

## GREATER MANCHESTER POLICE - REPRESENTATION

| <b>About You</b>           |   |
|----------------------------|---|
| Name                       | <b>PC Alan Isherwood</b>  |
| Address including postcode | 1 <sup>st</sup> Floor<br>Manchester Town Hall Extension<br>Lloyd Street<br>Manchester |
| Contact Email Address      | alan.isherwood@gmp.police.uk  |
| Contact Telephone Number   | 0161 856 6017   |

| <b>About the Premises</b>                  |   |
|--|---|
| Application Reference No.                  | <b>LPA 253210</b>                         |
| Name of the Premises                       | <b>Dhoom Dham</b>                         |
| Address of the premises including postcode | 784-788 Wilmslow Road, Manchester M20 2DR |

| <b>Your Representation</b>  |
|---|
| <p>Please outline your representation below and continue overleaf. This should describe the likely effect of the grant of the licence on the licensing objectives on and in the vicinity of the premises in question.</p> <p>Please accept this as formal notification of the Greater Manchester Police objection to the premises licence in relation to the above premises on the grounds of Prevention of Crime and Disorder and the Prevention of Public Nuisance, Public Safety and the Protection of Children from Harm.</p> <p>The operating schedule which accompanies the application offers very little in terms of enforceable conditions which show how the 4 Licensing Objectives will be upheld. It gives the impression that the applicant has a limited understanding of the Licensing Objectives, which raises concerns about how the premises will be operated.</p> <p>The likely effect of the grant of the Premises Licence with such a scant operating schedule is that all 4 of the Licensing Objectives will be undermined.</p> <p>We therefore ask that this application is refused.</p> |

**CLLR1**

From: **John Leech** <[cllr.john.leech@manchester.gov.uk](mailto:cllr.john.leech@manchester.gov.uk)>

Date: Tue, 1 Dec 2020 at 15:00

Subject: Re: YOUR ENQUIRY: Premises Licence (new) 253210/HH: Dhoom Dhaam, 784-788 Wilmslow Road,

To: Premises Licensing <[Premises.Licensing@manchester.gov.uk](mailto:Premises.Licensing@manchester.gov.uk)>

Cc: Richard Kilpatrick <[cllr.richard.kilpatrick@manchester.gov.uk](mailto:cllr.richard.kilpatrick@manchester.gov.uk)>

Dear Licensing

I would like to make an objection to this license application on the following grounds:

Prevention of crime and disorder - Allowing a license to sell alcohol until the time the business is closing, will make it impossible to safely remove unfinished drinks from customers who have just had them sold to them. The alcohol license should be half an hour before closing time, giving customers enough time to drink their last drinks, and leave without potentially causing any trouble.

Prevention of public nuisance - a license to 2am will result in an unreasonable amount of noise for nearby residents, while people are leaving the premises. Given that most businesses close in the village much earlier in the evening, there would be a focus on this business late at night for late night drinking. Because this license would exceed other local businesses, it would encourage drinkers to remain in Didsbury village and use this as a late night drinking establishment. This could also impact public safety, with lots of people leaving a single venue at the same time. There have been previous problems from this location with public urination late at night, particularly in Grove Lane, when customers are leaving the premises.

It is also worth pointing out that this venue only has planning permission until 11.30pm and 1am, to protect the amenity of local residents. No license should be allowed that exceeds those permitted hours to protect residents from public nuisance. I would argue that the alcohol license should be restricted to 11pm Sunday to Thursday, with closing time 11.30pm, and 12.30am and 1am Friday and Saturday. In addition, the use of the outside should be restricted to 10pm with all doors and windows closed after that time.

Thank you

CLLrs John Leech and Richard Kilpatrick

## CLLR2

From: **Richard Kilpatrick** <[cllr.richard.kilpatrick@manchester.gov.uk](mailto:cllr.richard.kilpatrick@manchester.gov.uk)>

Date: Wed, 2 Dec 2020 at 10:16

Subject: RE: YOUR ENQUIRY: Premises Licence (new) 253210/HH: Dhoom Dhaam, 784-788 Wilmslow Road,

To: Premises Licensing <[Premises.Licensing@manchester.gov.uk](mailto:Premises.Licensing@manchester.gov.uk)>

Cc: John Leech <[cllr.john.leech@manchester.gov.uk](mailto:cllr.john.leech@manchester.gov.uk)>

Dear Licensing

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It is also worth pointing out that this venue only has planning permission until 11.30pm and 1am, to protect the amenity of local residents. No license should be allowed that exceeds those permitted hours to protect residents from public nuisance. I would argue that the alcohol license should be restricted to 11pm Sunday to Thursday, with closing time 11.30pm, and 12.30am and 1am Friday and Saturday. In addition, the use of the outside should be restricted to 10pm with all doors and windows closed after that time.

Thank you

Cllr Richard Kilpatrick  
**Cllr Richard Kilpatrick**  
Didsbury West Ward  
Liberal Democrats  
Manchester City Council

[cllr.richard.kilpatrick@manchester.gov.uk](mailto:cllr.richard.kilpatrick@manchester.gov.uk)

m: 07966 296 105

@RKilpatrickMCR

64 Beech house,  
The Beeches, Didsbury  
M20 2AH  
[www.manchester.gov.uk](http://www.manchester.gov.uk)

**BUS1**

From: [REDACTED]  
Date: Thu, 3 Dec 2020 at 12:16  
Subject: Licencing application for Dhoom Dhaam reference 253210/HH1  
To: Premises Licensing <[premises.licensing@manchester.gov.uk](mailto:premises.licensing@manchester.gov.uk)>

**Application Type: Licencing application**

**Application Number: 253210/HH1**

**Premises: Dhoom Dhaam, 784-788 Wilmslow Road,  
Manchester, M20 2DR**

Dear Madam/Sir

As an interested party and on behalf of the Friends of Didsbury Park I wish to make a representation regarding this application.

This application for proposed hours of operation is objected to on the grounds of  
**The prevention of public nuisance**

Didsbury Park is a community park located close to the Dhoom Dhaam premises. Didsbury Park is often used as a short cut by people walking from Didsbury Village (where the Dhoom Dhaam is located) to the many houses on the estates heading towards East Didsbury.

My concern relates to the fact that the hours of operation may result in the bar becoming a late night drinking venue with all the noise and nuisance which will ensue. This will not only badly affect the large residential area behind the premises but will impact upon Didsbury Park being used late at night, and in the early hours of the morning, by intoxicated members of the public. There is already an issue, as the Friends of Didsbury Park have to clear up bottles and glasses scattered in the park by intoxicated members of the public passing through the park after leaving the public houses in Didsbury Village. Extending these hours into the early hours will just compound this existing anti social behaviour.

I can see no reason why these proposed hours of operation should be approved.

Yours faithfully

[REDACTED]  
[REDACTED] **Friends of Didsbury Park**  
[REDACTED]  
[REDACTED]  
**Website:** [friendsofdidsburypark.com](http://friendsofdidsburypark.com)  
**Twitter:** @DidsburyPark  
**Instagram:** DIDSBURYPARKFRIENDS

[REDACTED]  
[REDACTED]  
[REDACTED]

**RES1**

From: [REDACTED]  
Date: Thu, 26 Nov 2020 at 14:37  
Subject: 253210/HH1  
To: <[premises.licensing@manchester.gov.uk](mailto:premises.licensing@manchester.gov.uk)>

Dear Sirs

I note a licensing application has been made for the business Dhoom Dhaam at 784-788 Wilmslow Road.

This includes the opening until and sale of alcohol after midnight. I must express my strong objections to this on the basis of:

- 1) The property is surrounded by and adjacent to residential properties, many of which are family homes. Being open until this time will give rise to increased late traffic and noise in the area.
  
