

**Manchester City Council
Report for Information**

Report to: Neighbourhoods and Environment Scrutiny Committee
– 2 December 2020

Subject: Overview Report

Report of: Governance and Scrutiny Support Unit

Summary

This report provides the following information:

- Recommendations Monitor
- A summary of key decisions relating to the Committee's remit
- Items for Information
- Work Programme

Recommendation

The Committee is invited to discuss the information provided and agree any changes to the work programme that are necessary.

Contact Officers:

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Background documents (available for public inspection):

The following documents disclose important facts on which the report is based and have been relied upon in preparing the report. Copies of the background documents are available up to 4 years after the date of the meeting. If you would like a copy please contact one of the contact officers above.

None

1. Monitoring Previous Recommendations

This section of the report lists recommendations made by the Neighbourhoods and Environment Scrutiny Committee. Where applicable, responses to each will indicate whether the recommendation will be implemented, and if it will be, how this will be done.

Date	Item	Recommendation	Response	Contact Officer
5 February 2020	NESC/20/13 Planning Conditions and Enforcement	The Committee recommend that the Executive Member for Neighbourhoods and the Executive Member for Environment, Planning and Transport work together to ensure that appropriate measures are in place to mitigate the disruption to residents and services delivered in neighbourhoods that result from building construction.	The Committee will be considering a report on Planning Conditions and Enforcement at the meeting of 4 November 2020. Item deferred to the Jan 2021 meeting.	Cllr Akbar and Cllr Stogia
7 October 2020	NESC/20/40 Waste, Recycling and Street Cleansing Update	Recommend that the Executive Member for Neighbourhoods and relevant officers arrange a meeting with local Members so that the concerns of both Members and residents regarding the delivery of waste, recycling and street cleansing services be addressed.	A response to this recommendation was circulated via email to Members of the Committee 13 Nov 2020. The update is provided at section 3.1 of this report.	Cllr Akbar
7 October 2020	NESC/20/40 Waste, Recycling and Street Cleansing Update	Recommend that the Strategic Lead, Waste, Recycling and Street Cleansing circulate an update to Members of the Committee on the review of communications strategy at the appropriate time.	A response to this recommendation was circulated via email to Members of the Committee 13 Nov 2020. The update is provided at section 3.1 of this report.	Heather Coates

7 October 2020	NESC/20/40 Waste, Recycling and Street Cleansing Update	Recommend that the Strategic Lead, Waste, Recycling and Street Cleansing recirculate to Members the maps of all district centres, the schedule for cleansing work and the agreed service standards.	A response to this recommendation was circulated via email to Members of the Committee 13 Nov 2020. The update is provided at section 3.1 of this report.	Heather Coates
7 October 2020	NESC/20/40 Waste, Recycling and Street Cleansing Update	Recommend that the Strategic Lead, Waste, Recycling and Street Cleansing circulate the latest data relating to recycling rates in apartment blocks to Members.	A response to this recommendation was circulated via email to Members of the Committee 13 Nov 2020. The update is provided at section 3.1 of this report.	Heather Coates
7 October 2020	NESC/20/41 Highways Maintenance Programme	The Committee recommend that regular meetings are convened by the Executive Member for Environment, Planning and Transport with all Members of the Committee to discuss Members issues or concerns relating to the delivery of highways projects, and that a briefing note on the outcomes and identified actions arising from these meetings are circulated to Members at an appropriate time.	A response to this recommendation has been requested.	Cllr Stogia

2. Key Decisions

The Council is required to publish details of key decisions that will be taken at least 28 days before the decision is due to be taken. Details of key decisions that are due to be taken are published on a monthly basis in the Register of Key Decisions.

A key decision, as defined in the Council's Constitution is an executive decision, which is likely:

- To result in the Council incurring expenditure which is, or the making of savings which are, significant having regard to the Council's budget for the service or function to which the decision relates, or
- To be significant in terms of its effects on communities living or working in an area comprising two or more wards in the area of the city.

The Council Constitution defines 'significant' as being expenditure or savings (including the loss of income or capital receipts) in excess of £500k, providing that is not more than 10% of the gross operating expenditure for any budget heading in the in the Council's Revenue Budget Book, and subject to other defined exceptions.

