

**Alan.Isherwood@gmp.police.uk**

09:28 (9  
minutes ago)

to [REDACTED], me, CentralLicensing

Dear All,

In view of the email from the applicant, in which all the condition requested by GMP are agreed, we are happy for the Premises Licence to be granted with those conditions attached.

Please can this application now be shown as agreed between the applicant and GMP.

Kind Regards

Alan

PC 17659 Alan Isherwood  
Divisional Licensing Officer  
Greater Manchester Police  
City of Manchester Division  
1st Floor  
Manchester Town Hall Extension  
Lloyd Street  
Manchester  
M2 5DB

[alan.isherwood@gmp.police.uk](mailto:alan.isherwood@gmp.police.uk)

0161 856 6017

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\*NOT PROTECTIVELY MARKED\*

From: [REDACTED] [mailto:[REDACTED]]  
Sent: 28 October 2019 15:14  
To: Alan Isherwood  
Subject: Premises License Application LPA 237607 518 Wilbraham Road

Hi Alan,

Hope you're well. I have received your representation from licensing. I am happy to have the conditions you have suggested applied to the license. If you need anything else from me please let me know

Regards

[REDACTED]

# GREATER MANCHESTER POLICE - REPRESENTATION

## About You

Name	<b>PC Alan Isherwood</b>
Address including postcode	1 <sup>st</sup> Floor Manchester Town Hall Extension Lloyd Street Manchester
Contact Email Address	alan.isherwood@gmp.police.uk
Contact Telephone Number	<b>0161 856 6017</b>

## About the Premises

Application Reference No.	<b>LPA 237607</b>
Name of the Premises	<b>TBC</b>
Address of the premises including postcode	<b>518 Wilbraham Road, Manchester M21 9AW</b>

## Your Representation

Please outline your representation below and continue overleaf. This should describe the likely effect of the grant of the licence on the licensing objectives on and in the vicinity of the premises in question.

Please accept this as formal notification of the Greater Manchester Police objection to the premises licence application in relation to the above premises on the grounds of Prevention of Crime and Disorder, the Prevention of Public Nuisance, Public Safety and the Protection of Children from Harm.

The applicant has offered conditions within the Operating Schedule but they need to be worded more robustly to best demonstrate how the 4 Licensing Objectives will be upheld. If this licence was granted GMP would ask that the following conditions are attached to ensure that the 4 Licensing Objectives are upheld.

**The premises shall install and maintain a comprehensive digital colour CCTV system. All public areas of the licensed premises, including all public entry and exit points. The CCTV cameras shall continually record whilst the premises are open to the public and recording shall be kept available and unedited for a minimum of 28 days with the date and time stamping. A staff member who is conversant with the operation of the CCTV system shall be present on the premises at all times when they are open to the public and must be able to produce / download / burn CCTV images upon request by a police officer or an authorised officer of the licensing authority. Any footage must be in a format so it can be played back on a standard personal computer or standard DVD player. Where the recording is on a removable medium (i.e. compact disc, flash card etc.), a secure storage system to store those recording mediums shall be provided.**

**An incident log (which may be electronically recorded) shall be kept at the premises for at least six months, and made available on request to the Police or an authorised officer of the licensing authority, which will record the following incidents including pertinent details:**

- (a) all crimes reported to the venue, or by the venue to the Police**
- (b) all ejections of patrons**
- (c) any incidents of disorder**
- (d) any faults in the CCTV system**
- (e) any visit by a relevant authority or emergency service**
- (f) All refusals of sales of alcohol**

**The Designated Premises Supervisor shall ensure that a written notice of authority is kept at the premises for all staff who sell alcohol. The notice shall be made available for inspection upon request of the police or an authorised officer of the licensing authority and all staff selling alcohol must be in possession of identification to enable to verify their identity against the notice.**

**The premises shall display prominent signage indicating at any point of sale, the entrance to the premises and in all areas where alcohol is located that it is an offence to buy, or attempt to buy, alcohol for a person under the age of 18.**

**In addition to any other training, the premises licence holder shall ensure all staff are trained to prevent underage sales, to be aware of and prevent proxy sales, to maintain the refusals log and monitor staff to ensure their training is put into practice. Documented records of training completed shall be kept for each member of staff. Training shall be regularly refreshed and at no greater than 6 monthly intervals.**

## Mitchell Ward

to me

Good Morning

Please see attached representation in relation to the above matter.