- 2) No other premises in the surrounding area are open past midnight. Given there are a material number of pubs, restaurants and bars in the area, this will attract a concentration of late night drinking and allow for extensions to drinking sessions. It does not seem wildly speculative to suggest that this is likely to lead to increased disorder in the area, the possibility of public nuisance and the associated risks to public safety.

Yours faithfully

--

[REDACTED]  
  
[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]

**RES2**

From: [REDACTED]  
Date: Thu, 26 Nov 2020 at 14:34  
Subject: Licensing application Dhoom Dhaam 784-788 Wilmslow Rd 253210/HH1  
To: [premises.licensing@manchester.gov.uk](mailto:premises.licensing@manchester.gov.uk) <[premises.licensing@manchester.gov.uk](mailto:premises.licensing@manchester.gov.uk)>

To whom it may concern

I would like to formally object to the proposed late night refreshment application for this premises. The restaurant is in the heart of Didsbury Village with many surrounding family residences. My objection is for the prevention of public nuisance and also crime and disorder. It is bad enough when the pubs close without this disruption potentially continuing until the small hours of the morning.

Please register our objection.

Thank you

[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]  
  
[REDACTED]

**RES3**

From: <[webfeedback@manchester.gov.uk](mailto:webfeedback@manchester.gov.uk)>  
Date: Thu, 26 Nov 2020 at 12:59  
Subject: Make representation to a licensing or gambling application  
To: <[premises.licensing@manchester.gov.uk](mailto:premises.licensing@manchester.gov.uk)>

| Question  | Response   |
|---|--|
| <i>First name:</i>  | [REDACTED]   |
| <i>Last name:</i>   | [REDACTED]   |
| <i>Building number or name:</i>   | [REDACTED]   |
| <i>Street:</i>  | [REDACTED]   |
| <i>Area:</i>  | [REDACTED]   |
| <i>Postcode:</i>  | [REDACTED]   |
| <i>Email :</i>  | [REDACTED]   |
| <i>Application reference number:</i>  | 253210/HH1   |
| <i>Premises name (if known) and full address this representation relates to:</i>              | Dhoom Dhaam  |
| <i>Which of the licensing objectives are relevant to your comments on this application: :</i> | The prevention of crime and disorder   |
| <i>Which of the licensing objectives are relevant to your comments on this application: :</i> | The prevention of public nuisance  |
| <i>Please state your comments on this application :</i>                                       | Opening until 2am on the weekend is excessive and given that most places in the area are not open that late this would draw late drinkers in and would cause a nuisance and potentially cause crime. |

**RES4**

From: [REDACTED]  
Date: Thu, 26 Nov 2020 at 12:54  
Subject: Licence application 253210/HH1 for Dhoom Dhaam 784-788 Wilmslow Road, Didsbury Village. Manchester M20 2DR  
To: <[premises.licensing@manchester.gov.uk](mailto:premises.licensing@manchester.gov.uk)>  
Cc: Councillor Richard Kilpatrick <[cllr.r.kilpatrick@manchester.gov.uk](mailto:cllr.r.kilpatrick@manchester.gov.uk)>, Councillor John Leech <[cllr.j.leech@manchester.gov.uk](mailto:cllr.j.leech@manchester.gov.uk)>

Good morning,

I would like to make a representation regarding the licencing application for the above establishment.

I would like to object to this licence application on the grounds of :-

1. - Noise - This establishment is located in a heavily residential area and a 2am licence will have a negative impact on residents [REDACTED]. My home is [REDACTED] [REDACTED] [REDACTED], which will cause me and other neighbours unnecessary distress as we will not be able to obtain proper rest due to the edditional noise created from this establishment.
2. - No establishment in Didsbury Village has a 2am licence, we have had several incidents [REDACTED] from other nearby establishments who's patrons [REDACTED] drug taking, drug dealing and using it as a toilet during the day as well as night times, if this establishment is granted this licence then it will create more issues for us residents who include vulnerable adults, elderly and children who live [REDACTED] this establishment, as patrons from other establishment will make their way to Dhoom Daarm to continue to drink until 2am which in turn will cause extra noise caused by extra people in [REDACTED] area who will more than likely be intoxicated from other venues. I work shifts and require reasonable rest and from a security point of view, walking to and from our homes will also be a concern as we will be faced with groups of adults (Gangs) that this establishment will attract by having a 2am licence.
3. - Taxis - Patrons leaving this establishment will require taxis who will flood our private parking spaces, honking horns as well as headlights [REDACTED] keeping us awake. They will use [REDACTED] as they have no parking facilities.
4. - Extractor fans - If this licence goes in their favour then the extraction fans will remain on for longer producing extra noise and unwanted cooking smells (Extraction fans are approximately [REDACTED] [REDACTED])

I strongly urge you to reject this application for this establishment. There is a planning condition on their current licence which was implemented to protect residents in the area, this planning condition over rides the licence.

Regards

[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]

[REDACTED]  
[REDACTED]

## RES4 (Submitted twice)

From: <[webfeedback@manchester.gov.uk](mailto:webfeedback@manchester.gov.uk)>

Date: Wed, 25 Nov 2020 at 21:28

Subject: Make representation to a licensing or gambling application

To: <[premises.licensing@manchester.gov.uk](mailto:premises.licensing@manchester.gov.uk)>

| Question   | Response   |
|--|--|
| First name:  | ██████████   |
| Last name:   | ██████████   |
| Building number or name:   | █  |
| Street:  | ██████████   |
| Area:  | ██████████   |
| Postcode:  | ██████████   |
| Email :  | ██   |
| Application reference number:  |  |
| Premises name (if known) and full address this representation relates to:              | Yummy Food Group Ltd trading as Dhoom Dhaam Restaurant and Bar<br>784-788 Wilmslow Road, Didsbury , M20 2DR  |
| Which of the licensing objectives are relevant to your comments on this application: : | The prevention of crime and disorder   |
| Which of the licensing objectives are relevant to your comments on this application: : | Public safety  |
| Which of the licensing objectives are relevant to your comments on this application: : | The prevention of public nuisance  |
| Which of the licensing objectives are relevant to your comments on this application: : | The protection of children from harm   |
|  | I would like to make a representation regarding the licencing notice that this establishment has displayed in their window on the grounds of   |
|  | 1. Noise - This establishment is in a residential area and they are applying for a 2am licence for liquor and live music, my home is ██████████<br>██<br>██ will cause me distress as I'll not be able to obtain proper rest.  |
| Please state your comments on this application :                                       | 2. No establishment in Didsbury Village has a 2am licence, we have had several incidents ██████████ from other nearby establishments who's patrons ██████████<br>██████████ drug taking and using it as a toilet, if this establishment is granted this licence then it will create more issues for us residents who include vulnerable adults, elderly and children who live in the ██████████ of this establishment, as patrons from other establishment will make their way to Dhoom Daarm to continue to drink until 2am which in turn will cause extra noise. |
|  | 3. Taxis - Patrons leaving this establishment will require taxis who will flood our private parking spaces, honking horns as well as headlights ██████████   |



**RES5**

From: [REDACTED]

Date: Thu, 26 Nov 2020 at 16:08

Subject: Licence Application - Dhoom Chasm, 784-788 Wilmslow Road, Didsbury - Ref 253210/HH1

To: [premises.licensing@manchester.gov.uk](mailto:premises.licensing@manchester.gov.uk) <[premises.licensing@manchester.gov.uk](mailto:premises.licensing@manchester.gov.uk)>

I have become aware that the above named business has submitted a License Application and wish to be permitted to submit the views of myself and several of my neighbours with whom I have discussed the application. We live [REDACTED]

[REDACTED] from the establishment named above. As you may be aware, the upper part of [REDACTED]

[REDACTED] It is a road with a mixed demographic but which is predominantly inhabited by elderly people, several of whom are bedridden or physically infirm.

