</p> <p>Short-term disruption of activities / service performance.</p> <p>Internal policies and regulations not complied with.</p> <p>Finance impacts managed with minimal impact.</p>	<p>Whilst possible the likelihood of the risk being realised is considered low (&lt;5%)</p>