An extract of the most recent Register of Key Decisions, published on **20 November 2020**, containing details of the decisions under the Committee's remit is included overleaf. This is to keep members informed of what decisions are being taken and to agree, whether to include in the work programme of the Committee.

Decisions that were taken before the publication of this report are marked *

There are no Key Decisions currently listed within the remit of this Committee.

3. Item for Information: Scrutiny Covid Sitrep Updates - Residents and Communities Workstream

Date: 20 Nov 2020

Workstream	Impact / challenges experienced	Key planning and recovery activity being undertaken**
Residents at risk		
	Shielded Residents and the Food Response	Small increase in demand due to National / Local Clinically Extremely Vulnerable instruction letters.
		<ul style="list-style-type: none"> • Numbers coming through to the food response are slowly increasing, but for now we are confident in the capacity within the system to meet need • The food response will continue to support people with either a clinical or financial vulnerability • The focus for the food response will remain on providing access to a holistic support offer which looks at issues beyond food support needs / root causes. Key referral pathways established with CAB, Be Well Service, Early Help, Digital Volunteers and other provision • Demand is being monitored daily and appropriate measures put in place to scale up as required, there is the potential for this to have implications on resources. • Call Handlers have been pro-actively contacting identified CEV residents / households to provide food support if needed (based on intelligence from PRI). 26 residents have been

			<p>contacted so far, with 4 requiring immediate food response support</p> <ul style="list-style-type: none">• Work is underway to ensure that digital support is integrated so that more residents can benefit from online options• The New Smithfield Market function is on standby subject to demand increasing – a project and finance plan has been drafted and can be stood up quite quickly. However, ongoing discussions with providers has suggested that capacity can be met through additional volunteer and (les significant) financial support• The new Food Response Team is now largely in place – the final role (Volunteer Manager) will be filled 25/11• The Our Manchester Food Partnership has launched, and 3 themed webinars have taken place. The objective of this is to increase skills and knowledge of food providers, and to help make food providers make connections with other support services.• Planning for Christmas period has begun, and we are mapping provision and referral pathways to services (some providers have a cut-off point for Christmas referrals). Call Handlers will where appropriate signpost to
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			<p>additional Christmas VCS provision as well as general brokerage and allocation</p> <ul style="list-style-type: none"> • As well as calls to CEV residents re food, calls are also being made to those who have registered on the National Shielding website and asked to be connected into a local support offer.
Domestic Violence & Abuse	<p>Domestic abuse community services are working at and in some cases over capacity. Previous lockdown saw a steady increase in referrals to DA services apart from the IRIS services which links GPs directly to the DA advocate.</p> <p>Staff resilience continues to be a risk given the length of previous and new restrictions. Consideration to be made as to what support providers may need to maintain staff wellbeing in order to continue with service delivery</p> <p>At a meeting with providers, they report there has not been an immediate increase in demand since the new lockdown measures, however most DA providers are now seeing higher than pre-covid referral levels.</p>		<p>MWA to continue to support high risk referrals from MARAC until 31 March 21.</p> <p>Additional covid funding provided to the MCC IDVA service to provide a further temporary manager post and a temporary IDVA post to manage demand and support the staff team. Comms have been reviewed to reinforce message that services are still open and victims can leave the home to escape an abusive relationship. This includes messaging in relation to the IRIS service</p>
Welfare Provision	Half-Term Free School Meals		<p>The WPS Team administered the Council's Free School Meals replacement scheme for the half-term week. The scheme was open from 23/10/20 to 13/11/20. We made payments for 6,616 children at a total cost of</p>