We are already subjected to disorder and public nuisance on a regular basis from Thursday to Sunday, mainly emanating from the clientele of The Crown public house on Wilmslow Road, with regular noise disturbance sometimes until 1am. This takes the form of people generally under the influence of alcohol, often to obviously excessive levels who can then be seen getting into vehicles and driving away. We also suffer from people noisily making their way home on foot along [REDACTED]

It is of great concern that there may be yet another establishment added to the current number of premises which, albeit inadvertently, may create further, considerable discomfort and gross inconvenience for the residents [REDACTED] should the application be granted. Much of Didsbury Village is closed by around 12 midnight and I fail to understand why there is a need for the provision of yet another food/alcohol - based business which wishes to play music, serving both alcohol and refreshments until between 12 midnight and 2am every day of the week as detailed in the application. We believe that this will only serve to further disrupt the atmosphere and peaceful environment for which Didsbury Village is well-known.

Whilst we would not expect any increase in crime issues, we are highly concerned that the rate of disorder and public nuisance will in all likelihood increase. We totally fail to understand why a music license would be required until midnight/2am each day.

We would not expect any issues regarding children or public safety. However, we would have concerns regarding any additional vehicle parking which is already an issue for residents [REDACTED] is frequently blocked with excessive and/or illegally parked vehicles and there have been issues relating to access for ambulances, even more so during the pandemic.

At these difficult and testing times for the whole population, we would not seek to frivolously oppose people/entrepreneurs seeking to make an honest living. However, we do believe that local residents who may well be directly impacted by a favourable decision for this application, should have their rights, needs and reasonable expectations fully examined and considered before the granting of any such licence.

Thank you for your consideration.

[REDACTED]

**RES6**

From: [REDACTED]

Date: Fri, 27 Nov 2020 at 00:20

Subject: License Dhoom Dhaam 253210/HH1

To: premises.licensing@manchester.gov.uk <premises.licensing@manchester.gov.uk>

Cc: cllr.a.simcock@manchester.gov.uk <cllr.a.simcock@manchester.gov.uk>,  
didsburyconservatives@gmail.com <didsburyconservatives@gmail.com>,  
jcameron@mcrlibdems.org <jcameron@mcrlibdems.org>

Dear Sir/ Madam,

I have recently moved in with my family to [REDACTED] I live here with my wife and 2 young boys.

I am very much against the extension of the restaurant Dhoom Dhaam's license to play music up to midnight from Monday to Thursday and 2am on Friday and Saturday.

This will turn the restaurant to what will effectively be a nightclub.

I am extremely familiar with the effects of granting such a license so close to residential properties. Before I became settled (civilised?) I was involved with nightclubs in a security/ doorman capacity down in London. I have no doubt in my mind that the effect on the area will be more noise into the night, increased crime and disorder (fighting), and general public nuisance (urinating in people's front gardens and the alley [REDACTED]). There will also be gatherings in the seated area on the corner of Grange Lane and Wilmslow Road near Café Nero.

There will also be cars parked on our road with music blaring late into the night. This road is [REDACTED] Dhoom Dhaam [REDACTED]

This is not what I wanted when I signed up to rent out this house.

I believe my landlord, also a family man, is not keen either and I am sure he will be writing in too.

I am not a prude. I do believe late night venues should thrive. However they should not be so close to residential properties with young families.

I appreciate I am new to this city. However I intend to make it my home. Please do take my views into consideration.

Kind regards  
[REDACTED]

Email received Tue, 1 Dec 2020 at 08:26 confirming address, as below:  
[REDACTED]  
[REDACTED]

**RES7**

From: [REDACTED]  
[REDACTED]  
Date: Thu, 26 Nov 2020 at 17:36  
Subject: Licensing Application: ref 253210/HH1  
To: <[premises.licensing@manchester.gov.uk](mailto:premises.licensing@manchester.gov.uk)>  
Cc: [REDACTED] <[jcameron@mcrlibdems.org.uk](mailto:jcameron@mcrlibdems.org.uk)>

To whom it may concern,

I'm writing in response to the Licensing Application that has been submitted for Dhoom Dhaam, Wilmslow Road, Didsbury. Your reference is : 253210/HH1

Whilst I wholeheartedly wish the owners the very best of luck launching the business, particularly during these challenging times for the hospitality sector, I wish to raise an objection to the proposed extended opening hours.

Didsbury Village is a neighbourhood with a balanced high street economy. By day, visitors and locals make the most of the shops and cafes, and equally, by night, the village's pubs and restaurants are a popular destination. However, the village is home to many young families, so to date, licensing restrictions have prevented bars from opening until unsociable hours.

If Dhoom Dhaam is granted an extension to its weekend hours, when normality resumes, it will undoubtedly become a magnet for late-night drinkers looking to extend their evening without having to travel to the likes of the city centre.

Giving the clientele of all of the pubs and bars in the village an option to drink beyond the sociable hours expected in a family-oriented village such as this - particularly given no other local venue has a license to open late - will see the bar inevitably become a hub for anti-social behaviour, public nuisance, and crime. No matter how much the owners try to contain any trouble on-site, it seems highly likely that their guest will regularly disturb families in the village as they spill out of the restaurant in the early hours.

I have a young child, and as residents [REDACTED] I'm concerned that she'd frequently have her sleep disturbed by rowdy patrons leaving the bar, and I'm sure I'm not the only local homeowner thinking the same.

Similar restaurants such as Expo Lounge their sustain operations without a business model that is reliant on trade beyond midnight, and I see no reason why Dhoom Dhaam should need to operate at these hours. We chose to live in this village for the balanced high street it offers, and accept that during regular hours it can be bustling and lively. But I cannot accept the prospect of late night revellers falling out of a restaurant in the middle of the small hours, and the trouble this will cause.

Please keep me updated on the status of this application.

[REDACTED]  
[REDACTED]

[REDACTED]  
[REDACTED]  
[REDACTED]



[REDACTED]

[REDACTED]

[REDACTED]

**RES8**

From: [REDACTED]  
Date: Thu, 26 Nov 2020 at 17:03  
Subject: license application  
To: <[premises.licensing@manchester.gov.uk](mailto:premises.licensing@manchester.gov.uk)>  
Cc: <[cllr.richard.kilpatrick@manchester.gov.uk](mailto:cllr.richard.kilpatrick@manchester.gov.uk)>

Good afternoon

I am contacting you regarding a license application for Dhoom Dhaam restaurant  
Reference 253210/HH1

I live [REDACTED] and fully support this application. I admire anyone who is brave enough to start a new venture in these very difficult times and wish the new owners all the best.

Didsbury village is a vibrant, busy centre and I feel we should welcome new businesses like this.

I fail to see how a business of this type could provide any negative impact.

Regards

[REDACTED]  
[REDACTED]

## RES9

From: [REDACTED]  
Date: Fri, 27 Nov 2020 at 13:50  
Subject: Dhoom Dhaam  
To: premises.licensing@manchester.gov.uk <premises.licensing@manchester.gov.uk>  
Cc: cllr.richard.kilpatrick@manchester.gov.uk <cllr.richard.kilpatrick@manchester.gov.uk>

Dear Sirs

I wish to place my view & concerns regarding the newly occupied premises as above based here in Didsbury Village.

Ref: 253210/HH1

It has come to the mine & the residents attention that elongated serving hours with music & alcohol has been proposed for this premises from the above company.

As you are aware few businesses on this site have also applied for such to no avail. Also, the petrol station above and indeed The Crown public house has caused problems for the local residents which subsequently were denied upgraded services to their business or closed down with orders attached to problems caused by the same.

Whilst Didsbury residents welcome any form of business, the business needs to also know they need custom and dual respect is required at all times! Having any form of disturbance at any hour is not welcomed given the area is in such close proximity to homes & main road. We have all age groups from elderly to working professionals some inc is shift work! It's bad enough with dustcarts at ungodly hours to people ferreting through bins in alleys to car park. We don't need the added possibilities of this proposal! An encouraging the added drugs etc that come with businesses along that area. We have had so many problems and anti social behaviour we just want harmony to what we work hard for in our chosen place to live and property values.

