



**LICENSING ACT 2003
PREMISES LICENCE**

Premises licence number	050572
Granted	02/09/2005
Latest version	Variation 197747 (granted 17/05/2017)

Part 1 - Premises details

Name and address of premises
History Deansgate Court, 244 Deansgate, Manchester, M3 4BP
Telephone number

Licensable activities authorised by the licence
<ol style="list-style-type: none"> 1. The sale by retail of alcohol*. 2. The provision of regulated entertainment, limited to: Live music; Recorded music; Performances of dance; Anything similar to live music, recorded music or the performance of dance. 3. The provision of late night refreshment. <p>* All references in this licence to "sale of alcohol" are to sale by retail.</p>

The times the licence authorises the carrying out of licensable activities

Sale by retail of alcohol							
Standard timings							
Day	Mon	Tue	Wed	Thu	Fri	Sat	Sun
Start	1100	1100	1100	1100	1100	1100	1100
Finish	0600	0600	0600	0600	0600	0600	0600
The sale of alcohol is licensed for consumption both on and off the premises.							
Seasonal variations and Non-standard Timings:							
New Year: From the start time on New Year's Eve to the terminal hour for New Year's Day.							

Live music; Recorded music; Performances of dance; Anything similar to live music, recorded music or the performance of dance							
Standard timings							
Day	Mon	Tue	Wed	Thu	Fri	Sat	Sun
Start	1100	1100	1100	1100	1100	1100	1100
Finish	0600	0600	0600	0600	0600	0600	0600
Licensed to take place indoors only.							
Seasonal variations and Non-standard Timings:							
New Year: From the start time on New Year's Eve to the terminal hour for New Year's Day.							

Provision of late night refreshment							
Standard timings							
Day	Mon	Tue	Wed	Thu	Fri	Sat	Sun
Start	2300	2300	2300	2300	2300	2300	2300
Finish	0500	0500	0500	0500	0500	0500	0500
Licensed to take place indoors only.							
Seasonal variations and Non-standard Timings:							
None							

Hours premises are open to the public							
Standard timings							
Day	Mon	Tue	Wed	Thu	Fri	Sat	Sun
Start	1100	1100	1100	1100	1100	1100	1100
Finish	0630	0630	0630	0630	0630	0630	0630
Seasonal variations and Non-standard Timings:							
None							

Part 2

Details of premises licence holder	
Name:	Laila Leisure Ltd
Address:	Basement, 23 Peter Street, Manchester, M2 5QJ
Registered number:	10595356

Details of designated premises supervisor where the premises licence authorises for the supply of alcohol	
Name:	Frankie Fabowale
Issuing Authority:	Manchester City Council

Annex 1 – Mandatory conditions	
Door Supervisors	
1.	Only individuals licensed by the Security Industry Authority shall be used at the premises to undertake security activities, which include guarding against: - <ul style="list-style-type: none"> (a) Unauthorised access or occupation (e.g. through door supervision), (b) Outbreaks of disorder, or (c) Damage, unless otherwise entitled by virtue of section 4 of the Private Security Industry Act 2001 to carry out such activities.
Supply of alcohol	
2.	No supply of alcohol may be made under this premises licence: <ul style="list-style-type: none"> (a) At a time when there is no designated premises supervisor in respect of the premises licence or, (b) At a time when the designated premises supervisor does not hold a personal licence or his personal licence is suspended.
3.	Every retail sale or supply of alcohol made under this licence must be made or authorised by a person who holds a personal licence.
4.	<ul style="list-style-type: none"> (1) The premises licence holder or club premises certificate holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol. (2) The designated premises supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy.

(3) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either –

- (a) a holographic mark, or
- (b) an ultraviolet feature.

5. (1) A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price, which is less than the permitted price.

(2) For the purposes of the condition set out in (1) above–

- (a) “duty” is to be construed in accordance with the Alcoholic Liquor Duties Act 1979
- (b) “permitted price” is the price found by applying the formula–

$$P = D + (D \times V)$$

where –

- (i) P is the permitted price,
 - (ii) D is the amount of duty chargeable in relation to the alcohol as if the duty were charged on the date of the sale or supply of the alcohol, and
 - (iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol;
- (c) “relevant person” means, in relation to premises in respect of which there is in force a premises licence –
- (i) the holder of the premises licence,
 - (ii) the designated premises supervisor (if any) in respect of such a licence, or
 - (iii) the personal licence holder who makes or authorises a supply of alcohol under such a licence;
- (d) “relevant person” means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and
- (e) “valued added tax” means value added tax charged in accordance with the Value Added Tax Act 1994.

