

**Manchester City Council
Report for Information**

Report to: Health Scrutiny Committee – 25 May 2022
Subject: Overview Report
Report of: Governance and Scrutiny Support Unit

Summary

This report provides the following information:

- Recommendations Monitor
- Key Decisions
- Items for Information - The Health Scrutiny Committee response to the draft 2021/2022 Quality Accounts submitted by the Greater Manchester Mental Health NHS Foundation Trust and reports provided by the CQC listing those organisations that have been inspected within Manchester since the Health Scrutiny Committee last met
- Work Programme

Recommendation

The Committee is invited to discuss the information provided and agree any changes to the work programme that are necessary.

Wards Affected: All

Contact Officers:

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Background document (available for public inspection): None

1. Monitoring Previous Recommendations

This section of the report contains recommendations made by the Committee and responses to them indicating whether the recommendation will be implemented, and if it will be, how this will be done.

Date	Item	Recommendation	Response	Contact Officer
8 December 2021	HSC/21/52 Suicide Prevention Local Plan	The Committee recommend that consideration is given to Manchester contributing to the Greater Manchester pilot for the collection of key 'real time' data co-ordinated by the Greater Manchester Suicide Prevention lead.	This recommendation has been forwarded for consideration. Any reply will be reported to the Committee via the Overview Report.	David Regan
8 December 2021	HSC/21/53 Our Manchester Carers Strategy Update	The Committee recommend that the Deputy Leader consider the options to maintain the Carers Emergency Fund.	This recommendation has been forwarded for consideration. Any reply will be reported to the Committee via the Overview Report.	Councillor Midgley, Deputy Leader

2. Key Decisions

The Council is required to publish details of key decisions that will be taken at least 28 days before the decision is due to be taken. Details of key decisions that are due to be taken are published on a monthly basis in the Register of Key Decisions.

A key decision, as defined in the Council's Constitution is an executive decision, which is likely:

- To result in the Council incurring expenditure which is, or the making of savings which are, significant having regard to the Council's budget for the service or function to which the decision relates, or
- To be significant in terms of its effects on communities living or working in an area comprising two or more wards in the area of the city.

The Council Constitution defines 'significant' as being expenditure or savings (including the loss of income or capital receipts) in excess of £500k, providing that is not more than 10% of the gross operating expenditure for any budget heading in the in the Council's Revenue Budget Book, and subject to other defined exceptions.

An extract of the most recent Register of Key Decisions, published on **16 May 2022**, containing details of the decisions under the Committee's remit is included below. This is to keep members informed of what decisions are being taken and, where appropriate, include in the work programme of the Committee.

Decisions that were taken before the publication of this report are marked *

There are no Key Decisions currently listed within the remit of this Committee.

3. Items for Information

3.1 The Health Scrutiny Committee response to the draft 2021/2022 Quality Accounts submitted by the Greater Manchester Mental Health NHS Foundation Trust. This reply was emailed to the Trust 13 May 2022.

Dear Greater Manchester Mental Health NHS Foundation Trust,

As Chair of Manchester City Council's Health Scrutiny Committee, I would like to thank you for the opportunity to comment on your Trust's Draft Quality Account for 2021/22. Copies of the draft quality account were circulated to members of the committee for consideration and comments received have been included below. We would like to submit the following commentary to be included within your final published version.

The Committee recognise the unprecedented challenge that the COVID-19 pandemic continues to place on the Trust and we would firstly like to take this opportunity to express our sincere gratitude and appreciation to all of the staff working at the Trust, both frontline and back office, for their continued professionalism and dedication to ensuring services and care continues to be delivered to patients. The Committee would be grateful if this appreciation could be communicated to all staff.

We acknowledge that the opening welcome statement from the Chief Executive recognises and praises the continued commitment and professionalism demonstrated by staff throughout the year and it sets a tone of directness and transparency throughout the draft Quality Account. The statement clearly identifies the many key achievements over the previous twelve months and describes the priorities for the coming year, providing a clear commitment to continued service improvement.

The Committee welcomes the consistent, clear and concise reporting method throughout the report that identifies projects, actions and outcomes against the priorities agreed for 2021/22 across a range of activities. The report clearly describes to the reader how the Trust is performing against national standards and a useful narrative is provided to assist the reader. Throughout the report Next Steps and Key Actions for 2022/23 are clearly listed and described. The Committee further commented that the inclusion of a glossary of terms that had been provided within the report is useful to assist the lay reader to understand the document.

The Committee acknowledge and welcome the outcomes of the National Patient Survey of community mental health services that reported that the Trust had scored highest in relation to how you organise care for service users in the community. The Committee welcome the stated commitment that throughout 2022/23, you will continue with your efforts to ensure that you will do everything you can to improve outcomes, deliver the safest care and integrate services around the service users, with the commitment that you

will do this within a culture of quality and continuous improvement. We further note and welcome the establishment of the Quality Improvement Committee and the Quality Improvement Operational Delivery Group to deliver and monitor this important area of activity, including the provision of high-quality training for all staff.