When previous bars/restaurants/pubs were in normal operation noise, litter, damage to cars and property were escalated to the point of complaint and Police action. Calling on services that frankly shouldn't have had to be called on. It's public money and that should not be wasted on a companies greed! This business could survive on regulated acceptable hours but to add music recorded or not so close to properties [REDACTED] will only encourage poor behaviour from people who don't live sleep here and go home to their homes in peaceful surrounding without litter and damage. We need respect and it needs to be adhered to. The area is coupled with passageways and the lane is open which echoes sounds much greater especially in the evening. Even voices is extreme! I'm on [REDACTED] [REDACTED] hear bins etc on South Rd to York St.

As said, local businesses have tried this and its failed creating disturbance and problems. People will not recommend the companies if they cause problems and hackle the locals, therefore it will fail. We are also in a lockdown and don't encourage the likelihood of encouraging people without space etc so on that basis it's not feasible.

For me, I oppose this and should this be granted and I get any disturbances or damage to my vehicle or indeed property in any form from litter to actual damage as I have Cctv I'll contact myself or my solicitor to get costs for damages to you & business concerned. Also, any increased noise level which will affect a working day will also be reported. A reduction in council tax would be sort. Even children going to school or people walking on [REDACTED] can be heard so even at this lower level anything more from a business with music etc is totally a no!

My answer to this is a form NO & I look forward to it being denied and that my neighbours won't be upset as they are to learn this.

Regards

[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]

**RES10**

From: [REDACTED]  
Date: Fri, 27 Nov 2020 at 18:53  
Subject: Licence Application 253210/HH1 - Objection  
To: Premises Licensing <premises.licensing@manchester.gov.uk>, Andrew Simcock <cllr.a.simcock@manchester.gov.uk>

In response to the new licence application submitted by Dhoom Dhaam, 784-788 Wilmslow Road, Manchester, M20 2DR, we wish to make a representation opposing the proposed trading hours of operation.

Our objection is based on the effect the proposals will have on at least 2 of the 4 licensing objectives, these being:

The prevention of public nuisance  
The protection of children from harm

Our home is [REDACTED] of Dhoom Dhaam with [REDACTED]. The proposed licencing hours to midnight during the week and to 2am at the weekend and during Bank Holidays will be of significant disturbance to us. In the spring and summer we sleep with our windows slightly ajar and from previous experience of other restaurant businesses operating from these premises the impact of sleep interruption through music, opening and closing of doors and noise from people leaving the premises must not be under-estimated.

The area surrounding the premises is highly populated with residential properties, many of which house families with children. Our own children were significantly disturbed by noise from these premises during their GCSE and A Level studies some years ago when under the ownership of Chalk Bar (licence application numbers 162178 & 190472/GC1) and we would like no other family to have to go through the disturbance we had to endure.

We have a strong objection to the granting of the proposed trading hours

[REDACTED]

On Mon, 30 Nov 2020 at 18:32, [REDACTED] wrote:  
Thank you for your email. I confirm that my full address is as follows:

[REDACTED]

[REDACTED]

**RES11**

From: [REDACTED]  
Date: Sat, 28 Nov 2020 at 18:59  
Subject: License Application Dhoom Dhaam, 784 - 288 Wilmslow Road, Didsbury, Manchester  
To: <premises.licensing@manchester.gov.uk>  
Cc: <cllr.richard.kilpatrick@manchester.gov.uk>, <cllr.john.leech@manchester.gov.uk>

Dear Sirs,

Please find attached my letter in respect of the above.

[REDACTED]

--

[REDACTED]  
[REDACTED]  
[REDACTED]

[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]

28 November 2020

Premises Licencing Team  
PO Box 532, Manchester City Council M60 2LA

Dear Sirs,

Re: Licencing Application for Dhoom Dhaam, 784-788 Wilmslow Road, M20 2DR – Ref No: 253210/HH1

I write to express my concern in respect of the above application on grounds of the four licencing objectives:

- Prevention of Crime and Disorder.
- Public Safety.
- The Prevention of Public Nuisance.
- Protection of Children from Harm.

If the above application for the proposed extended hours of operation and opening times, Sunday – Thursday 8am to Midnight, Friday – Saturday 8am to 2am is granted it will have a detrimental impact on the surrounding area, especially to the residents living within the immediate vicinity of [REDACTED]. There will be a deterioration of living conditions and additional stress to all residents.

The proposed opening hours will mean that staff will arrive at least an hour prior to opening (7am) and one hour after closing (3am) causing disturbance to residents who have to go to day jobs and children going to schools in the area. This will negatively impact on local residents' quality of life due to lack of sleep. It is our human right to live in our homes and sit in our gardens in peace without nuisance and disturbance from disposal of rubbish and bottles, commercial bin collection and lids banging, loud extractor fans, kitchen noise and smells, staff

talking and smoking in the back yard. metal shutters banking loudly at the back of the premises and taxi noise in the early hours. Additional traffic and pollution within and around our surrounding areas is worrying, the area is already over utilised with traffic. Children, the elderly and disabled residents are at risk from vans, lorries, cars ignoring speed limits and parking/blocking [REDACTED] which are both narrow T roads with no path on [REDACTED]. Emergency services need access at all times, the additional parking from customers and deliveries will cause problems. Alcohol and drugs and crowds gathering is already an issue for residents, the extended opening hours will make this worse.

We have had to contend with drug dealers and users congregating [REDACTED] alongside our houses as well as urinating in public view. We have to contend with drunken people shouting, arguing, and fighting, we have even witnessed sex acts being carried out on our road.

Previous licencing regulations state:

- That staff should actively manage outside areas to ensure no noise or nuisance is caused.
- Clear legible notices are to be displayed asking customers to respect local residents and leave the area quietly.
- Odours and noise from kitchen extractors are supposed to be controlled as not to cause a nuisance
- No noise or smells shall emanate from the premises to cause a nuisance.
- Staff using the rear of premises shall do so quietly and considerately.

Over the years, staff and customers have not complied to the above conditions, complaints to the previous owners have been ignored leading to unpleasant situations for residents. In fact, this has led to residents receiving abusive responses when they have requested that conditions are kept to. Customers are parking in restricted parking bays and have also been abusive when asked to move. In many cases, customers park across our gates and block both [REDACTED] [REDACTED] has double yellow lines which does not deter people from parking. Please note, the above premises DO NOT have any parking facilities.

The front of the above premises has bi-fold doors, which despite regulations are commonly opened before 11am and closed after 10pm, which is against their licence conditions. In the past we have had to cope with live bands and DJ's playing loud music which also emanates from the back fire doors which are open when they should remain closed. Customers gather outside and, on the pavements, causing problems for people to pass the premises making them have to walk on the road. In addition, there are advertising boards on the narrow public path outside the front of the premises which cause a hazard to pedestrians especially those less able.

There are no other licenced premises in the area that are open within the proposed times that the above premises are applying for. Recently, the Crown Pub at 770 Wilmslow Road has been closed due to non-compliance of conditions and licencing regulations.

I ask that the above be taken into consideration in reaching your decision of this application. Also, that previous and current licencing conditions for the premises remain for the protection of public nuisance and to safeguard residents' rights and properties within and surrounding residential areas.

[REDACTED] [REDACTED]

**RES12**

From: [REDACTED]  
Date: Sat, 28 Nov 2020 at 12:53  
Subject: License application Dhoom Dhamm ref 253210/HH1  
To: <premises.licensing@manchester.gov.uk>  
Cc: <jcameron@mcrlibdems.org.uk>

Dear Sir/Madam

I write to object to the above application.

If this application is granted I feel it will lead to an increase in noise and traffic congestion thus increasing the likelihood of crime and disorder. This would be a public nuisance and compromise public safety of both adults and children, totally unsuitable as this is a highly populated residential area. There are, for example several primary schools nearby.