(3) Where the permitted price given by paragraph (2)(b) would (apart from this paragraph) not be a whole number of pennies, the price given by that sub-paragraph shall be taken to be the price actually given by that sub-paragraph rounded up to the nearest penny.

(4) (a) Sub-paragraph (4)(b) applies where the permitted price given by paragraph (2)(b) on a day (“the first day”) would be different from the permitted price on the next day (“the second day”) as a result of a change to the rate of duty or value added tax.

(b) The permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day.

6. (1) The responsible person must ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.

(2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises –

(a) games or other activities which require or encourage, or are designed to require or encourage, individuals to –

- (i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible

person is authorised to sell or supply alcohol), or

- (ii) drink as much alcohol as possible (whether within a time limit or otherwise);
 - (b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic in a manner which carries a significant risk of undermining a licensing objective;
 - (c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less in a manner which carries a significant risk of undermining a licensing objective;
 - (d) selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner;
 - (e) dispensing alcohol directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of disability).
7. The responsible person must ensure that free potable water is provided on request to customers where it is reasonably available.
8. The responsible person must ensure that –
- (a) where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures –
 - (i) beer or cider: ½ pint;
 - (ii) gin, rum, vodka or whisky: 25 ml or 35 ml; and
 - (iii) still wine in a glass: 125 ml;
 - (b) these measures are displayed in a menu, price list or other printed material which is available to customers on the premises; and
 - (c) where a customer does not in relation to a sale of alcohol specify the quantity of alcohol to be sold the customer is made aware that these measures are available.

For the purposes of conditions 6, 7 and 8 above, a responsible person in relation to a licensed premises means the holder of the premise licence in respect of the premises, the designated premises supervisor (if any) or any individual aged 18 or over who is authorised by either the licence holder or designated premises supervisor. For premises with a club premises certificate, any member or officer of the club present on the premises in a capacity that which enables him to prevent the supply of alcohol.

Annex 2 – Conditions consistent with the operating schedule

1. The safe maximum number of persons allowed to be present in the premises shall be risk assessed by the Premises Licence Holder and a copy of the Risk Assessment shall be available to the Responsible Authorities upon request. Overcrowding in such a manner as to endanger the safety of the persons present or to cause undue interference with their comfort shall not be allowed in any part of the premises. No persons other than official stewards or other staff on duty at the premises shall be permitted to stand in any passage, gangway or staircase leading to an exit from the premises so as to obstruct means of egress.
2. There shall be an installation of strategically located closed circuit TV cameras recording 24 hours daily inside and outside the premises to deter and monitor any illegal activity. Recorded images shall be retained for 31 days and shall be available to Greater Manchester Police upon request.
3. The CCTV system shall be in operation any time a person is in the premises. Where CCTV is recorded onto a hard drive system any DVD subsequently produced will be in a format so it can be played back on a standard PC or DVD player. Any person left in charge of the premises shall be

trained in the use of any such CCTV equipment and be able to produce CCTV images to an Officer from a Responsible Authority upon request.

4. Effective lighting shall be maintained and operated on all internal and external aspects of the premises. In addition Management shall ensure that the level of external illumination shall be improved prior to the opening of the premises. The lighting level shall be maintained thereafter with regular documented service checks.
5. All staff and management shall be provided with adequate and suitable training to enable them to deal with incidents of disorder within the premises.
6. All staff and management shall be provided with training in alcohol awareness and such training shall be documented.
7. Management and staff shall be trained to identify customers who may be suffering adversely from the effects of excessive alcohol.
8. Management and staff shall be provided with adequate and suitable training in the legislation regarding the selling of alcohol to persons under the age of 18 years and shall be vigilant to ensure compliance.
9. The management shall conduct an ongoing risk assessment in relation to the search policy operated at the premises and if necessary an effective search policy shall be implemented to ensure that drugs and offensive weapons are not brought onto the premises by patrons.
10. Management of the premises shall subscribe to Night Net.
11. Known offenders or drug dealers shall not be permitted on the licensed premises. Information regarding known offenders / drug dealers shall be shared with the Crime Reduction Officer and City Centre Safe Team within a reasonable period of time.
12. Any person found using drugs shall be removed from the premises. Any person found to be dealing drugs shall be detained and the police informed immediately. Drugs seized shall be handed over to the police.
13. Management and staff shall ensure that the premises and the area immediately surrounding the exterior of the premises are cleaned on a regular basis and remain free from debris and litter.
14. Management shall ensure adequate supervision of customers and make regular glass collections when required.
15. Only polycarbonate containers shall be used on any night targeted at students.
16. Public liability insurance shall be maintained for the premises.
17. Staff shall be trained in first aid and emergency procedures. All training and incidents shall be recorded in writing.
18. A safety plan shall be implemented and shall include fire safety and maintenance inspections.
19. Firefighting equipment shall be maintained and serviced according to the manufacturer's instructions.
20. Emergency exits shall remain unlocked and free from obstruction both inside and outside at all times.
21. An evacuation procedure which includes emergency exit from the premises by disabled customers shall be implemented at the premises and all staff shall be fully briefed in the procedure.
22. Management shall ensure that staff keep an eye out for undesirable activities and that Managers take the appropriate action where discovered.
23. Management and staff shall make regular checks to ensure the toilets are well maintained and clear of all spillages.
24. Refuse shall be regularly removed from the premises in a manner so as not to cause unreasonable disturbance to local residents.
25. Refuse shall not be emptied into external receptacles, or waste collected from the premises between

