

**Manchester City Council
Report for Information**

Report to: Children and Young People Scrutiny Committee – 26 May 2021

Subject: Manchester Safeguarding Partnership (MSP) Annual Report
2019/2020

Report of: Independent Person Dr Henri Giller

Summary

This is the first year that the revised Manchester Safeguarding Partnership (MSP) has produced an Annual Report that covers both Adult and Children’s Safeguarding Arrangements and how effective they are.

The report details the strategic priorities and what we have achieved, reports on our annual assurance activity and what we have learnt from practice reviews undertaken where there was a serious incident. We celebrate examples of good practice and conclude with Dr Henri Giller Independent Person report MSP effectiveness.

Recommendations

To consider and comment on the information present in the report.

Wards Affected: All

Environmental Impact Assessment - the impact of the issues addressed in this report on achieving the zero-carbon target for the city
Nil

Our Manchester Strategy outcomes	Summary of how this report aligns to the OMS
A thriving and sustainable city: supporting a diverse and distinctive economy that creates jobs and opportunities	Effective safeguarding arrangements contributes to a capable and resilient workforce across all economic groups
A highly skilled city: world class and home grown talent sustaining the city’s economic success	MSP safeguarding arrangements contributes to a competent and effective workforce

A progressive and equitable city: making a positive contribution by unlocking the potential of our communities	Children young people and families face safeguarding challenges when these are addressed in a timely way with effective interventions thereby combatting inequalities to enable us to thrive as a city
A liveable and low carbon city: a destination of choice to live, visit, work	N/A
A connected city: world class infrastructure and connectivity to drive growth	N/A

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Background documents (available for public inspection):

The following documents disclose important facts on which the report is based and have been relied upon in preparing the report. Copies of the background documents are available up to 4 years after the date of the meeting. If you would like a copy please contact one of the contact officers above.

MSP Annual Report Executive Summary

1.0 Introduction

This report reviews the first period of operation of the new Manchester Safeguarding Partnership (MSP), between October 2019 and March 2020 and the Board activity from April 2019 in the old arrangements. The MSP heralds an integrated approach to safeguarding across the life course, child and adult. These new arrangements supersede the previous discrete accountability structures of the Local Safeguarding Children Board and the Local Safeguarding Adult Board.

The new Partnership has enabled us to review and refresh our strategic aims for safeguarding, revise our leadership and accountability structures and introduce more effective contributions from local people via restructured safeguarding forums. The new Partnership has embraced the need for more effective learning and improvement on safeguarding issues.

To view the published Manchester Multi Agency Safeguarding Arrangements documents, initially published in June 2019 and a follow up agreed in December 2019, see here:

www.manchestersafeguardingpartnership.co.uk/manchester-multi-agency-safeguarding-arrangements-mmasa/

2.0 Background

This Manchester Safeguarding Partnership annual report is produced as part of the Adult Board's statutory duty under The Care Act 2014 and Chapter 141 of the Care & Support Guidance and the Children's Board requirements in s41 Working Together 2018.

The MSP is required to produce a report at least once in every 12-month period which must set out what MSP have done as a result of the safeguarding arrangements, and how effective these arrangements have been in practice. The report details adult and child safeguarding business for the timeframe identified. The report focuses on the MSP 3 pillar of activity. Firstly, strategic leadership and accountability, secondly assurance and scrutiny and finally learning from reviews. The report provides the reader with an overview of decisions and actions taken by the partners and how we implemented the recommendations of any local and national child safeguarding practice reviews, including any resulting improvements. It is also important to us that we evidence the impact of our improvements and how this impact on our beneficiaries.

3.0 Annual Report: Main Themes

The MSP vision is ***Working together to create a place where all children and adults in Manchester are safe, free from abuse and neglect and supported to live happy and healthy lives***

The Partnership Strategic Priorities which contributed to this vision in 2019/2020 are detailed below.