Regards

[REDACTED]

**RES13**

From: [REDACTED]  
Date: Mon, 30 Nov 2020 at 17:25  
Subject: Licensing application Ref 253210/HH1  
To: <[premises.licensing@manchester.gov.uk](mailto:premises.licensing@manchester.gov.uk)>  
Cc: Councillor Richard Kilpatrick <[cllr.richard.kilpatrick@manchester.gov.uk](mailto:cllr.richard.kilpatrick@manchester.gov.uk)>, Councillor John Leech <[cllr.j.leech@manchester.gov.uk](mailto:cllr.j.leech@manchester.gov.uk)>

Dear Sirs

We wish to object to the licensing application for Dhoom Dhoom at 784-788 Wilmslow Road, reference 253210/HH1, on two principal grounds.

The prevention of public nuisance – the application seeks to permit music until midnight (and until 2am at weekends). This premises has a very long frontage on Wilmslow Road, and that frontage can be completely opened onto the pavement. It has proved impossible for the authorities to control effectively the noise output of licensed premises in the village as is clear from the problems experienced over a long period with ‘The Famous Crown’ pub. Dhoom Dhoom is near the south end of the village and is completely surrounded by domestic properties in what is a very densely populated, residential area. We are already adversely affected by late night noise in the village. Adding another premises with a music licence will inevitably increase the problems. These premises have a history, over the years, of disturbing our peace – and that has been without a late drinks or music licence.

Parking, as is apparent to all, is a problem in the village and there is very limited parking on Wilmslow Road itself. Approving this application will inevitably result in even more parking problems. Private roads such as [REDACTED] and private areas such as [REDACTED] are more likely to face problems with inappropriate parking. Those using our private roads for parking and blocking private drives are, from experience, unwilling to park elsewhere and our requests are inevitably met with hostility. Such difficulties are not only a public nuisance but also potentially threaten public safety

This is essentially a quiet, residential neighbourhood. There are more than sufficient eating and drinking establishments in the village.

We urge you to turn down this application.

[REDACTED]

[REDACTED]  
[REDACTED]

**Full address now confirmed:**

[REDACTED]  
[REDACTED].

## RES14

From: [REDACTED]  
Date: Mon, 30 Nov 2020 at 19:08  
Subject: Dhoom Dhaam Licensing Application Didsbury  
To: <[premises.licensing@manchester.gov.uk](mailto:premises.licensing@manchester.gov.uk)>  
Cc: <[cllr.a.simcock@manchester.gov.uk](mailto:cllr.a.simcock@manchester.gov.uk)>

Hi.

I write in reference to the requested change in the licensing law application by Dhoom Dhaam on Wilmslow Road, reference number 253210/HH1.

I am a family man and house owner on [REDACTED], which is [REDACTED]. I wish to object in the strongest possible terms to the change in the licensing law for this establishment.

I have been a resident of Didsbury for over 20 years. I as much as anyone wish local businesses to succeed, and thrive and for there to be no empty retail spaces, this only improves the Village Life for all the local residents and for those that make a business living there.

However there is no other establishment, that has a late licence such as the one that has been applied for, especially this close to such a densely populated residential area, I fear this may set a precedent for future applications.

This location has had licensing laws reviewed before under previous owners such as Chalk (licence application numbers 162178 & 190472/GC). The venue successfully applied for a late licence only for this to be revoked partly due to the detrimental impact it had on the local residents. Notwithstanding the loud late night music which was easily heard from my property, even the smoking area that was created at the front of the building caused numerous sleepless nights for my family and I from loud voices. This along with the increase in traffic both from cars and taxi's picking up and dropping off, joined by increased levels of footfall in the small hours of the morning. This late licence was eventually rescinded and unfortunately led to the demise and subsequent failure of the business.

I believe there are concerns regarding all four licensing objectives.

- 1) The prevention of crime and disorder, as the only late night venue in the area it will draw in all the drunken people from the surrounding bars when they close. This will lead to fights, public urination and probable damage to local cars and property. The Jubilee Gardens area and benches opposite will create a further area for these people to congregate.
- 2) The prevention of Public Nuisance. As mentioned previously the increase in drunken people, who may well only be enjoying themselves, but they do bring an increase in noise and traffic which will create sleep disturbance (as was previously noticed with Chalk) for the local residents. [REDACTED] garden may well become a local toilet on the stop of on their way home. Along with the detrimental effect that it will have on our ability to attain a good nights sleep.
- 3) Public Safety, As mentioned if this late licence is approved it will increase the draw of drunken people from the surrounding bars and will no doubt lead to violence and property damage.
- 4) The protection of children from harm, I have a young child, as many of the households in the close surrounding areas have. I have no wish to have his rest disturbed as he approaches important academic years, which will have a negative affect on his ability to gain the best qualifications that he can. Furthermore the exposure to the increased levels of crime and public nuisance as stated, will undoubtedly have a detrimental affect when he is at his most impressionable age.

I urge you to reject this application for a change to the licensing law for this establishment. I can see no benefit at all and only future problems and costs to be borne out of the already stretched public purse, along with a massive drop in the quality of living standards for the local residents.

Kind Regards

[REDACTED]

[REDACTED]

Date: Wed, 9 Dec 2020 at 14:09

Subject: Re: REPRESENTATION LOGGED - Premises Licence application 253210CT4: Dhoom Dhaam, 784-788 Wilmslow Road, Manchester, M20 2DR

To: Premises Licensing <[premises.licensing@manchester.gov.uk](mailto:premises.licensing@manchester.gov.uk)>

Hi,

The full address of the property that I own is [REDACTED]

[REDACTED]

[REDACTED]

**RES15**

From: [REDACTED]

Date: Tue, 1 Dec 2020 at 10:51

Subject: Licence Application 253210/HH1

To: <[premises.licensing@manchester.gov.uk](mailto:premises.licensing@manchester.gov.uk)>

Cc: <[jcameron@mcrlibdems.org](mailto:jcameron@mcrlibdems.org)>

Dear Sir,

I am writing to express my objection to the application by Doom Dhaam of 784-788 Wilmslow Road

For

- Provision of regulated entertainment (recorded music): Monday to Thursday 11pm to midnight and Fri/SAt 11pm to 2am
- Provision of late night refreshment : Sun to Thurs 11pm to midnight, Fri/Sat 11pm - 2am
- Sales of alcohol for consumption on the premises only :Sun to Thurs 11pm to midnight, Fri/Sat 11pm - 2am
- With opening hours Sunday to Thursday 8am to midnight , Fri/SAt 8am to 2am

My objection to these late night hours is on the grounds of the prevention of public nuisance and prevention of crime and disorder

I think this licence is completely unnecessary it is very close to residential properties, the noise will be a disturbance, especially when people are leaving the premises consumed alcohol until late at night

I understand a previous application by TINTO the previous occupiers of these premises was rejected for similar reasons

With kind regards

[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]

**RES16**

From: [REDACTED]  
Date: Thu, 3 Dec 2020 at 12:16  
Subject: Licencing application for Dhoom Dhaam reference 253210/HH1  
To: Premises Licensing <[premises.licensing@manchester.gov.uk](mailto:premises.licensing@manchester.gov.uk)>

**Application Type: Licencing application**

**Application Number: 253210/HH1**

**Premises: Dhoom Dhaam, 784-788 Wilmslow Road,  
Manchester, M20 2DR**

Dear Madam/Sir

As an interested party and on behalf of the Friends of Didsbury Park I wish to make a representation regarding this application.

This application for proposed hours of operation is objected to on the grounds of  
**The prevention of public nuisance**

Didsbury Park is a community park located close to the Dhoom Dhaam premises. Didsbury Park is often used as a short cut by people walking from Didsbury Village (where the Dhoom Dhaam is located) to the many houses on the estates heading towards East Didsbury.