		<p>Test and Trace Support Payments</p>	<p>£99,240. There may be some final adjustment to the reported numbers following a data cleansing exercise.</p> <p>At 16 November we have:</p> <ul style="list-style-type: none"> • Received 2,616 eligible applications • Paid £356,500 to 713 main scheme applications • Paid £105,500 to 211 discretionary cases • Declined 1,433 applications (615 main scheme and 818 discretionary)* • Pended 261 cases while awaiting further information • Allocated all applications received <p>*The main reasons for refusals are where the income is above the threshold based on the agreed AGMA model</p> <p>The government estimated that the scheme would generate 12 applications per day for an authority the size of Manchester. We are receiving an average of 53 per day.</p> <p>Consideration is being given at a senior level to contacting the DWP to request an increase in the discretionary budget (£227k) provided within the scheme and the amount provided to administer the scheme. Based upon the DWP position there is limited confidence that the discretionary budget would be increased.</p> <p>The DWP are providing a budget of up to £2.6m to Manchester to deliver a Covid</p>
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		Covid Winter Grant Scheme	<p>Winter Grant Scheme up to 31/3/21. The details of the scheme are being worked through at strategic and operational levels. The primary focus is to provide food support for families with children during the Christmas and February 2021 half-term holidays. Flexibility is also offered to allow support for families without children and single people. DWP require authorities to provide data returns to show how the fund is being directed and the total grant received is dependent on the assurance provided by these returns. Current thinking / activity to deliver the scheme includes:</p> <ul style="list-style-type: none"> • Vouchers to a value of £15 per week provided to schools to allocate • Up to 34,000 vouchers available per holiday period to meet estimated need • A rapid tender process to identify partner supermarkets with a view to achieving an element of uplift to the value of the voucher • SMT colleagues involved in identifying and implementing preferred options for providing support across other key groups that may include care leavers; homeless families; carers; college students: and may include food / utilities / other key needs support.
	Homelessness	Increase in presentations to pre-Covid levels has continued, presenting additional pressures as access to move-on and temporary	Working with partners to maximise access to move-on accommodation, including targeted interventions in the private rented sector. This

	<p>accommodation remains limited. Re-start of s21 evictions not being seen as a major factor yet, but this process has only recently re-started and pent-up demand will be seen in the system again soon. Increases in domestic abuse presentations has been sustained. Currently in the process of identifying arrangements for winter provision for people who sleep rough. Numbers have shown a slow but consistent trend of increase. Commitment to not use night shelters wherever possible, but concern as to the availability of self-contained accommodation, its cost and the availability of adequate staffing and support services, including a food offer.</p> <p>Concerns with finding sufficient suitable accommodation for people who are positive, and a testing process for people who sleep rough</p> <p>Challenges with more staff testing positive, or needing to self isolate</p>	<p>will remain a significant challenge, particularly in light of national lock down.</p> <p>Regular meetings with partners are considering the options for the city for winter. There is a strong view that shelters should not be used though an absolute commitment to this cannot be made, it is a shared aspiration. The scale of provision required and the additional cost will be continuing challenges, as will the availability of adequate staffing should a prolonged period of provision be required.</p> <p>Working with contract tracing steering group to agree processes. Public Health have agreed for homelessness to have access to testing kits. Working with Salford City Council to identify an accommodation site for people who are covid positive.</p> <p>Contingency plans are in place to ensure sufficient staffing across the portfolio, this may include increase in overtime or agency.</p>
Resilient communities		
	Resilient Communities	<p>Calls into the helpline have not seen an overall increase since the lockdown period began on 5th November. Lots of calls are about general queries eg covid guidance,</p>

			<p>how to access test and trace isolation payment.</p> <p>The partnership approach at a neighbourhood level continues to work well, with the Team around the Neighbourhood working collectively to engage with residents re Covid in hotspot areas as well as supporting those most at risk.</p> <p>MCRVIP continues to promote opportunities for volunteers to support with the covid response.</p>
	<p>Libraries, Galleries and Culture</p>	<p>National lockdown has resulted in Museums, Galleries and Cultural venues being closed across the city including Manchester Art Gallery. Currently planning for reopening 3rd December in line with future government guidance and restrictions.</p> <p>We have temporarily closed the following libraries:</p> <ul style="list-style-type: none"> • Arcadia Library (Levenshulme) • Barlow Moor Community Library • Burnage Library • Central library (City Library on the lower ground floor is open) • Fallowfield Community Library • Hulme High Street Library • Miles Platting Community Library • Moss Side Powerhouse Library • New Moston Community Library 	<p>Following government guidance, the range of services at our libraries has been temporarily reduced. The following libraries remain open:</p> <ul style="list-style-type: none"> • City Library (part of Central Library) • Abraham Moss Library • Avenue Library • Beswick Library • Brooklands Library • Chorlton Library • Didsbury Library • Gorton Library • Longsight Library • Newton Heath Library • North City Library • Withington Library • Wythenshawe Forum Library

