

## **Appendix 1: Examples of activities funded through Community Safety Partnership**

### **Community Safety Grant**

Several organisations receive funding to provide interventions around **domestic violence and abuse**. These interventions include the Voluntary Perpetrator Programme, the Sanctuary Scheme, the Community Language Helpline, and the LGBT Independent Domestic Violence Advisor service. Organisations are also funded to raise awareness and provide support about **Female Genital Mutilation (FGM), Forced Marriage and so-called Honour Based Violence (HBV)** and train community members to be Community Champions, Peer Mentors, and Health Advocates. In 2020-21 the CSP funded the following initiatives:

- The Sanctuary Scheme is delivered by the Safe Partnership who install security measures in the homes of victims of domestic abuse. This includes window locks and fire-resistant letter boxes and allows victims to remain in their own homes if assessed as safe. From 17 March 2020 the Safe Partnership were unable to continue business as usual due to Covid restrictions and were therefore only able to carry out high risk/urgent jobs. During April to September 2020, 22 households were protected that included 23 adults and 49 children.
- Independent Choices was commissioned to provide support, advice and raise awareness around HBV and Forced Marriage. Due to Covid all face to face HBV work with communities was halted. However, an in-depth interview was held on local radio discussing domestic abuse and HBV which was repeated daily for a week. Independent Choices also wrote an article on Covid and its impact on domestic abuse, HBV and Forced Marriage that was published by the City Jamia Mosque. Training was offered to organisations to increase their awareness and knowledge and Independent Choices ran social media campaigns. The grant also extended the Community Helpline language service and in Q1/2 2020/21 68 calls were taken from Manchester residents all of whom were women.
- The CSP contributed towards and continues to contribute to the Greater Manchester LGBT Independent Domestic Violence Advisor project. During 2020-21 Covid presented challenges in delivering face to face support and so the service adapted to providing support virtually. During Q1/2 29 Manchester residents were referred into the service.
- Talk, Listen, Change (TLC) run the Voluntary Perpetrator Programme. The programme is split into two elements: Striving to Change is an eight-week motivation and awareness intervention which is a prerequisite for attending the Bridging to Change programme. A full assessment of the victim and perpetrator is undertaken. In the initial stages of lockdown all face to face delivery including group work sessions moved to weekly one to one phone/zoom check ins. The focus of these sessions was to deal with risk management and behaviour management. Safety plans and additional safeguarding measures were put in place where needed, reassuring families and individuals that the support services would continue throughout lockdown. Behaviour change work was then

added back into weekly check ins, ensuring participants were engaging with course content and programme materials that they were already familiar with as well as connecting them to new materials and behaviour management techniques in response to the concerns raised in their individual sessions. Following feedback by both staff and clients, group work was offered remotely. Additional contracts were made with all those on the behaviour change programmes to ensure they were aware of the additional considerations regarding confidentiality and safeguarding, ensuring their conversations, or that of other members of the group, could not be heard or interrupted by partners/ex partners or children. Anyone accessing group work needed to do so through visual technology to ensure that facilitators, as they would in face to face sessions, could read nonverbal communication and participation as well the main discussions. For those who were unable to join in this way one to one sessions continued over the phone. During this period 49 referrals were made to Striving to Change and 18 referrals to Bridging to Change. In addition, six women were referred to the women's behaviour change programme.

- The FGM Team at NESTAC focused on alleviating Covid related stress and anxiety experienced by women from FGM practicing communities at the start of lockdown in March 2020. While there was limited capacity to deliver face to face activities for the 'Aspire, Inspire' project, the service continued to support clients, adapting services to online delivery. This included online training for Peer Mentors and Health Advocates. Weekly group meetings continued via Zoom, in addition to 12 online group therapy sessions which involved 40 individual women. 15 new women were trained as Peer Mentors/Health Advocates and were monitored and supported by senior advocates as they practiced their new skills. Work on the blog continued throughout Covid and participants made short videos and wrote articles relating to different themes that affect them on top of FGM such as stress and feelings, Black Lives Matters, and Black History Month. Women received individual cross-cultural counselling which became increasingly in need during and post-lockdown.

The CSP has funded initiatives aimed at **changing offending behaviour**, focusing on peer mentoring, accommodation, and trauma informed support to reduce reoffending. Community Led Initiatives (CLI) have been commissioned to provide a peer mentoring service for Probation Service clients. From the start of lockdown in March 2020, CLI adapted their service working remotely via telephone, social media and online meetings. They devised a Covid-19 questionnaire to establish immediate and essential support needs, sent out wellbeing/distraction packs to service users and distributed updates, online information and activities for service users to use and/or to take part in while on lockdown. Following the initial lockdown, CLI started to re-introduced face-face working where possible. CLI has supported people to access services such as benefits, food, health, and accommodation, and apply for 'hardship grants', bank accounts, and education, training and employment courses.

Dignifi Ltd. have been contracted by the Probation Service to provide support to care leavers who are subject to a Licence or Order and Probation supervision. The needs of their clients have been complex, many have diagnosed mental health conditions, while others are undiagnosed, but their behaviour and previous

assessments indicate trauma in their past. Interventions have been tailored to individuals and Dignifi have reported tremendous progress being made towards targets. Dignifi have also been working with Probation Officers to help them understand the trauma model their clients are embarking upon.

We are RADICAL We are EQUAL = RADEQUAL

The RADEQUAL campaign is aimed at uniting Mancunians across the city to tackle prejudice, hate, and hateful extremism through early intervention and prevention, enabling and empowering communities through transparency and two-way dialogue, and taking an Our Manchester approach by listening, co-designing, and collaborating with partners and communities.

