



Resources and Governance Scrutiny Committee

Date: Thursday, 5 September 2024

Time: 10.00 am

Venue: Council Antechamber, Level 2, Town Hall Extension

Everyone is welcome to attend this committee meeting.

There will be a private meeting for committee members only from 9:30am on Thursday 5 September 2024 in Room 2006, Level 2, Town Hall Extension.

Access to the Antechamber

Public access to the Council Antechamber is on Level 2 of the Town Hall Extension, using the lift or stairs in the lobby of the Mount Street entrance to the Extension.

There is no public access from any other entrance.

Filming and broadcast of the meeting

Meetings of the Resources and Governance Scrutiny Committee are 'webcast'. These meetings are filmed and broadcast live on the Internet. If you attend this meeting you should be aware that you might be filmed and included in that transmission.

Membership of the Resources and Governance Scrutiny Committee

Councillors - Simcock (Chair), Connolly, Davies, Evans, Glover, Kilpatrick, Kirkpatrick, Noor, Stogia and Wheeler

Agenda

1. Urgent Business

To consider any items which the Chair has agreed to have submitted as urgent.

2. Appeals

To consider any appeals from the public against refusal to allow inspection of background documents and/or the inclusion of items in the confidential part of the agenda.

3. Interests

To allow Members an opportunity to [a] declare any personal, prejudicial or disclosable pecuniary interests they might have in any items which appear on this agenda; and [b] record any items from which they are precluded from voting as a result of Council Tax/Council rent arrears; [c] the existence and nature of party whipping arrangements in respect of any item to be considered at this meeting. Members with a personal interest should declare that at the start of the item under consideration. If Members also have a prejudicial or disclosable pecuniary interest they must withdraw from the meeting during the consideration of the item.

4. Minutes

To approve as a correct record the minutes of the meeting held on 27 June 2024 and 18 July 2024.

4a. Minutes of meeting held on 27 June 2024

5 - 14

4b. Minutes of meeting held on 18 July 2024

15 - 24

5. CrowdStrike Outage

The Committee will receive a verbal update from the Director of ICT, following the international IT outage.

Verbal Report

6. Manchester City Council Connections with the Greater Manchester Integrated Care System and the Manchester Locality

25 - 44

Report of the Place Based Lead, Manchester Integrated Care Partnership

This report provides an update on Manchester's connections with NHS GM in relation to governance, partnerships, financial arrangements and future plans within the Manchester Locality.

7. Annual Property Report 2024

45 - 72

Report of the Deputy Chief Executive and the Strategic Director (Growth and Development).

This report provides an update on property activity since the last

Annual Property Report to Resources and Governance Scrutiny Committee in December 2023.

- 8. Update from the Revenues and Benefits Unit** 73 - 112
Report of the Deputy Chief Executive.

This report provides an update on the activity of the Revenues and Benefits Unit set out in the September 2023 Scrutiny Report. The report covers benefits administration; the financial support provided by the Household Support Fund scheme; performance in the collection of Council Tax; performance in the collection of Business Rates; and data for the 2023/24 financial year and available data to show activity between 1 April and 31 July of the 2024/25 financial year.

- 9. Update on Future Shape Transformation** 113 - 134
Report of the Deputy Chief Executive and Director of Human Resources, Organisation Development and Transformation.

The report highlights the progress and achievements of the Future Shape Transformation programme to date and the proposed transition to ensure we continue to build on the success to meet current and future challenges.

- 10. Resident and Business Digital Experience Programme (RBDxP) Update** 135 - 142
Report of the Deputy Chief Executive.

This report provides an update on the Resident and Business Digital Experience Programme (RBDxP).

- 11. Review of Capital Investment Programme** 143 - 150
Report of the City Treasurer.

This report provides an update on the capital investment programme in the context of current forecast spend and market conditions.

- 12. Overview Report** 151 - 172
Report of the Governance and Scrutiny Support Unit.

This report provides the Committee with details of key decisions that fall within the Committee's remit and an update on actions resulting from the Committee's recommendations. The report also includes the Committee's work programme, which the Committee is asked to amend as appropriate and agree.

Information about the Committee

Scrutiny Committees represent the interests of local people about important issues that affect them. They look at how the decisions, policies and services of the Council and other key public agencies impact on the city and its residents. Scrutiny Committees do not take decisions but can make recommendations to decision-makers about how they are delivering the Manchester Strategy, an agreed vision for a better Manchester that is shared by public agencies across the city.

The Resources and Governance Scrutiny Committee areas of interest include finances, Council buildings, staffing, corporate and partnership governance as well as Council tax and benefits administration.

The Council wants to consult people as fully as possible before making decisions that affect them. Members of the public do not have a right to speak at meetings but may do so if invited by the Chair. To help facilitate this, the Council encourages anyone who wishes to speak at the meeting to contact the Committee Officer in advance of the meeting by telephone or email, who will then pass on your request to the Chair for consideration. Groups of people will usually be asked to nominate a spokesperson. The Council wants its meetings to be as open as possible but occasionally there will be some confidential business. Brief reasons for confidentiality will be shown on the agenda sheet.

The Council welcomes the filming, recording, public broadcast and use of social media to report on the Committee's meetings by members of the public.

Agenda, reports and minutes of all Council Committees can be found on the Council's website www.manchester.gov.uk.

Smoking is not allowed in Council buildings.

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Further Information

For help, advice and information about this meeting please contact the Committee Officer:

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This agenda was issued on **Wednesday, 28 August 2024** by the Governance and Scrutiny Support Unit, Manchester City Council, Level 2, Town Hall Extension, Manchester M60 2LA