		<ul style="list-style-type: none"> Northernden Community Library <p>Expected Impact of New national lockdown measures. All cultural venues closed to the public and those with reopening plans have been suspended. It is understood venues as places of work can remain open allowing for the rehearsal of work and performance for broadcast.</p> <p>Financial impacts on cultural organisations will include loss of income from audience based and participatory activities that were planned. Costs in terms of cancellation fees and loss of income from hospitably services.</p>	<p>Libraries can remain open to provide access to IT and digital services - for example for people who do not have it at home - and for click-and-collect services.</p> <p>Some organisations have benefited from Cultural Recovery Fund Grants which for may would have included income assumptions based on being open and delivering a reduced, but emerging, public facing programme. We expect ACE to apply flexibilities to the grant management process, but losses of projected income will impact on financial forecasts.</p>
	Parks, Leisure & Events	<p>Significant closures of sports and leisure centres and cancelling of events in line with covid restrictions currently in place.</p>	<p>Sport & Leisure</p> <p>The following permitted activities are currently operating:</p> <ol style="list-style-type: none"> Elite Training Centre sites are open for elite athletes only – this includes sites such as the National Cycling Centre, the National Taekwondo Centre and the Manchester Aquatics Centre. Some facilities are open or are being mobilised for the provision of NHS activities such as COVID testing, vaccination and general support – This includes sites such as Denmark Road, Abraham Moss, Wythenshawe Forum and the Tennis Centre. Dual use leisure/ education sites are

			<p>open for use by the Schools for curriculum PE – This includes sites such as Abraham Moss (temporary sports hall), Whalley Range and Belle Vue.</p> <ol style="list-style-type: none">4. Northcity Family & Fitness Centre is open for access to formal child care provision only.5. Swimming Pools are open for Primary School Education Swimming only. <p>Parks</p> <p>Services that remain operational are as follows:</p> <ul style="list-style-type: none">· Play areas· Cafes (as a takeaway service only)· Ice cream vendors (as a takeaway service only)· Toilets· The Garden Centre at Heaton Park· Allotments (access to outdoor areas only, with limitations on individuals meeting in line with guidance) <p>Services that remain closed are:</p> <ul style="list-style-type: none">• Athletics tracks• Formal baseball, cricket, football and rugby pitches.• Heaton Park boat hire.• Heaton Park Tree Top Trek.• Wythenshawe Park Horticultural Centre
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			<ul style="list-style-type: none"> • Flat and crown green bowling greens • Golf courses • Stables (livery services and animal care can still continue) • Outdoor gyms • Multi use games areas, tennis courts, BMX and skate parks • Voluntary activity that is not essential (i.e. linked to health and safety of visitors or providing care to animals). <p>Events Event companies are permitted to progress construction and planning activities. Events such as Lightopia at Heaton Park are continuing to progress lighting installations with the expectation that restrictions will lift and their activity will be permitted over the Christmas period.</p>
Youth		<ol style="list-style-type: none"> 1. Following the Government announcement on 31/10/2020 – all youth provision operating inside buildings will have to close. 2. Reports of increased numbers of young people congregating on the streets due to the closure of youth, leisure and sports facilities. 3. Challenge of providing support to young people following incidents in the area – effective youth work versus management of restrictions. 4. Closure of provision could increase the financial risk for youth and play partners – 	<ol style="list-style-type: none"> 1. We are working closely with the 4 hubs to understand what 1:1 & support provision they will be providing; supporting with risk assessments and interpretation of the guidance. Monthly meetings planned with the sector to ensure they have the support needed to continue providing provision for young people. 2. We will support partners to increase their detached / street work provision. Support provided around risk assessments and virtual training.