A key and important theme identified for specific attention by the Health Scrutiny Committee over the previous year has been the work undertaken across all partners to respond to and address health inequalities that existed and have been brought into sharp focus by the COVID-19 pandemic. The Committee particularly welcome the Trust's stated commitment to Equality, Diversity and Inclusion, noting the Trust's participation in a national pilot scheme and that this work and the Advancing Equalities Strategy 2022-25 are to be embedded across all areas of work of the Trust. We endorse your stated commitment to reduce variation and inequalities, with particular reference to reducing health inequalities by working with community partners and experts by experience to co-produce inclusive integrated services to improve outcomes.

At our meeting of January 2022, the Committee considered a report and presentation that described the plans to deliver a new, fit for purpose adult mental health unit for patients at North Manchester General Hospital and we welcome the news that it is anticipated that this new facility will be built and operational by 2024. We the Committee fully support and endorse the reprovision of Park House. In particular we were pleased to learn at our January meeting that service users had been consulted with and closely involved with the design of the new facility.

In conclusion, we the Committee would like to take this opportunity to reiterate our gratitude and appreciation to all staff at the Trust for their continued hard work and dedication to improving the mental health outcomes of Manchester residents. As in previous years the Health Scrutiny Committee have welcomed the opportunity to hear from invited representatives from the Trust who had attended our meetings to discuss with Members the delivery of mental health services in Manchester. Noting the significant detrimental impact that COVID-19 has had on mental health, the Committee will look to schedule a further discussion on this important area of work at a meeting in the new municipal year.

Yours sincerely,

Councillor Joanne Green
Chair of the Health Scrutiny Committee

3.2 Care Quality Commission (CQC) Reports

Please find below reports provided by the CQC listing those organisations that have been inspected within Manchester since the Health Scrutiny Committee last met:

Provider	Address	Link to CQC report	Report Published	Type of Service	Rating
Beech House Care Homes Ltd	Chestnut House 69 Crumpsall Lane Crumpsall Manchester M8 5SR	https://www.cqc.org.uk/location/1-126288055	5 March 2022	Residential Home	Overall: Requires Improvement Safe: Requires Improvement Effective: Requires Improvement Caring: Requires Improvement Responsive: Requires Improvement Well-led: Requires Improvement
Qualia Care Ltd	St Marys Nursing Home St Marys Road Moston Manchester M40 0BL	https://www.cqc.org.uk/location/1-3745990010	2 March 2022	Nursing Home	Overall: Requires Improvement Safe: Requires Improvement Effective: Requires Improvement Caring: Good Responsive: Requires Improvement Well-led: Requires Improvement
Crown Clinic Limited	Crown Clinic Limited Ground Floor Global House Bailey Lane Manchester Airport Manchester M90 4AB	https://www.cqc.org.uk/location/1-2845745146	3 March 2022	Doctors / GP services	Overall: Outstanding Safe: Good Effective: Outstanding Caring: Outstanding Responsive: Good Well-led: Good

Manchester City Council	Short Breaks 7 Edlington Walk Newton Heath Manchester M40 1JA	https://www.cqc.org.uk/location/1-161759521	26 March 2022	Residential Home	Overall: Good Safe: Good Effective: Good Caring: Good Responsive: Good Well-led: Good
Qualia Care Limited	St Marys Nursing Home St Marys Road Moston Manchester M40 0BL	https://www.cqc.org.uk/location/1-3745990010	26 March 2022	Nursing Home	Overall: Good Safe: Good Effective: Good Caring: Good Responsive: Requires Improvement Well-led: Good
The National Autistic Society	Mainwaring Terrace 1, 2, 3, 5 Mainwaring Terrace Northern Moor Manchester M23 0EW	https://www.cqc.org.uk/location/1-134620821	16 March 2022	Residential Home	Overall: Good Safe: Good Effective: Good Caring: Good Responsive: Good Well-led: Good
LOC @ The Christie LLP	LOC @ The Christie c/o the Christie Clinic Wilmslow Road Manchester M20 4BX	https://www.cqc.org.uk/location/1-464690874	17 March 2022	Medical Care	Overall: Outstanding Safe: Good Effective: Good Caring: Outstanding Responsive: Good Well-led: Outstanding