My concern relates to the fact that the hours of operation may result in the bar becoming a late night drinking venue with all the noise and nuisance which will ensue. This will not only badly affect the large residential area behind the premises but will impact upon Didsbury Park being used late at night, and in the early hours of the morning, by intoxicated members of the public. There is already an issue, as the Friends of Didsbury Park have to clear up bottles and glasses scattered in the park by intoxicated members of the public passing through the park after leaving the public houses in Didsbury Village. Extending these hours into the early hours will just compound this existing anti social behaviour.

I can see no reason why these proposed hours of operation should be approved.

Yours faithfully

[REDACTED]  
**Friends of Didsbury Park**  
[REDACTED]  
[REDACTED]  
**Website: [friendsofdidsburypark.com](http://friendsofdidsburypark.com)**  
**Twitter: @DidsburyPark**  
**Instagram: DIDSBURYPARKFRIENDS**

[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]

**RES17**

From: [REDACTED] >  
Date: Sun, 6 Dec 2020 at 10:27  
Subject: License Application Dhoom Dhaam Ref 253210/HH1  
To: <[premises.licensing@manchester.gov.uk](mailto:premises.licensing@manchester.gov.uk)>  
Cc: <[jcameron@mcrlibdems.org](mailto:jcameron@mcrlibdems.org)>

To Whom It May Concern

As residents on [REDACTED] the above venue, we wish to object to the proposed license application. We are particularly strongly opposed to to anything that would see the opening hours for this venue extended beyond 11pm.

We have two young children and are very concerned about the negative impact that this extension, if granted, will have on them. We can already hear noise from late night revellers (particularly on a Friday and Saturday night) whilst in our house, on several occasions in the past this has woken my youngest child up. We are concerned that there will be an increase in noise levels as revellers leave this venue after 11pm. This would have a detrimental impact on our children's schooling and overall well being.

In addition to this, the public seating area on the corner of Grange Lane and Wilmslow Road is already a spot where groups tend to congregate, particularly during the summer months - when evenings are warmer and lighter. It is not uncommon for these groups to become rowdy and in the past this has resulted in antisocial and criminal behaviour. [REDACTED] windows broken by stones thrown from the street. Furthermore it is not unusual for individuals to use the alleyway which runs down one end of our road as a makeshift public toilet. The ready availability of alcohol at later hours of the night would, we believe, seriously exacerbate these existing problems.

Best Regards

[REDACTED]  
[REDACTED]

**RES18**

From: [REDACTED] <[REDACTED]@[REDACTED].com>  
Date: Wed, 9 Dec 2020 at 19:24  
Subject: Dhoom Dhaam License re 253210/HH1  
To: <[premises.licensing@manchester.gov.uk](mailto:premises.licensing@manchester.gov.uk)>  
Cc: <[jcameron@mcrlibdems.org](mailto:jcameron@mcrlibdems.org)>

I am writing with regards to the licensing application for Dhoom Dhaam at 784-788 Wilmslow Road reference 253210/HH1. I would like to let you know that I am in FULL SUPPORT of this application as I believe it will breathe much needed life into the village once this terrible lock down is over. I have been very impressed with the way that this business has opened despite the pandemic and I believe that we should do anything in our power to support the owners in order that this venture is a successful one.

I do NOT believe that there is any likelihood of increased crime, disorder or public nuisance as a result of this late license. Nor do I believe there will be any problem with public safety. When a similar licence was granted to a previous restaurant on this site, we [REDACTED] were not affected in the slightest. Even on warm nights when one might have expected windows to be open or people to be congregating outside there was very little additional noise and I believe that this will also be the case with Dhoom Dhaam. As for needing to protect children from harm, I do not believe that any child will be harmed by this license. Indeed a few might conversely learn to appreciate vegetarian and vegan food as a result of going to the restaurant which may even stay in business longer than other restaurants on this site as a result of people visiting later in the evening. I very much hope that this is the case.

I wish the team at Dhoom Dhaam all the best with opening a restaurant in these very challenging times, I thank them for bringing a new venue to our village and request that you do everything in your power to support their license application.

With thanks,

[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]

**RES19**

From: <[webfeedback@manchester.gov.uk](mailto:webfeedback@manchester.gov.uk)>

Date: Thu, 10 Dec 2020 at 11:13

Subject: Make representation to a licensing or gambling application

To: <[premises.licensing@manchester.gov.uk](mailto:premises.licensing@manchester.gov.uk)>

| Question  | Response  |
|---|---|
| <i>First name:</i>  | [REDACTED]  |
| <i>Last name:</i>   | [REDACTED]  |
| <i>Building number or name:</i>   | [REDACTED]  |
| <i>Street:</i>  | [REDACTED]  |
| <i>Area:</i>  | [REDACTED]  |
| <i>Postcode:</i>  | [REDACTED]  |
| <i>Email :</i>  | [REDACTED]  |
| <i>Application reference number:</i>  | 253210/HH1  |
| <i>Premises name (if known) and full address this representation relates to:</i>              | Dhoom Dhaam<br>Wilmslow Road, Didsbury  |
| <i>Which of the licensing objectives are relevant to your comments on this application: :</i> | The prevention of public nuisance   |
| <i>Please state your comments on this application :</i>                                       | The premises has applied for an alcohol, far in excess of the normal within a residential area. This area is residential to both young families and older residents. There is bound to be excessive noise as people leave the premises, loud voices car doors slamming, bottles being thrown into dumpster bins in the early hours and increased waste in the area etc. The hours would make it a late night drinking haunt. Experience of late night music will be that it will be loud at night time, especially when the bifold doors are open on a summers night. This type of late night drinking haunt is no longer required in Didsbury. MCC now seem to be unable to enforce music licensing at at least one other pub due to enforcement reductions. |

## RES20

From: [REDACTED]  
Date: Sun, 13 Dec 2020 at 18:22  
Subject: License Application Dhoom Dhaam, 784-788 Wilmslow Road, Didsbury  
To: <[premises.licensing@manchester.gov.uk](mailto:premises.licensing@manchester.gov.uk)>  
Cc: <[cldr.richard.kilpatrick@manchester.gov.uk](mailto:cldr.richard.kilpatrick@manchester.gov.uk)>, <[cldr.john.leech@manchester.gov.uk](mailto:cldr.john.leech@manchester.gov.uk)>

REF: 253210/HH1

Dear Sir/Madam

I am [REDACTED]  
[REDACTED]

I have serious concerns regarding their application for a late license, especially to remain open and sell alcohol until 2am at the weekends.

This stretch of Wilmslow Road of course contains many bars and restaurants. I understand the value of the evening economy to the area and I have no issue with Dhoom Dhaam operating in general.

However, to my knowledge, there are no other venues nearby that open until 2am, even on a weekend. Indeed, even the Shell petrol station across the road closes at midnight (and I believe had an application for a 24 hour license refused last year). In all likelihood, this is because there is dense housing above and adjacent to this part of Wilmslow Road, much of which is sheltered accommodation housing elderly and vulnerable residents.

In normal times when pubs are open there is already considerable nuisance at closing time in this part of Didsbury. In particular, people leaving the Famous Crown pub a few doors further up the road often cause a great deal of noise which wakes me up late at night [REDACTED]  
[REDACTED]

The commotion after pubs close quite often goes beyond noise to public disturbance, including physical altercations. You may well be aware of incidents this year and last- for example, this in 2019 which left a man with with a brain injury (<https://www.manchestereveningnews.co.uk/news/greater-manchester-news/police-men-vicious-beating-pub-17167389>). On more than one occasion this year police have attended with several vans in order to break up violent disturbances along this stretch of road after pub closing. The Famous Crown itself has been closed after several recent disturbances and breaking of covid rules.