		<p>furloughing of staff members, reduction in donations and income.</p>	<p>3.We are working closely, particularly in the North, with Police, Youth, CSP, and community to leaders to ensure young people have the support they need following a fatal incident, but also to ensure providers can still be covid compliant.</p> <p>4.We will meet regularly with partners to understand and support with the furlough process, as well as, understanding the financial impact on organisations. Our funding to partners will continue as planned. Mapping process will continue to understand the 'state of the sector' during and post lockdown.</p>
	<p>Children's Services</p>	<ul style="list-style-type: none"> • Referrals to both early help and children's services have seen incremental increases in the past month and the past two weeks • Performance has slightly dipped in terms of visits set against national performance indicators • Marginal increase in respect of residents requesting immediate financial assistance • In this lockdown period we have re-established our family time services • Impact of track and trace on workforce availability 	<p>Requirement to flex the early help offer to address increasing requests for parenting support</p> <p>These are generally still high – child protection 91% Looked after children 96% - there is significant performance management activity to track the gap and remedial action identified</p> <p>Ongoing maximisation of the third sector offer in this regard</p> <p>Adherence to public health messages, limitations on offer due to restricted availability</p> <p>Although not a major concern less staff available impacting on morale within the service</p>

	<p>Schools and settings</p>	<p>Half term 1 attendance data shows that excluding children who are required to be at home self isolating attendance was 94% for this period which is much higher than anticipated.</p> <p>Requests for elective home education are continuing to rise with 30 new requests last week.</p> <p>W/b 16th November process for tracking and tracing with schools and Early years settings was reviewed and brought in house – this has been successful in week and positive feedback from schools.</p> <p>1 secondary school closed last week due to high staff absence and high numbers of positive cases for pupils – children accessing remote learning.</p> <p>Starting to see increases in perm exclusion from secondary schools since half term – mostly persistent disruptive behaviour.</p> <p>Schools concerned about impact of last week of school term on Christmas leave.</p>	<p>Planning for FSM support over Christmas holidays using COVID Winter grant.</p> <p>Working with schools leaders and TUs re end of term arrangements. Asking DFE for clarity on what they are planning./allowing schools to do.</p> <p>Monitoring impact of new T and T processes and what the data is telling us. Ensuring schools/settings access advice when requests to support decision making and have ouybreak meetings in response to closures.</p> <p>Monitoring school exclusions and roll out of training on wellbeing and Manchester Thrive model.</p> <p>Discussions about testing in schools.</p>
<p>VCSE</p>		<p>Ongoing communication and engagement with the VCSE sector around Covid response and recovery plans, particularly around current lockdown restrictions and guidance.</p>	<p>Following on from a session held on 04.11.2020 with VCSE venue groups around the latest lockdown guidance, Macc released a bulletin across their mailing list and channels on the 06.11.2020 containing</p>

	<p>Impact of Covid 19 on the VCSE sector (and those that they serve) – Winter lockdown / Tier restrictions</p> <p>VCSE future funding (both MCC and external) - Good range of emergency Covid response funds made available during first wave but concerns around longer term funding of the sector e.g. MCC OMVCS grant</p> <p>Covid Health Equity - communication and engagement and key messages to communities of identity</p> <p>Overall strategic leadership of the work with the VCSE - work takes place across a number of officers, teams and departments. This can create communication issues, duplication of effort and lack of clarity around priorities, accountability and progress and what is being expected of Macc and other VCSE partners.</p>	<p>further information and guidance for groups and latest MCC and NHS comms material.</p> <p>The high-level plan around next steps for the OMVCS grant fund is underway and will include the undertaking of an Equality Impact Assessment. This is being aligned to the VCSE funding (across the Council) mapping work currently being conducted to help support future budget discussions and decisions.</p> <p>Further scoping work taking place at pace around the development of VCSE Covid Winter Fund focussed supporting mental health and wellbeing and reducing isolation. A targeted engagement and grant approach is being considered to ensure that these funds are able to be released quickly using thematic areas and forums for Disability, Mental Health and Older People. A summary of this proposal is being shaped by the Head of Neighbourhoods and OM Funds Programme Lead to request a funding allocation to support this work. This will form part of the wider request to SMT Gold covering the 4 key areas identified for the Tier 3 funding allocation from central government.</p> <p>Covid Health Equity Manchester (CHEM) group- partners (including the VCSE sector)</p>
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		<p>across the city working together to improve experiences of and outcomes for communities that suffer disproportionate adverse impacts from Covid-19. Local sounding boards involving VCSE organisations, local people, Health Development Coordinators and MHCC comms and engagement have been set up for Black African and Black Caribbean and Pakistani communities. This has been supported by the release of engagement grants (£500 – £2000) aiming to strengthen the Covid messaging and challenge some of the myths/information being shared in communities, utilising local people and leaders. This work is being progressed and will continue to be monitored via the Covid Health Equity workstreams (new normal)</p> <p>Strategic conversation with the VCSE sector meeting scheduled to take place at the end of the month with senior officers across departments and VCSE leaders in the city. This will be managed by BAU arrangements with Policy, Performance and Reform.</p>
<p>Equalities and Inclusion</p>	<p>Equality impacts related to the response to lockdown and the winter effects of Covid need to be managed through BAU processes (i.e. EIAs and actions in response). These will interplay with the Council’s budget decision making (also subject to EIAs) and will need to be considered in the round.</p>	<p>Need refreshed commitment for any new activity related to response to be equality impact assessed on the Covid-19 EIA template, across workstream areas.</p> <p>Budget options EIAs are being championed by SMT . Revised budget-specific Equality</p>