I have considered the application and am of the opinion that additional conditions are required for the grant of this licence to promote the licensing objectives. The conditions are set out and agreed with the applicant as set out in the email chain below.

Thanks

Mitchell

Mitchell Ward  
Licensing & Out of Hours Compliance Officer  
Licensing and Out of Hours Team (Citywide)  
The Neighbourhoods Directorate  
Growth and Neighbourhoods

Tel External: 0161 227 3147  
Tel Internal: 43207  
Mobile: 07814227755  
Email: [mitchell.ward@manchester.gov.uk](mailto:mitchell.ward@manchester.gov.uk)  
Web: [www.manchester.gov.uk](http://www.manchester.gov.uk)

----- Forwarded message -----

From: [REDACTED] <[REDACTED]>  
Date: Wed, 23 Oct 2019 at 10:55  
Subject: Re: Premises Licence Application - TBC - 518 Wilbraham Road,  
Manchester, M21 9AW.  
To: Mitchell Ward <[mitchell.ward@manchester.gov.uk](mailto:mitchell.ward@manchester.gov.uk)>

Hi Mitchell,

Thank you for your email. I am happy to agree to those conditions being applied to the Premises License for 518 Wilbraham Road, Manchester, M21 9AW.

If you need anything else from me, please let me know

Regards

----- Original Message -----

From: "Mitchell Ward" <[mitchell.ward@manchester.gov.uk](mailto:mitchell.ward@manchester.gov.uk)>

To: [REDACTED]

Sent: Wednesday, 23 Oct, 2019 At 08:59

Subject: Premises Licence Application - TBC - 518 Wilbraham Road,  
Manchester, M21 9AW.

Hi [REDACTED]

As discussed yesterday, I am reviewing the application on behalf of the  
Licensing & Out Of Hours Compliance Team.

I am considering the below additional conditions and would welcome your  
thoughts:

- No noise shall emanate from the premises nor vibration be transmitted through the structure of the premises that gives rise to a nuisance.
- A member of staff shall monitor customers smoking outside the premises on a regular basis and ensure patrons do not cause a public nuisance.
- A direct telephone number for the manager of the premises shall be publicly available at all times the premises are open.

I look forward to hearing from you.

Thanks

Mitchell

Mitchell Ward  
Licensing & Out of Hours Compliance Officer



**Licensing & Out of Hours Compliance Team - Representation**

Name	Mitchell Ward
Job Title	Neighbourhood Compliance Officer
Department	Licensing and Out of Hours Compliance Team
Address	Level 1, Town Hall Extension, Manchester, M60 2LA
Email Address	mitchell.ward@manchester.gov.uk
Telephone Number	0161 234 1220

**Premise Details**

Application Ref No	237607
Name of Premises	TBC
Address	518 Wilbraham Road, Manchester, M21 9AW

**Representation**

Outline your representation regarding the above application below. This representation should describe the likely effect of the grant of the licence/certificate on the licensing objectives and on the vicinity of the premises.

The Licensing and Out of Hours Team (LOOHT) have assessed the likely impact of the licensed premises opening at 518 Wilbraham Road, Chorlton, Manchester, M21 9AW taking into account a number of factors. This includes the location of nearby residential properties, the hours applied for and any potential risk that the granting of this licence, could lead to issues of Public Nuisance.

LOOHT have given particular consideration to Manchester City Council's Statement of Licensing Policy, specifically s.7.25 in that the licensing authority will ensure that due consideration will be given to the proximity of licensed premises not only to local residents and businesses, but also in relation to other licensed premises; as well as s.7.28 in that the licensing authority will give consideration to the appropriateness of hours applied for, having regard for the location of premises and their likely effect of the promotion of the four Licensing Objectives.