It should be further noted that the glass panelling around the restaurant's outdoor seating area was smashed during one of these post-pub altercations (when the current premises housed a different business) and the nearby bus stop was also damaged. In short, there is a track record of public nuisance and sometimes crime and disorder associated with the consumption of alcohol late at night along this stretch of Wilmslow Road.

My main worry is that, if Dhoom Dhaam is to be the only place in the locality serving alcohol after the pubs close, those leaving the pubs will then concentrate in this spot in the early hours and continue drinking for longer, increasing the risks of disorder and crime in the area. It should be noted that previous applications for such late licences by other businesses operating from the same premises have been refused, I believe for the same reasons.

Last, I would like to note that the restaurant's outdoor seating area [REDACTED] [REDACTED] no matter what licensing conditions are granted to the restaurant in general, the outside area should not be used late in the evening (and that music should not be played in this outside area).

I am happy for my comments to be included in any public documents regarding the application, but request that you keep my name and address confidential.

Thank you for your consideration. Please do get in touch should you wish to discuss these matters further.

Yours Faithfully

[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]

## RES21

From: [REDACTED]  
Date: Mon, 14 Dec 2020 at 15:32  
Subject: 253210/HH1  
To: [premises.licensing@manchester.gov.uk](mailto:premises.licensing@manchester.gov.uk) <[premises.licensing@manchester.gov.uk](mailto:premises.licensing@manchester.gov.uk)>  
Cc: [cllr.richard.kilpatrick@manchester.gov.uk](mailto:cllr.richard.kilpatrick@manchester.gov.uk) <[cllr.richard.kilpatrick@manchester.gov.uk](mailto:cllr.richard.kilpatrick@manchester.gov.uk)>

I would like to make a representation regarding the extension of licence of which I am against.  
My concerns are as follows:

- as the mother of 2 young children I am anxious about the increased level of noise, disturbance and crime any extension would bring. Whilst pregnant and alone in the house one evening I have had to ring 999 as a drunk tried to break into my house by banging down the door and threatening to set the house on fire. This was a terrifying experience and the longer the licence in the village the more likely this kind of behaviour will appear again
- the disturbance from customer parking and taxis on the road will further exacerbate the issues we already have
- several recent incidents in the village have shown that the level of security needed for such an extension would have to be substantial and bring additional crime problems itself. Whilst the idea might be a relaxed late night offering, as the latest licence in the village there is bound to be people trying to get in for alcohol reasons alone.

[REDACTED]  
[REDACTED]  
[REDACTED]

**RES22**

From: [REDACTED]  
Date: Tue, 15 Dec 2020 at 07:47  
Subject: 253210/HH1. Dhoom Dhaam application  
To: <[premises.licensing@manchester.gov.uk](mailto:premises.licensing@manchester.gov.uk)>

I object to this application on the following grounds

1. It exceeds the hours allowed by other establishments in the area.
2. This is a restaurant surrounded by residential housing. Opening to this hour would create noise and a nuisance by customers leaving the restaurant in the middle of the night.
3. Recent events in Didsbury village show the nuisance and harm which can be caused with excessive access to alcohol

The licence should be in line with other establishments in the area.

Yours

[REDACTED]  
[REDACTED]

**RES23**

**From:** [REDACTED]  
**Sent:** 20 December 2020 23:57  
**To:** Premises Licensing <Premises.Licensing@manchester.gov.uk>  
**Cc:** Richard Kilpatrick <cllr.richard.kilpatrick@manchester.gov.uk>  
**Subject:** Ref 253210/HH1

Ref 253210/HH1

I live at [REDACTED], which is [REDACTED]. I have two children under the age of 12, both of whom have bedrooms that [REDACTED]. Although there are a number of commercial properties in the locality, the area that we live in is predominantly residential, mainly made up of families with young children and elderly people.

I would like to object to the licensing application for Dhoom Dhaam at 784-788 Wilmslow Road ref 253210/HH1 on a number of grounds.

**Noise and Public Nuisance**

Under normal circumstances (prior to the implementation of Covid restrictions) we suffer persistent noise from people returning home from nights out (you will appreciate that when people have been drinking alcohol they are far noisier, less concerned about the impact of their behaviour on others, and often aggressive) however as things stand, this normally ceases by midnight. The provision of alcohol later than anywhere else in the village, will undoubtedly be a draw after the pubs close and will contribute to noise pollution into the early hours, this is wholly inappropriate in such a densely populated residential area. Similarly the playing of recorded music late at night will undoubtedly cause a disturbance, especially to my children who sleep in the immediate vicinity.

**Antisocial Behaviour including Crime and Disorder**

We already suffer significant antisocial behaviour as a result of the Shell Garage, which is one of the reasons their application for a 24 hour alcohol licence was refused. I ask that you look at the opposition to their application last year which went into great detail about the demographic of the local area and the additional problems a late licence would undoubtedly cause.

In relation to Dhoom Dhaam, the provision of alcohol until midnight during the week, and 2am at the weekend, would clearly exacerbate the existing problems and would almost certainly cause massive disturbance to residents, as would the playing of recorded music.

The application is totally inappropriate for the area and I hope the licencing department will take this into account

Yours faithfully

[REDACTED]

[REDACTED]

**RES24**

**From:** webfeedback@manchester.gov.uk <webfeedback@manchester.gov.uk>

**Sent:** 20 December 2020 23:41

**To:** Premises Licensing <Premises.Licensing@manchester.gov.uk>

**Subject:** Make representation to a licensing or gambling application

| <b>Question</b>   | <b>Response</b>                          |
|---|--|
| <i>First name:</i>  | ██████                                   |
| <i>Last name:</i>   | ██████                                   |
| <i>Building number or name:</i>   | ████████████████████                     |
| <i>Street:</i>  | ████████████████████                     |
| <i>Area:</i>  | ██████                                   |
| <i>Postcode:</i>  | ██████████                               |
| <i>Email :</i>  | ██ |
| <i>Application reference number:</i>  | 253210/HH1                               |
| <i>Premises name (if known) and full address this representation relates to:</i>              | Dhoom Dhaam 784-788 Wilmslow Road        |
| <i>Which of the licensing objectives are relevant to your comments on this application: :</i> | The prevention of crime and disorder     |
| <i>Which of the licensing objectives are relevant to your comments on this application: :</i> | Public safety                            |
| <i>Which of the licensing objectives are relevant to your comments on this application: :</i> | The prevention of public nuisance        |

## Question

## Response

I live [REDACTED]  
[REDACTED] the restaurant, [REDACTED]  
[REDACTED] and the  
houses behind the restaurant.

Extended hours in general will lead to increased deliveries. The delivery lorries block the [REDACTED] road each time they deliver and thus create problems for the [REDACTED], plus the many houses nearby. There is also the possibility of increased fly parking by patrons, for longer periods of time.

*Please state your  
comments on this  
application :*

Extended hours for the consumption of alcohol will exacerbate existing problems, which particularly occur after hours:

- shouting, swearing and arguing on the street
- vandalism to the bus stop
- running into the traffic without looking

Extended hours for music will create a nuisance for close residential neighbours [REDACTED] there are houses behind, flats over the shops opposite and another block of flats diagonally opposite. A 11pm cut-off is reasonable; 2am is not.

Thank you for taking my points into consideration.

## RES25

**From:** [REDACTED]  
**Sent:** 20 December 2020 14:05  
**To:** Premises Licensing <Premises.Licensing@manchester.gov.uk>  
**Cc:** Richard Kilpatrick <cllr.richard.kilpatrick@manchester.gov.uk>;  
cllr.john.leech@manchester.gov.uk <cllr.john.leech@manchester.gov.uk>  
**Subject:** DHOOM DHAAM 253210/HH1

Dear Licencer

I wish to object to the new licencing application for Dhoom Dhaam at 784-788 Wilmslow Road ref 253210/HH1.