In 2020/21 five VCSE organisations were allocated funding to build awareness, skills, and resilience to hate, prejudice and extremism through workshops, education programmes, interactive theatre, and creative sessions. The campaign aimed to increase confidence and skills to hold difficult conversations around extremism and prejudice, increase knowledge, and reduce harmful and divisive attitudes.

RADEQUAL grant funding was awarded to Oddarts for their 'Finding Our Place' project, which focussed on building community resilience to hateful extremism. As part of the delivery, Oddarts co designed and delivered three creative projects with separate community groups aiming to:

- Increase understanding and challenge misconceptions of hateful extremism
- Explore similarities/differences in identity, belonging, grievances, and fears
- Reduce fear of perceived 'others'
- Increase sense of belonging/connection to Manchester and its communities and people

Between June 2020 and March 2021 Oddarts delivered 33 workshops, to a total of 46 beneficiaries. The outcomes of these workshops were then shared with a further 70 wider beneficiaries made up of audience members, friends and family. Delivery took place as a combination of online and face to face sessions in response to the Covid pandemic and in line with government restrictions. The project involved participants of different ages, genders, faiths and ethnic backgrounds. One of the participants involved in the project provided the following feedback:

"This is essential work that you are doing for many reasons:  
It builds community confidence and self-esteem.  
It challenges participants to examine their beliefs and question where they have come from (family, culture, experience, media)  
It encourages us to consider issues from other people's points of view.  
It strengthens the community by focusing on what unites us rather than divides us and as a result gives us confidence to challenge media stereotypes and inequality."

## **Hate Crime Grant**

Since Manchester published its first Hate Crime Strategy and ran its first HCAW in 2013, the ten Greater Manchester Local Authority areas together with the GMCA have come together to establish the GM Steering Group and published the GM Plan to Tackle Hate Crime.

As mentioned in section 3.3, the CSP runs annual HCAW and Summer/Autumn small grants programmes. For the past four years, Macc, Manchester's voluntary and community sector support organisation, has supported the administration of these grant programmes. Macc also offer free bid writing support through its Capacity Building Team. A selection panel approved ten bids for the Summer/Autumn 2020 programme and ten bids for the HCAW 2021. These bids totalled £20,000 (£10,000 for each programme). Examples of some of the funded activity and outcomes are detailed below:

The LGBT Foundation received funding from the Summer/Autumn Programme to produce an online LGBT hate crime awareness guide that explained what hate crime is, how to report it, and the support available. The Foundation are a third-party reporting centre for hate crime and during the Covid pandemic they continued to provide support to victims of hate crime and encourage reporting. Accompanying the guide are individual accounts highlighting the impact that hate crime has. The resource can be found:

<https://lgbt.foundation/report/experiences-of-hate-crime>

CARISMA received funding to hold a round table discussion during HCAW 2021 with their client base. This included young and socially and economically disadvantaged people from African communities. The discussion was recorded, edited, and broadcast on Radio Africana which has a listenership of 4,500. New community relationships were formed, and a live report of hate crime/personal testimony was received.

Future Directions CIC also received a grant to hold a series of events during HCAW 2021 aimed at people with learning difficulties to raise awareness of hate crime and how to report it. Videos were created and shared through social media and an online training session was held. A newsletter was also developed for those not online. The events meant that they were able to reach lots of people in different ways. As hate crime is not an easy thing to talk about, the group held an online 'art with heart' session using art to talk about what makes a good friend and what to do if someone is not treating you right. This allowed people to talk about hate crime in a creative, friendly, and supportive way. People with learning difficulties were involved in developing and delivering the project and their experiences were used to teach others.

## **Voluntary and Community Sector Grant**

The CSP takes an assertive but holistic partnership approach with people who may beg and/or cause antisocial behaviour. Following a review by Manchester City Council and GMP of their approaches to begging, rough sleeping, and

antisocial behaviour, a Street Engagement Hub was developed and piloted just outside the city centre in Cheetham. Due to its success, the pilot was extended utilising funding from GMCA and the CSP. After review, in March 2020 the CSP agreed to fund Riverside, Coffee4Craig, Mustard Tree, St. John Ambulance, and the Big Life Company for their involvement in the Hub.

The Hub aims to engage people with the right services and address their underlying support needs, ultimately to reduce begging and the associated antisocial behaviour. To this end, the Hub provides practical support and advice to people who beg and/or are responsible for begging/rough sleeping related antisocial behaviour, around a range of issues including:

- Basic wound care
- Personal safety and sexual health
- Mental health support
- Alcohol and drug use including same day 'scripts'
- Support in applying for identification and bank accounts
- Accommodation
- Supporting people to move from begging to selling the Big Issue
- Referral to other organisations
- Money and debt advice
- Support around offending behaviour

Following the outbreak of Covid-19 in March 2020 the focus of the Hub shifted to securing emergency accommodation and providing support for people rough sleeping as part of the 'Everybody In' programme. Manchester City Council and GMP worked with partners including GMCA and voluntary sector organisations to engage with people on the street and support them into accommodation. During this time the complex and multiple needs of some people decreased due to the wrap around support they received. Since September 2020, the Mustard Tree has supported and hosted the Hub. Activity continues to take place in the city centre and following concerns around antisocial behaviour in areas outside the city centre, the Hub now also operates in areas such as the district centres in Harpurhey and Longsight.

Over the past 21 months, delivering services together through extremely challenging times, the partnership between statutory and non-statutory services has strengthened considerably for the benefit of the people on the streets.