The premises is situated on Wilbraham Road and is part of a busy area within the Chorlton ward. This is a popular area of Chorlton with a good mix of offices, cafes, shops, takeaways, licensed premises and residential properties.

Above the premises are flats which are currently occupied. There are also a number of residential properties in close distance to the rear. To the left hand side when facing the premises is Oswald Road which contains a number of terrace and semi-detached properties.

LOOHT have concerns relating to the noise emanating from the premises. Given the relatively close proximity of numerous residential properties, especially those directly above the premises, there is a considerable risk that noise nuisance may arise from the external area by way of people noise and

also from the premises itself by way of music and people noise.

Following discussions with the applicant they appear to be committed to fulfilling the license objective of the prevention of public nuisance, however were in agreement that further measures could be implemented in respect of the control of noise from the premises and also patrons when smoking outside the premises. We therefore recommend that in order to prevent the problems described above the following conditions should be attached to the Premises Licence to ensure the licensing objectives are upheld:

- No noise shall emanate from the premises nor vibration be transmitted through the structure of the premises that gives rise to a nuisance.
- A member of staff shall monitor customers smoking outside the premises on a regular basis and ensure patrons do not cause a public nuisance.
- A direct telephone number for the manager of the premises shall be publicly available at all time the premises are open.

We believe these conditions are proportionate and necessary to prevent the problems described and promote the licensing objectives.

Recommendation: Approve with Conditions (Outlined Above)

From: **Alan Rawcliffe (Trading Standards)** <[a.rawcliffe@manchester.gov.uk](mailto:a.rawcliffe@manchester.gov.uk)>  
Date: Mon, 21 Oct 2019 at 13:24  
Subject: Fwd: Premises License Application 518 Wilbraham Road Manchester M21 9AW  
To: Premises Licensing <[premises.licensing@manchester.gov.uk](mailto:premises.licensing@manchester.gov.uk)>, [REDACTED]  
<[REDACTED]>

Hello

I write to inform you that Trading Standards, as responsible authority, does not intend to attend the Licensing Hearing concerning 518 Wilbraham Road Manchester M21 9AW. Following discussions between ourselves and the applicant agreement has been reached that the licence should be granted under the terms of the application subject to the conditions listed in our representation. The applicant has stated his agreement to these conditions in the e-mail above.

If you require any more information please let me know

regards  
Allan

Allan Rawcliffe  
Neighbourhood Officer - Trading Standards  
Neighbourhoods Directorate  
Manchester City Council  
1 Hammerstone Road, Gorton, Manchester, M18 8EQ  
Tel } 0161 234 1547  
Internal } 801 3 1547  
Mobile } 07706716858  
[a.rawcliffe@manchester.gov.uk](mailto:a.rawcliffe@manchester.gov.uk)  
[www.manchester.gov.uk](http://www.manchester.gov.uk)

Working days Monday, Tuesday & Wednesday

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----- Forwarded message -----

From: [REDACTED] <[REDACTED]>  
Date: Mon, 21 Oct 2019 at 13:04  
Subject: Premises License Application 518 Wilbraham Road Manchester M21 9AW  
To: <[a.rawcliffe@manchester.gov.uk](mailto:a.rawcliffe@manchester.gov.uk)>

Hi Allan,

Sorry I missed your call last week.

Following your representation last week regarding the premises license application for 518 Wilbraham Road, Manchester, M21 9AW.

I accept all of the conditions proposed in the attached document.

If you require anything else from me please let me know

Regards

██████████

PLEASE NOTE: ALL REPRESENTATIONS AND SUPPORTING EVIDENCE MUST BE SUBMITTED TO MANCHESTER CITY COUNCIL WITHIN 28 DAYS, STARTING THE DAY AFTER THE PREMISES IN QUESTION MAKES AN APPLICATION (TO FIND OUT THE CLOSING DATE CALL THE LICENSING UNIT ON 0161 234 4512)