2300 and 0700.

26. The licence holder shall ensure that an adequate number of secure facilities for the disposal of glass containers is provided within the premises.
27. Management and staff shall ensure that glasses are collected regularly; tables are cleared and cleaned regularly throughout the premises.
28. Any spirit, champagne or wine bottles served shall be secured to a table/ice bucket or held within a cradle.
29. Waiting staff shall be employed to serve drinks to tables at the premises.
30. Noise or vibration shall not emanate from the premises so as to cause a nuisance to nearby properties.
31. The management shall ensure that all windows on the premises remain closed whenever regulated entertainment consisting of amplified music is being played.
32. Persons under the age of 18 shall not be allowed entry to the premises.
33. Anyone who appears to be under 18 must produce ID which must be photographic proof of age such as a proof of age card, passport photo card, driving licence or citizen card. This shall be achieved by implementation of a Challenge 21 Policy.
34. Prominent, clear and legible notices shall be displayed throughout the premises advising customers on the laws relating to children and alcohol and the purchasing of alcohol on behalf of children.
35. Door staff shall wear some form of high visibility outer wear.
36. Door supervisors shall be employed to such a number as the management of the premises consider sufficient to control entry of persons to the premises and to keep order on the premises when they are used for a licensed activity.
37. A written record shall be kept on the premises by the Designated Premises Supervisor of all door supervisors employed and a register kept for that purpose. That record shall contain the following details:
 - The door supervisor's name, date of birth and home address
 - His/her Security Industry Authority number
 - The time and date he/she starts and finishes duty
 - The door supervisor must sign each entry
38. The licence holder and/or a member of staff shall attend at least 6 local club and pub watch meetings annually.
39. No persons shall be permitted entry to the premises after 0400.

QUEUE MANAGEMENT POLICY

40. Door supervisors shall monitor any queuing for entry to the premises and ensure so far as is possible that any noise emanating from queuing patrons is kept to a minimum.
41. At least one CCTV camera shall be positioned at the entrance to the premises to capture images of all customers entering or leaving.
42. Any person who tries to gain entry to the premises and appears intoxicated or who is involved in disorderly conduct shall be denied access to the premises.

DISPERSAL POLICY

43. Music - consideration shall be given to the volume levels, type of music played coupled with the usage of lighting levels designed to encourage the gradual dispersal of patrons during the last part of the evening.
44. Door personnel, and management staff, shall be employed outside the premises and shall assist with the orderly and gradual dispersal of patrons.
45. Staff Members (including door personnel) shall advise patrons to leave the premises quickly and quietly out of respect for our neighbours.
46. In order to assist in the orderly dispersal of customers towards the end of the evening, two door

supervisors' shall be positioned at the junction of Longworth Street and St John Street to ensure dispersal towards Deansgate. The door supervisors' shall be in position for at least 30 minutes before and 30 minutes after the premises close. The door supervisors' shall wear high visibility clothing and shall have Nitnet radio system in their possession at all times. The door supervisors' are to remain in position until both Longworth Street and St John Street are clear of patrons of the premises.