		<p>Relevance Assessment and EIA templates have been produced and shared with SMT, uploaded to the intranet and promoted through internal comms. These require a further push before the end of Nov.</p> <p>It has been agreed that the equality analysis process will run concurrently with assessments of poverty impact: these are associated pieces but do not lend themselves to coming together as one combined one. In January, the two processes will be brought together to provide a cumulative assessment of poverty and equality impact.</p>
<p>Transport and Infrastructure</p>	<p>Work with TfGM to agree a broad overall transport plan to support gradual opening up of the city with a focus on pedestrian movement and safe use of public transport linked to an agreed package of measures to support safe pedestrian access.</p>	<p><u>Recent Manchester Specific Transport Usage Data</u></p> <p><u>Bus</u> Patronage +1.6% (770,773) trips from the previous week (vs. +1.6% GM-wide). Network mileage -13.9% from the same month last year (vs. -17.2% GM-wide)</p> <p><u>Metrolink</u> Metrolink Network patronage had a week on week decrease of 1.3% GM-wide. East Didsbury line was -2.7% (848) trips</p> <p><u>Highway</u> In Manchester, the weekly average private vehicle trips was -16% from typical volumes during the same period last year. The Regional Centre figures are slightly lower -20% (The GM-wide figure is -16%)</p>

Rail

- Piccadilly footfall is now in excess of 50,000 per day (-50% from last year though)
- Victoria daily footfall around 5,000 per day (+30% from the start of month)

New national figures from train operators show 3 million fewer passengers on Tuesday 1st September than a year ago, with only a slight increase in commuters. The data indicated that total journeys were just 38% of the equivalent day in 2019, a proportion that had been steadily increasing over the last two months but is only marginally higher than last week.

Cycling & Walking

- Significant drop in cycle volumes (GM) over first two weeks of Sept- around a third.

GM Wide Data

Data from the last week shows the following differences with the position on 09/03 showing a **gradual but slow increase in public transport usage across GM, with car travel much closer to pre lockdown levels.**

∅	Metrolink patronage 9/3/20 =	122,613
		14/7/20= 31884
		4/9/20=53,215
		18/09/20= 56,884
∅	Bus 9/3/20	515,309
	14/7/20	191,093
	24/8/20	238,503

	4/9/20	292,832
	18/09/20	333,220
	Rail 9/3/20	104,795
	14/7/20	28,700
	11/09/20	

48,123

18/09/20

47,871

GM Highway 9/3/20

5,082,000

14/7/20

4,032,000

25/8/20

4,370,915

8/9/20

4,528,836

18/09/20

4,838,128

Latest year on year data on car park usage across the NCP Joint Venture car parks shows a mixed picture. Generally those car parks that focus on retail or leisure markets (King St West and Arndale) are doing better in terms of recovery to last year's volumes, than those focussing on commuters or business related journeys (eg Spinningfields).
01/09

Face Coverings- Compliance across the transport network remains around 80% on bus and is now between 90-95% overall on rail. Compliance on Metrolink last week was near 89% in the AM peak, but fell to just below 77% in the evening peak