<b>ABOUT YOU</b>		PLEASE NOTE: LICENSING OFFICERS, LICENSING COMMITTEE MEMBERS AND THE APPLICANT CAN VIEW THE INFORMATION PROVIDED ON THIS FORM
<b>Your first name (required)</b>	<b>Your last name (required)</b>	
Allan	Rawcliffe	
<b>Your address including postcode (required)</b>		
Trading Standards Service 1 Hammerstone Road Manchester M18 8EQ		
<b>Contact email address</b>	<b>Contact phone no</b>	
a.rawcliffe@manchester.gov.uk	0161 234 1547	
<b>Your signature</b> (I hereby declare the information I have provided on and with this form is correct to the best of my knowledge and belief)		

<b>ABOUT THE PREMISES</b>
<b>Application Ref No. (if known):</b>
<b>Name of the Premises about which you would like to make a representation:</b>
<b>Address of the Premises (including postcode if known):</b>
518 Wilbraham Road Manchester M21 9AW

<b>YOUR REPRESENTATION</b>
<b>Please outline your representation below and continue overleaf. This should be the likely effect of the grant of the licence / certificate on the licensing objectives on and in the vicinity of the premises in question. (Please continue on a separate sheet of paper if necessary)</b>
<p>The Trading Standards Service feels that the operating schedule in the application is not detailed enough with regards to how the premises is going to promote the licensing objective of the protection of children from harm.</p> <p>We feel the applicant may not fully aware of his responsibilities and what procedures are required to be implemented to restrict possible sales of alcohol to minors.</p> <p>The applicant has mentioned a Challenge 25 age identification policy but has failed to state how this will be implemented.</p>

There are a number of robust procedures that can be implemented to help prevent or minimise underage sales of alcohol, thus promoting the licensing objectives. The applicant has not mentioned staff training

he has not indicated what this will consist of, how it will be carried out, recorded, monitored and how often it will be repeated. We would also expect a reference to a refusals log to be kept at the premises.

Therefore the Trading Standards Service request the following conditions attached to the licence should it be granted

- 1) The Challenge 25 scheme must be operated to ensure that any person who appears to be under the age of 25 shall provide documented proof that he/she is over 18 years of age. Proof of age shall only comprise a passport, photo card driving licence, an HM Forces warrant card, or a card bearing the PASS hologram.
- 2) Documented records of training completed shall be kept for each member of staff. Training shall be regularly refreshed and at no greater than 6 monthly intervals. Training records shall be made available for inspection upon request by a police officer or an authorised officer of Manchester City Council.
- 3) In addition to any other training, the premises licence holder shall ensure all staff are trained to prevent underage sales, to maintain the refusals log, enter sales correctly on the tills so the prompts show as appropriate and monitor staff to ensure their training is put into practice.
- 4) A log shall be kept at the premises and record all refused sales of alcohol for the reasons that the person(s) is, or appear to be, under 18 years of age. The log shall record the date and time of the refusal and the name of the member of staff who refused the sale. The log will be available on request by the police or an authorised officer of Manchester City Council. The log shall be checked on a regular basis by the Designated Premises Supervisor to ensure that it is being used by staff and each check shall be recorded in the log.
- 5) The premises shall display signage at the point of sale indicating it is an offence to buy or attempt to buy alcohol for a person under 18

**Supporting Evidence:** In addition to your own written / oral testimony to the Licensing Sub-Committee, you may wish to provide evidence to support your representation. You will need to show how this evidence relates to the premises in question. Examples of supporting evidence include oral testimony, written testimony, noise records, video or photographic material, crime and disorder data, other statistical data, reports etc.)

From: [REDACTED] <[REDACTED]>

Date: Fri, 25 Oct 2019 at 18:43

Subject: Comments on application 237607/LD2

To: premises.licensing@manchester.gov.uk <premises.licensing@manchester.gov.uk>

Dear Sir/Madam,

I am writing to comment on application 237607/LD2, which is currently in consultation. I am raising objections to the application because of its likely detrimental impact on residents in the surrounding area, given that the proposed opening hours and the provision of outdoor seating for the consumption of alcohol during these hours are not in keeping with other businesses on this street and will cause a public nuisance due to increased noise levels. The premises is directly below and adjacent to several residential properties, and the application discloses no measures to prevent noise nuisance.

Kind Regards,

[REDACTED]