47. Notices shall be displayed requesting our customers to leave quietly and in an orderly manner out of consideration to neighbours and their attention shall be drawn to these notices by members of staff (including door personnel).
48. We shall ensure the removal of all bottles and drinking receptacles from any patron before exiting the premises.
49. Management and staff shall actively discourage our customers from assembling outside the premises at the end of the evening.
50. Management and staff shall come to an arrangement with a private hire taxi company whose telephone number shall be provided to customers to use on the basis that such company shall operate a ring back system and not sound horns when collecting their fare. Any patrons awaiting the arrival of a taxi shall be encouraged to wait inside the premises.
51. Customers shall be directed towards taxis which shall not be permitted to collect their fare on Longhurst Street and shall be directed to St Johns Street. There shall be adequate number of door supervision to ensure the safe monitoring and escorting of customers to taxis between the club entrance and St Johns Street.
52. Consideration shall be given to staff departures. Staff shall be instructed to leave the premises quietly and to request that any waiting taxis do not leave their engines running or sound their horns whilst waiting.

SMOKING POLICY

53. A delineated smoking area shall be provided for those patrons of the premises who wish to smoke.
54. The smoking area shall be in range of the CCTV system.
55. Management shall ensure that a nominated member of staff shall supervise the area after 0000.
56. Suitable receptacles shall be provided and maintained for the disposal of cigarette litter within the area.
57. Signs shall be displayed within the smoking area requesting customers keep noise to a minimum.
58. Patrons who disregard signage and/or verbal instructions may not be readmitted to the premises and may be barred from the premises in future.

Annex 3 – Conditions attached after hearing by the licensing authority

1. Windows and doors (except for the ground floor door) shall be closed while regulated entertainment is taking place save for access and egress.
2. Regular external checks shall be made while regulated entertainment is taking place to ensure that nuisance is not caused to nearby residential properties.
3. All associated external equipment and plant shall be operated so as to not cause a nuisance to nearby noise sensitive properties.
4. IDSCAN system shall be introduced at the premises.

Annex 4 – Plans

See attached

QUEUE MANAGEMENT POLICY

1. Door supervisors shall monitor any queuing for entry to the premises and ensure so far as is possible that any noise emanating from queuing patrons is kept to a minimum.
2. At least one CCTV camera shall be positioned at the entrance to the premises to capture images of all customers entering or leaving.
3. Any person who tries to gain entry to the premises and appears intoxicated or who is involved in disorderly conduct shall be denied access to the premises.
4. With regard to the VIP patrons a section of the entrance shall be dedicated to such a purpose.

DISPERSAL POLICY

5. Music - consideration shall be given to the volume levels, type of music played coupled with the usage of lighting levels designed to encourage the gradual dispersal of patrons during the last part of the evening.
6. Door personnel, and management staff, shall be employed outside the premises and shall assist with the orderly and gradual dispersal of patrons.
7. Staff Members (including door personnel) shall advise patrons to leave the premises quickly and quietly out of respect for our neighbours.
8. In order to assist in the orderly dispersal of customers towards the end of the evening, two door supervisors' shall be positioned at the junction of Longworth Street and St John Street to ensure dispersal towards Deansgate. The door supervisors' shall be in position for at least 30 minutes before and 30 minutes after the premises close. The door supervisors' shall wear high visibility clothing and shall have Nitnet radio system in their possession at all times. The door supervisors' are to remain in position until both Longworth Street and St John Street are clear of patrons of the premises.
9. Notices shall be displayed requesting our customers to leave quietly and in an orderly manner out of consideration to neighbours and their attention shall be drawn to these notices by members of staff (including door personnel).
10. We shall ensure the removal of all bottles and drinking receptacles from any patron before exiting the premises.
11. Management and staff shall actively discourage our customers from assembling outside the premises at the end of the evening.
12. Management and staff shall come to an arrangement with a private hire taxi company whose telephone number shall be provided to customers to use on the basis that such company shall operate a ring back system and not sound horns when collecting their fare. Any patrons awaiting the arrival of a taxi shall be encouraged to wait inside the premises.
13. Customers shall be directed towards taxis which shall not be permitted to collect their fare on Longhurst Street and shall be directed to St Johns Street. There shall be adequate number of door supervision to ensure the safe monitoring and escorting of customers to taxis between the club entrance and St Johns Street.
14. Consideration shall be given to staff departures. Staff shall be instructed to leave the premises quietly and to request that any waiting taxis do not leave their engines running or sound their horns whilst waiting.

SMOKING POLICY

15. A delineated smoking area shall be provided for those patrons of the premises who wish to smoke.
16. The smoking area shall be in range of the CCTV system.
17. Management shall ensure that a nominated member of staff shall supervise the area after 0000.

18. Suitable receptacles shall be provided and maintained for the disposal of cigarette litter within the area.
19. Signs shall be displayed within the smoking area requesting customers keep noise to a minimum.
20. Patrons who disregard signage and/or verbal instructions may not be readmitted to the premises and may be barred from the premises in future