I am a resident of [REDACTED] from Dhoom Dhaam. The residents [REDACTED] are all families, half of which have children under the age of 18. The other closest residents to Dhoom Dhaam include [REDACTED], the sheltered accommodation housing scheme for over 55s. The scheme is situated directly adjacent to Dhoom Dhaam. The restaurant is also situated on the main walking route to the junior site of Beaver Road Primary School.

The provision of alcohol at a later time than anywhere else in the village, and the provision of late night recorded music in a densely populated area of young families and over 55s is totally inappropriate and will cause issues relating to prevention of crime and disorder; the prevention of public nuisance; public safety; and the protection of children from harm.

### 1. The prevention of crime and disorder.

- Dhoom Dhaam is within very close proximity to a large number of households, mainly older people and families with children. Enabling the premises to sell alcohol until midnight 11pm til midnight Sunday to Thursday, and until 2am on Friday and Saturday would clearly provide a source of crime and disorder in a heavily populated residential area of families and older people.
- The area already suffers from problems of antisocial behaviour related to alcohol, just one example being a 48 hour dispersal order issued only last week at premises immediately opposite Dhoom Dhaam.

### 2. Prevention of public nuisance

- The provision of alcohol as above would exacerbate existing problems with antisocial behaviour late at night while residents are sleeping.
- It would exacerbate existing problems with rubbish left in the street such as glasses and bottles.
- The noise of late night recorded music and customers leaving late at night would cause noise issues to residents trying to sleep.

### 3. Public safety

There are already problems with littering in the area immediately surrounding Dhoom Dhaam and the granting of this licence would cause additional littering of the type associated with

late night alcohol provision - eg glass bottles and glasses left in the street, creating a risk to public safety.

4. The protection of children from harm

- The noise created late night from customers leaving and from recorded music would pose a totally inappropriate disturbance to children sleeping in the immediate area.
- Dhoom Dhaam is situated on the same road as the new Junior site for Beaver Road Primary School and is the main route for children walking to and from school. The littering of glass bottles etc would lead the area to be even more unsafe for the children walking the route to the junior site of Beaver Road Primary School.

I would strongly urge the licencing authority to refuse this inappropriate application.

Yours sincerely

[Redacted signature block]

**From:** [REDACTED]  
**Sent:** 20 December 2020 18:48  
**To:** Premises Licensing <Premises.Licensing@manchester.gov.uk>  
**Subject:** Dhoom Dhaam Ref. 253210/HH1

Dear Sir,

I wish to strongly object to the application for music and alcohol sales at the above.

As an elderly resident living [REDACTED] premises I do not relish the thought of music and alcohol sales up to 2am at weekends at Dhoom Dhaam.

I feel this is entirely inappropriate in an area which has a high proportion of residential properties which almost surround this business.

My objection is related to the prevention of crime and disorder, prevention of public nuisance, public safety, and the protection of children from harm all of which will, potentially, be compromised by the granting of permission for these activities.

I sincerely hope that their application will not be granted.

Your Faithfully

[REDACTED]

[REDACTED]

**RES27**

**From:** [REDACTED]  
**Sent:** 20 December 2020 19:10  
**To:** Premises Licensing <Premises.Licensing@manchester.gov.uk>  
**Cc:** cclr.richard.kilpatrick@manchester.gov.uk <cclr.richard.kilpatrick@manchester.gov.uk>; John Leech <cclr.john.leech@manchester.gov.uk>  
**Subject:** Objection to premises licence application - Dhoom Dhaam 253210/HH1

**Objection to licences application – Dhoom Dhaam 253210/HH1**

As a resident of [REDACTED] I wish to object to the above licence application on the grounds that I believe it will create a public nuisance, endanger public safety and increase crime and disorder.

Currently the premises in question are viewed as a restaurant which is associated with the sale of food and alcoholic drinks with licensing times akin to the rest of Didsbury village.

Allowing them to operate with an enhanced (Live & recorded) music licence with associated alcoholic drink sales up to 2 am will I believe set a dangerous precedence for the village of Didsbury. Particularly in the summer months where they will be operating a terrace which will create a disturbance to all the residents in the vicinity. It will also soon become a magnet for drinkers and those seeking entertainment beyond the standard pub operating times in the rest of the village, quickly becoming a 'destination' for drinkers.

In the application there is no mention of additional security to support the application (Or indeed, any security at all).

In summary, on your particular measures I strongly object to this licence application on the following points:

- The prevention of crime and disorder
  - Extended hours will undoubtedly increase public disorder due to the sale of alcohol later and live music which will attract more people for a later period to 2 a.m.
  - Application makes no mention of additional venue security to support their application or prevent any crime or dis-order (although I believe even this would simply move the problem on).
  - Crime prevention based on time to respond - The nearest police station to Didsbury village is now In Cheadle Heath or Longsight (Both 10-15 minutes away). In March 2019 the BBC also reported that the average response time in Greater Manchester had doubled - [Police 999 response times almost double in seven years - BBC News](#) I fear that an extended time to respond to a premises with an extended licence in an area not traditionally associated with late licences will increase disorder.
- Public safety
  - Didsbury is predominantly a residential and family orientated area. Within 100 metres of the premises there is sheltered housing, numerous flats and residences and my own street is predominantly occupied by families. I feel having a premises with a late licence will be a detriment to public safety in the surrounding area.
- The prevention of public nuisance
  - Didsbury village is not seen as an area for nightlife beyond it's pubs and restaurants. Creating a late night venue playing music and serving alcohol will undoubtedly lead to more public nuisance – Be it customers arriving or departing late into the night, drinking and loud conversation, the playing of loud music, customers using the local streets for parking or other activities such as smoking or worse.

- It is already possible to hear the village and any disturbance from my property but in general this finishes roughly an hour after the pubs close up-to approximately midnight. If this time is extended to 2 a.m. then undoubtedly the time of any noise or disturbance will also increase.

Overall, I feel it would be a poor decision, and detrimental to the area for the council to grant an extended licence particularly involving the sale of alcohol and allowing the playing of music (recorded or live).

There is also no period or precedence where this restaurant has actually operated as a standard restaurant, therefore there is no benchmark of the activity of the restaurant or a way to determine how the licensees will behave or control customers up-to the current allowed closing time.

I simply ask, would you like to see an extension to a premises licence for the purposes of music and the sale of alcohol on your own doorstep until 2 a.m. ?

Regards

[Redacted signature block]

[Redacted line]

[Redacted signature block]

[Redacted signature block]

**RES28**

**From:** [REDACTED]  
**Sent:** 20 December 2020 23:31  
**To:** Premises Licensing <Premises.Licensing@manchester.gov.uk>  
**Cc:** Richard Kilpatrick <cllr.richard.kilpatrick@manchester.gov.uk>; John Leech <cllr.john.leech@manchester.gov.uk>  
**Subject:** License application Dhoom Dhaam

Hi

I live at [REDACTED] Dhoom Dhaam. I have the following comments in relation to the licensing applied for.

Under the prevention of crime and disorder and prevention of public nuisance, I am concerned about the venue having a license until 2am. The streets [REDACTED] are residential, and this will potentially cause noise disturbance to us as residents as well as increase potential for crime in the area, as people leave at 2am having consumed alcohol. There is a cut through behind the restaurant leading onto our street and people may also gather there. The restaurant has bifold doors and particularly with current covid restrictions I would think they'll have these open and be using their terrace for outdoor dining, which will again be unacceptable noise in a residential area at 2am, both general noise from customers and the recorded music. Also being open to customers from 8am until 2am will actually mean that there is noise and deliveries from 6am - 4am, potentially only giving us 2 hours free of noise either from deliveries, staff or guests. I have no objection to developing jobs in the area etc but am really concerned as above for the potential for public nuisance behaviour, noise disturbance and increase in crime. My objection is primarily to the late time of 2am.

[REDACTED]  
[REDACTED]

[REDACTED]  
[REDACTED]

[REDACTED]