		<p><u>City Centre Transport Strategy</u> consultation launched 23/09.</p> <p><u>Emergency Active Travel Fund</u> MCC has obtained £180k from the first phase of the Government's Emergency Active Travel Fund (EATF) to contribute to funding of work undertaken at Deansgate and Stevenson Square.</p> <p>Proposals have been submitted by TfGM for phase 2 of EATF. A bid to the value of £14 m was submitted on 7th Aug and £5.5 m of this was for proposals to support active travel within Mcr. Decision delayed and not expected until October.</p>
	Analysis of businesses' plans for reopening, working with TfGM, CA, Chamber, Growth Company	TfGM linked into Day Time Economy recovery group work
	Identify and implement interventions that support social distancing and support business reopening and procure necessary equipment to facilitate this	A presentation on outline proposals for the re-purposing of more city centre streets and open spaces to support hospitality businesses was given to the City Centre Infrastructure Working Group on 23rd July. These initial ideas are now being developed further in consultation with members to support businesses over Autumn period. The proposals seek to draw on best practice from other cities in the UK and abroad.

	Continue with highway works that can be undertaken during lockdown	<ul style="list-style-type: none"> € Continuing with all our major projects that are on site and continuously monitoring government guidance about construction € Finding ways to accelerate all our programme of walking and cycling schemes aiming to have early starts on all our programmed projects € Maintaining our roads at business as usual levels by inspecting them and making repairs € Resurfacing and treating many more main roads than originally planned to take advantage of lower traffic levels € Working with TfGM to review bus stops and increase pedestrian phasing at signalised crossings.
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3.1 Item for Information: Response to previous recommendations

Recommend that the Strategic Lead, Waste, Recycling and Street Cleansing recirculate to Members the maps of all district centres(), the schedule for cleansing work and the agreed service standards.*

Excerpt from the full-service specifications below relating to District Standards, the full specification was shared with all members of the committee last year (08.10.19)

Excerpt from the report to NESC October 2019 which provides additional detail.

3.3 Service Specification

3.3.1 The Biffa service specification was discussed in the report presented to NSEC, October 2018. All elected members have been issued a copy of the 'Service Specification' and provided with copies of relevant service schedules.

3.3.2 The standards of street cleanliness and refuse collection are described in the UK Code of Practice for Litter and Refuse (CoPLAR), published by DEFRA, 2006. The Code of Practice uses a grading system (A-D) to measure street cleanliness and provides a description and visual example for each grade. Until 2010, all LA's were required to complete street cleansing surveys and submit the results to DEFRA this was known as the National Indicator 195 (NI195). As a result from 2010-16, Manchester did not collect any NI195 data.

The CoPLAR guideline is available online: <https://www.gov.uk/government/publications/code-of-practice-on-litter-and-refuse>

3.3.3 The City's street cleansing service specification was developed in line with guidelines set out in CoPLAR. This follows the grading system as defined in the COPLAR, Grade B is the minimum standard in Manchester. The contract specification requires that a defined land type must be assessed at a Grade B or higher – if standards fall below this there is a rectification period in which Biffa are required to take appropriate action. The rectification period is a sliding scale dependent on land type – for example 2 working days for arterial roads centre and 5 working days for a residential area. The table below sets out the required standard by land type and the rectification period

Table showing service output required by land type :

Area Type A (City Centre) Requirement: Cleansed routinely during key operating hours of 06:30 hrs and 20:00 hrs (must be clean by 08:30 hrs)

Area Type B (District Centres) Requirement: Cleansed routinely during key operating hours of 06:30 hrs and 20:00 hrs (must be clean by 8.30 hrs)

Area Type C (Neighbourhood Centres and Shopping Parades) Requirement: Returned to standard within 1 working day

Area Type D (Arterial Routes) Requirement: Returned to standard within 2 Working days

Area Type E (Residential Areas) Requirement: Returned to standard within a week of the last clean or 72 hours of area becoming unclean

**Please note that the maps were provide with the email circulated to all Members of the Committee 13 Nov 2020.*

Recommend that the Strategic Lead, Waste, Recycling and Street Cleansing circulate an update to Members of the Committee on the review of communications strategy at the appropriate time.

- Council webpages have been updated.
- Currently working with the Comms team to review the communications strategy, including the concerns raised at NESC in October 2020 regarding residents who are digitally excluded. Update will be shared once complete.