Dr Serena Rochford	Avalon Dental Care 283 Slade Lane Levenshulme Manchester M19 2HR	https://www.cqc.org.uk/location/1-188001536	17 March 2022	Dentist	Overall: No Action Required
The Park Medical Centre	The Park Medical Centre 434 Altrincham Road Baguley Wythenshawe Manchester M23 9AB	https://www.cqc.org.uk/location/1-571476646	8 April 2022	Doctors / GP	Overall: Good Safe: Good Effective: Requires Improvement Caring: Good Responsive: Good Well-led: Good
Reed Specialist Recruitment Ltd	Reed Specialist Recruitment Ltd - Community Care - Manchester 4th Floor The Exchange 3 New York Street Manchester M1 4HN	https://www.cqc.org.uk/location/1-7919580039	14 April 2022	Homecare Agencies	Overall: Good Safe: Good Effective: Good Caring: Good Responsive: Good Well-led: Good
Alexandra Lodge Care Centre Ltd	Alexandra Lodge Care Centre 355-357 Wilbraham Road Chorlton Manchester M16 8NP	http://www.cqc.org.uk/location/1-5718173476	13 April 2022	Nursing Home	Overall: Requires Improvement Safe: Requires Improvement Effective: Good Caring: Good Responsive: Good Well-led: Requires Improvement

Manchester City Council	Central Disability Supported Accommodation Services Ross Place Resource Centre, 21 Aked Close Ardwick Manchester M12 4AN	https://www.cqc.org.uk/location/1-7452004266	26 April 2022	Supported Living	Overall: Good Safe: Good Effective: Good Caring: Good Responsive: Good Well-led: Good
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**Health Scrutiny Committee
Work Programme – May 2022**

Wednesday 25 May 2022, 10am (Report deadline Monday 16 May 2022)

Item	Purpose	Lead Executive Member	Strategic Director/ Lead Officer	Comments
Covid-19 and Vaccination Programme Update	<p>At the March 2022 meeting of the Committee, the final draft of the Living Safely and Fairly with Covid plan was presented. The Plan highlighted the ambition to build a local resilient health protection system for the city, learning from the Covid-19 pandemic.</p> <p>A presentation on progress will be provided to the Committee, along with the latest available data on Covid-19 vaccination uptake and the Spring/Summer vaccination plan.</p>	Councillor Midgley, Deputy Leader	David Regan	
Overview Report	The monthly report includes the recommendations monitor, relevant key decisions, the Committee's work programme and items for information. The report also contains additional information including details of those organisations that have been inspected by the Care Quality Commission.			
Work Programming Session	The Committee will receive presentations from Directors on upcoming issues and challenges within the Committee's remit, following which Members will determine the work programme for the forthcoming year.	Councillor Midgley, Deputy Leader	Bernadette Enright David Regan Chris Gaffey	This part of the meeting will be closed to the public.

Items to be Scheduled

Item	Purpose	Executive Member	Strategic Director/ Lead Officer	Comments
Single Hospital Service Update	To receive an update report on the delivery of the Single Hospital Service.	Councillor Midgley, Deputy Leader	Peter Blythin Ed Dyson	
Health Infrastructure Developments: Wythenshawe Hospital	To receive a substantive report that describes the plans for Wythenshawe Hospital. The report will include, but not restricted to, an update on the delivery of the Strategic Regeneration Framework (SRF) for MFT's Wythenshawe site; funding agreements to deliver the programme of works, with particular reference to the outcome following submission of the Expression of Interest for delivery funding for the Wythenshawe masterplan to the New Hospitals Programme.	Councillor Midgley, Deputy Leader	Chris Gaffey	
Building Back Fairer in Manchester – Addressing Health Inequalities	To receive a report that gives an overview of some of the current population health inequalities in Manchester and provides examples of how partners across our population health and wellbeing system work collaboratively to address them. This report will include, but not restricted to: The work of COVID-19 Health Equity Manchester (CHEM); and Activities and progress against the Marmot Beacon Indicators.	Councillor Midgley, Deputy Leader	David Regan Dr Cordelle Ofori Sharmila Kar	Previously considered at the October 2021 meeting.
Climate Change and Health	Following consideration of the report 'An Introduction to the Impact of Climate Change on Health and Healthcare in Manchester' 9 February 2022, the Committee will schedule	Councillor Midgley, Deputy	Chris Gaffey David	See minutes of meeting 9 February 2022.

	<p>quarterly 'deep dive' reports on specific areas of work and specific areas of interest to the Committee.</p> <p>The subject area and scope of these reports are to be agreed by the Chair.</p>	<p>Leader Councillor Rawlins Executive Member for Environm ent</p>	<p>Regan</p>	
<p>Equalities Impact Assessment of the Better Outcomes, Better Lives programme</p>	<p>To receive a report that provides information on the Equalities Impact Assessment of the Better Outcomes, Better Lives programme.</p>	<p>Councillor Midgley, Deputy Leader</p>	<p>Sarah Broad</p>	