

Appendix 3

Parking Services Performance Information

On street penalty charge notices:

The Parking Service in conjunction with its enforcement contractors, NSL, ensure that key pinch points throughout the city receive enforcement. These include main arterial routes into the city, where single and double yellow line contraventions are actively managed, contributing to improved road safety for motorists, cyclists and pedestrians. The Parking Service in conjunction with NSL also manage on street parking for Pay and Display bays and Limited Waiting bays. The purpose of this is to encourage the free flow of traffic around the city and access to parking provision at the point of need.

The following table shows the total number of on street parking PCN's issued by ward in 2018/19:-

Ward	Grand Total	Ward	Grand Total
Ancoats & Beswick	1,729	Gorton & Abbey Hey	63
Ancoats & Clayton	4,672	Gorton North	121
Ardwick	7,149	Gorton South	157
Baguley	848	Higher Blackley	132
Barlow Moor	2	Harpurhey	328
Beswick & Clayton	176	Hulme	4,462
Bradford	2,195	Levenshulme	947
Brooklands	73	Longsight	3,128
Burnage	331	Loxford Court	402
Central	2,001	Moss Side	1,458
Charlestown	67	Moston	260
Cheetham	4,376	Miles Platting & Newton Heath	2,332
Chorlton	2,133	Newton Heath	74
Chorlton Park	327	Northenden	466
City Centre	55,969	Northern Quarter	262
Clayton & Openshaw	513	Old Moat	648
Crumpsall	947	Piccadilly	7,984
Deansgate	17,205	Rusholme	6,174
Didsbury	3	Sharston	323
Didsbury East	1,815	Southern Lap	887
Didsbury West	1,487	Whalley Range	135
Eastern Lap	377	Withington	1,632
Fallowfield	609	Woodhouse Park	1,245

Fouracres	233	Grand Total	138,857
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Off street penalty charge notices

Our role:

The Parking Service in conjunction with its enforcement contractors, NSL, ensure that the 18 off street surface level car parks are effectively managed on behalf of NML. The purpose of this is to provide a parking provision for residents and visitors to the city.

The following table shows the total number of off street parking PCN's issued across the surface level car parks in the city during 2018/19:-

Location	PCNs Issued	Ward	Issued
Bloom Street Car Park	448	Anc & Besw	3
Bridge Street Car Park	736	Baguley	649
Bridge Street Car Park off Bridge st	3,538	Beswick&Clayton	16
Chepstow Street Car Park	442	Central	4,937
Chester Street	2	Cheetham	264
Great Marlborough Street	2	City Centre	16
Grey Mare Lane Car Park	19	Deansgate	1,302
Hall Street Car Park	1	Piccadilly	573
Hulme Street Car Park	906	Rusholme	358
Park Street (Car Park)	264	Southern Lap	1,833
Queen Street Car Park	766	Total	9,951
Sheffield Street Car Park	821		
Stone Street Car Park	292		

Thurloe Street Car Park	358
Travis Street (station) Car Park	701
Whitworth Street West	6
Wythenshawe Forum Car Park	649
Grand Total	9,951

Residents' parking schemes in the city

Our role:

Parking Services manage and administer the Residents' Parking Schemes across the city. Parking Services work with residents to help them apply for and renew parking permits for themselves and for visitors to their home. Parking Services with our partner NSL, ensure that residents can park within their own community and that residential streets and roads are not blocked with commuter traffic, event traffic or vehicle parking for Manchester Airport.

There are currently 11 residential parking schemes across the city.

The following table shows the total number of residential parking permits issued by scheme in 2018/19:-

Scheme	No of Permits issued
Ancoats	3
Ardwick	324
City Centre	13
Christies	485
Etihad	4,428
Fouracres	15
Grove Village	138
Hulme	205
Loxford Court	60
NMGH ~ Crumpsall	26
Shadow Moss	73

Enforcement activity near schools

Our role:

One of the key priorities for Parking Services is the enforcement of yellow 'Zig Zag' No Stopping restrictions outside of schools. These are enforced utilising vehicles equipped with Automatic Number Plate Recognition CCTV cameras, which record vehicles stopping on the restrictions. They also provide a deterrent as well as an enforcement capability, with the specific aim of improving road safety outside of schools and also supporting the councils/city's clean air initiative.

The following table shows the total number of PCN's issued by ward near schools in 2018/19 by both CCTV and mobile officer:

WARD	PCNs Issued	WARD	PCNs issued
Anc & Besw	6	Gort & Abb Hey	42
Anc&Clayton	34	Gorton North	1
Ardwick	69	Gorton South	38
Baguley	9	H Blackley	57
Bradford	14	Harpurhey	26
Brooklands	15	Hulme	13
Burnage	104	Levenshulme	79
Central	12	Longsight	21
Charlestown	27	Moss Side	108
Cheetham	23	Moston	129
Chorlton	76	MP&NH	1
ChorltonPark	3	Old Moat	18
City Centre	1	Rusholme	59
Clayt & Open	20	Sharston	31

Crumpsall	26
DidsburyEast	3
DidsburyWest	5
Fallowfield	55

WhalleyRange	26
Withington	18
Woodhouse Park	70
TOTAL	1,239

Abandoned and untaxed vehicles

Our role:

Parking Services remove abandoned vehicles from the highway. Before doing this checks are undertaken to determine if the vehicle has actually been abandoned. This includes checking if the vehicle has a valid MOT certificate and motor insurance. We also liaise with GMP when the vehicle is removed from the highway and tell them where the vehicle will be stored. The purpose of this is to remove obstructions from the highway, providing a safer environment for all road users.

The Council has devolved powers from the DVLA to remove untaxed vehicles from the highway. Parking Services work with our partner NSL to deliver this service. Untaxed vehicles are removed from the highway and released to the registered keeper of the vehicle when they have paid the release fee and the road tax applicable to the vehicle.

The following table shows the total number of abandoned vehicle reports and subsequent removals and the total number of untaxed vehicle reports and subsequent clampings in 2018/19:-

No of cases reported and actioned	Volume reported	Actions
Abandoned	441	55 (removals)
Untaxed	4,035	4,035 (clamps)

Blue badge activity

Our role:

Parking Services with our partner NSL identify potential fraudulent use and misuse of Blue Badge parking. Where potential misuse is identified, the driver of the vehicle is interviewed to establish the facts and provide a witness statement. This statement is submitted to the Council's Legal Services who then review the evidence and where necessary progress the case to be heard in the magistrates court.

The purpose of this is to ensure that blue badge users comply with the rules of using a blue badge, to reduce fraudulent use/misuse of the blue badge scheme and to ensure that disabled parking is available at the point of need to those who use the blue badge correctly.

Support at events in the city

Our role:

Parking Services works with other council services and our partners to support events across the city. The purpose of this is to ensure that the Highway remains clear and traffic can flow around the city providing a safer environment for all road users and event goers.

Activity during 2018/19 included all events at the Etihad Stadium and Heaton Park as well as events such as Pride, Greater Manchester Run, Remembrance Sunday, Manchester Day Parade, Mega Mela, Eid, Carribean Carnival, Christmas Lights Switch On, Road Safety week and many others.