Recommend that the Strategic Lead, Waste, Recycling and Street Cleansing circulate the latest data relating to recycling rates in apartment blocks to Members.

- The rate for city centre apartments is 28.5%.

Recommend that the Executive Member for Neighbourhoods and relevant officers arrange a meeting with local Members so that the concerns of both Members and residents regarding the delivery of waste, recycling and street cleansing services be addressed.

This recommendation has been accepted and is being progressed.

**Neighbourhoods and Environment Scrutiny Committee
Work Programme – December 2020**

Wednesday 2 December 2020, 2 pm (Report deadline Friday 20 November 2020)				
Item	Purpose	Lead Executive Member	Lead Officer	Comments
Annual Compliance and Enforcement Service Performance Report	<p>To provide members with an update on demand for and performance of the Compliance and Enforcement service during the previous 12 months.</p> <p>Included in this report will be information on:</p> <ul style="list-style-type: none"> • A breakdown by ward of the number of flytipping cases by month with comparisons against previous year's figures; • Information on where the additional investment to tackle flytipping had been spent; and • Data by ward on the number and nature of calls to the Out of Hours service during the COVID lockdown period. 	Cllr Akbar	Fiona Sharkey	
Homelessness	<p>To receive a report on the work that is taking place to tackle homelessness and rough sleeping in the city.</p> <p>This will include:</p> <ul style="list-style-type: none"> • Data on the number of homeless presentations since the last report to Committee, including a breakdown by families, single people and how many present from outside of Manchester; 	Cllr Rahman	Mike Wright	

	<ul style="list-style-type: none"> • Section 21 suspension – What is the anticipated impact over the next 6 months; • Information on the number and location of facilities to support and accommodate homeless people (both provided by Manchester City Council and independent providers) and how long the support/ accommodation is provided for; • A list of voluntary sector providers supporting the homeless with accommodation and other services; • An update on the A Bed Every Night service and the preparations to support homeless people through the winter period; • Information on the activity and progress to accommodate and support homeless people who had been housed in hotels and other temporary accommodation during the COVID crisis; • Information on inspections undertaken of temporary accommodation to ensure they are safe for residents occupying them; and • Data on the length of time people stay in temporary accommodation. 			
Overview Report	This is a monthly report, which includes the recommendations monitor, relevant key decisions, the Committee’s work programme and any items for information.		Lee Walker	

Wednesday 13 January 2021, 2 pm (Report deadline Thursday 31 December 2020)				
Item	Purpose	Lead Executive Member	Lead Officer	Comments
Budget proposals 2021/22 – update	The Committee will consider refreshed budget proposals following consideration of the original Officer proposals at its November 2020 meeting and the consideration of these proposals and comments by Scrutiny by the Executive at its meeting in November 2020.	Cllr Akbar Cllr Stogia Cllr Rahman Cllr Richards	Fiona Worrall	
Green and Blue Infrastructure Strategy	To receive an update report on the Green and Blue Infrastructure Strategy. This report will also provide an update on the implementation of the Manchester Tree Strategy.	Cllr Stogia	Pat Bartoli Julie Roscoe	
Planning Conditions and Enforcement	To receive a report which provides the Committee with information on the following areas of activity: <ul style="list-style-type: none"> • Known active construction sites across the authority; • The city's start and end times for construction works to be undertaken and the rationale for those times; • How many neighbouring local authorities and other core cities have the same permitted construction times as Manchester; and • Information on the monitoring of construction sites • The approach taken to enforcement, including examples of types of breaches identified and how 	Cllr Stogia	Julie Roscoe	This item was deferred from the November 2020 meeting.

	these were addressed.			
Overview Report	This is a monthly report, which includes the recommendations monitor, relevant key decisions, the Committee's work programme and any items for information.		Lee Walker	

Items to be scheduled				
Item	Purpose	Lead Executive Member	Lead Officer	Comments
Behaviour Change and Waste Task and Finish Group – Update report	To receive a report that provides the Committee with an update on the actions taken to progress the recommendations made by the Behaviour Change and Waste Task and Finish Group that were endorsed by the Committee at their meeting of 9 October 2019.	Cllr Akbar	Fiona Worrall	