Priority	What we said	What we did
Adverse Childhood Experiences (ACEs)	<p>Workforce skilled up in ACE awareness and Trauma</p> <p>Mitigation against the impact of lived ACEs and prevent ACEs in future generations</p> <p>Better understanding of ACEs by workforce</p> <p>Manchester is a trauma informed city.</p>	<p>ACEs workshop</p> <p>MSP (Manchester Safeguarding Partnership) held two full day train the trainer events</p> <p>ACEs incorporated into new neglect strategy</p> <p>ACEs info updated on MSP website.</p>
Child Neglect	<p>Consistent approach to neglect across the Partnership</p> <p>Improved outcomes for children experiencing neglect</p> <p>Partnership workforce is knowledgeable, confident and competent in preventing, intervening and protecting families where neglect is an element.</p>	<p>Neglect Strategy, toolkit and Implementation Plan in place</p> <p>Implementation of GCP2 (Graded Care Profile 2) – train the trainer model of GCP2 training implemented across the partnership</p> <p>The next step for the partnership is to evaluate the training delivered and review implementation of the tool in practice</p> <p>Neglect and GCP2 training are currently part of MSP training offer</p> <p>Neglect communications campaign launched</p> <p>Updated neglect strategy and toolkit currently in progress</p>
Self Neglect in Adults	<p>Consistent approach to self-neglect across the Partnership</p>	<p>Self-neglect and Hoarding strategy and toolkit published April 2019</p>

	<p>Workforce are aware of a clear escalation process</p> <p>Partnership workforce is knowledgeable, confident and competent in identifying, supporting and reducing risk for those at risk of self-neglect.</p>	<p>Self-neglect and Hoarding Conference 4th Sept 2019</p> <p>Completion of Managing High Risk Together multi-agency document</p>
Mental Health	<p>Consistency in practice across the partnership</p> <p>Workforce reports increasing confidence</p>	<p>Mental Capacity Act (MCA) workshop part of self-neglect conference Sept 2019</p> <p>Mental Capacity Assessment Audit has been commenced across the partnership</p> <p>Population Health led a suicide prevention learning circle</p> <p>CAMHS (Child and Adolescent Mental Health Services) led learning event around mental health and education</p>
Transitions	<p>Workforce has a clear understanding of and commitment to the Transitions process</p> <p>Early identification of lifelong service</p> <p>MSP is assured that partnership arrangements ensure appropriate safe transitional arrangements are in place</p>	<p>MSP received regular assurance reports from the Transitions Board and encouraged progress in key areas such as workforce development</p> <p>Transition Transformation Plan in progress</p>
Complex Safeguarding	<p>Every child, young person and adult in Manchester with complex safeguarding needs at risk of exploitation to be able to access an</p>	<p>Overarching Complex Safeguarding Strategy developed</p>

	<p>established multi-agency support pathway</p> <p>Continue to develop the effectiveness of the Complex Safeguarding Hub</p> <p>Continue to develop specific multi-agency pathways for adults at risk of exploitation (criminal and sexual)</p> <p>Workforce feels knowledgeable, confident and competent in working with children, young people, adults and their families where complex safeguarding issues feature</p>	<p>Positive LGA (Local Government Association) Child Sexual Exploitation Peer Review with heavy focus on Manchester Complex Safeguarding Hub</p> <p>Understanding Exploitation Course developed.</p>
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Assurance Function

The two priority pieces of assurance work for the partnership were the s11 Children’s Audit and Adult Assurance Statement. Improving the way key people and bodies safeguard and promote the welfare of children and vulnerable adults is crucial to improving outcomes and life chances. Section 11 (s11) of the Children Act 2004 places a statutory duty on key organisations to make arrangements to ensure that in discharging their functions they have regard to the need to safeguard and promote the welfare of children. The Care Act 2014 (Section 43(3)) requires the Safeguarding Adults Board (SAB) to ensure the effectiveness of what each of its member does in helping and protecting individuals from abuse and neglect and delivering the outcomes that enhance their wellbeing.

The outcome of the assurance exercise for children is captured below

Children’s Assurance Audit

S11 Self-Assessment Rating	Thematic Assessment Area
	<ul style="list-style-type: none"> The highest number of Green responses came from the section where agencies were asked to assess themselves as being <i>A Safe Organisation with Clear Whistleblowing and Safe Recruitment procedures</i>
	<ul style="list-style-type: none"> Seven agencies rated themselves as Amber overall for Section 1: A Culture of safeguarding

	<ul style="list-style-type: none"> • Seven agencies rated themselves as Amber overall for Section 2: A Safe Organisation and one agency felt this section was not applicable to them • Five agencies rated themselves as Amber overall for Section 3: Voice of Child / Parents / Staff and 4 agencies felt this section was not applicable to them • Ten agencies rated themselves as Amber overall for Section 4: MSP related themes
	<ul style="list-style-type: none"> • 1 agency rated themselves as Red for MSP related themes and 3 agencies felt this section was not applicable to them

Learning from Practice Review and Improvement exercises

Child Practice Reviews

Child Practice Review Panel met regularly through the period in question, 10 referrals for SCR were received. 5 of those were pre the new arrangements and 5 post. Reviews. Up to two Serious Case Reviews were commissioned during this period (one as a result of a referral from the previous period) and 6 Learning Reviews (one was referred in the previous period).

All published reports have an action plan, and these are monitored by the Child Practice Review Panel.

The learning themes for 2019/2020 are child sexual abuse and multi-agency working, parental mental health and the impact of neglect on children.

MSP has completed several learning events:

CAMHS led suicide and education learning circle

NHS Health Agencies led learning event around looked after children with complex health needs.

Children's Social Care led two learning circles (a) parental mental health (b) support for care leavers who are parents.

MSP shared a desktop review of practice improvement which featured abusive head trauma and was completed by an independent reviewer.

A further learning event was led by Youth Justice featuring death from bladed item, which came from a referral received in March 2019.

Scrutinising the new Manchester Safeguarding Partnership arrangements (April 2019 to March 2020)

The new safeguarding partnership arrangements in Manchester included a requirement that they become subject to an annual cycle of independent scrutiny and challenge.

This section of the report provides the scrutiny of the Independent Person of the Manchester Partnership of the first working year of the new partnership arrangements.

The framework for scrutiny adopted was the criteria set out in Sir Alan Wood (para. 69 Wood report: review of the role and functions of local safeguarding children boards (2016)). These criteria are said to reflect the key strategic issues that need to authorise and underpin effective multi-agency practice.

Determining the physical area of operation covered by the multi-agency arrangements

Judgement: Green

The authorising vision for multi-agency arrangements, the partnership commitment

Judgement: Green

The resource framework, e.g. the cost of the multi-agency strategic decision-making body, the cost of agreed initiatives, e.g. joint training, agreed local research, innovation in service design

Judgement: Amber

The method to assess outcomes of multi-agency practice, including how intervention happens if performance falters, and how “independent” external assurance/scrutiny will be utilised.

Judgement: Amber

The strategy for information and data sharing, including to allow for identification of vulnerable children in need of early help.

Judgement: Amber

High level oversight of workforce planning, e.g. gaps in skilled areas.

Judgement: Amber

A multi-agency communication strategy on protecting children

Judgement: Amber

Risk strategy, identifying and adapting to challenges including new events, and establishing a core intelligence capacity.

Judgement: Green

The model of local inquiry into incidents

Judgement: Amber

MSP Strategic Plan 2020/2021

Our Partnership Actions Are:

Embedding our Partnership Approach
Partnership Effectiveness and Independent Scrutiny

Our Partnership Priorities Are:

Adverse Childhood Experiences (ACES)
Neglect
Mental Health
Transitions

Complex Safeguarding

4.0 Recommendations

The Scrutiny Committee is asked to note the progress of the revised safeguarding partnership arrangements in the City during its first period of implementation. Further work will be undertaken in 2020-21 to address the issues currently judged as amber in the independent scrutiny report and embed the partnership arrangements.