Manchester City Council Report for Resolution

Report to: Executive – 2 March 2016

Subject: The Manchester Residential Growth Strategy and 2016/17

Action Plan

Report of: Strategic Director (Strategic Development)

Summary

A draft Residential Growth Strategy was considered by the Executive in November 2015 and was endorsed for consultation. This report summarises the results of the consultation and outlines subsequent changes to the Strategy. The final version of the Strategy is now supported by a high level action plan that sets out how the priorities outlined in the Strategy will be delivered over the next year. The 2016/17 Residential Growth Action Plan will be appended to the final published version of the Strategy.

Recommendations

The Executive is recommended to:

- i) Note the results of the consultation and approve the final Manchester Residential Growth Strategy as set out in Annex 1 of this report;
- ii) Approve the Manchester Residential Growth Strategy 2016/17 Action Plan as set out in Annex 2 of this report.

Wards Affected: All

Community Strategy Spine	Summary of the contribution to the strategy
Performance of the economy of the region and sub region	Ensuring the right mix of housing is essential to support the economy of the city and wider sub region. The Residential Growth Strategy sets the priorities for doing this.
Reaching full potential in education and employment	The Residential Growth Strategy will support the development of homes that are well connected to jobs and education facilities.
Individual and collective self esteem – mutual respect	This report does not focus on this aspect of the Community Strategy but the creation of strong communities underpins the decisions that are made about housing development across the city.

Neighbourhoods of Choice	This Strategy builds on the long term priority to create neighbourhoods of choice in the city. It emphasises the need to provide a range of housing to support the growing and changing population.
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Environmental and Climate Change Impacts

This Manchester Residential Growth Strategy supports development that will be designed with full regard to the principles of sustainability, including accessibility for all, energy efficiency and the contribution that the public realm can make to the 'greening' of the City. The forthcoming Manchester Residential Design Guide will reinforce these principles.

Full details are in the body of the report, along with any implications for:

- Equal Opportunities Policy
- · Risk Management
- Legal Considerations

Financial Consequences – Revenue

None.

Financial Consequences - Capital

None.

Contact Officers:

Name: Eddie Smith Name: Sean McGonigle

Position: Strategic Director, (Strategic Position: Assistant Chief Executive

Development) (Growth)

Telephone: 0161 234 3030 Telephone: 0161 234 4821

Name: Paul Beardmore Name: Nicholas Cole

Position: Director of Housing Position: Research Manager Telephone: 0161 234 4811 Telephone: 0161 234 6492

Background documents (available for public inspection):

The following documents disclose important facts on which the report is based and have been relied upon in preparing the report. Copies of the background documents

are available up to 4 years after the date of the meeting. If you would like a copy please contact one of the contact officers above.

- Draft Residential Growth Strategy, Executive, 4th November 2015
 A Stimulus for Residential Growth, Executive, 24th June 2014

1.0 Introduction

- 1.1 A residential growth prospectus produced in 2013 set out an analysis of Manchester's housing market as well as an approach to encouraging additional housing to support the city's growing population. Since then we have seen real progress in delivering the quantity and variety of residential development required to drive the City's continuing economic growth. However, a changing context to the residential market with projects like Manchester Life and Manchester Place beginning to deliver, and the transformational Devolution Agreement in November 2015 providing the framework for new housing related powers and a £300m recyclable housing fund for Greater Manchester, has required a review and refresh of the strategic framework for influencing the volume and type of development across the city as well as activities required for ensuring the existing housing offer is of the highest standard.
- 1.2 A draft strategy, building on and updating the earlier prospectus, was presented to the Executive in November 2015 and was endorsed for consultation. This report sets out the consultation undertaken and the changes to the draft Strategy initially considered by the Executive. A revised Strategy is appended to this report for final approval. The Strategy proposes a set of priorities for action over the next ten years and a detailed implementation plan has been developed that identifies our priorities over the short to medium term.

2.0 The Draft Residential Growth Strategy: Consultation

- 2.1 Before being considered at Executive the draft Strategy was the subject of detailed discussion at the City Council's Economy Scrutiny Committee where a number of issues were raised. These included concern at the cost of renting and buying homes in Manchester and the gap between social housing and the large private rented sector; whether the pipeline of new residential development would meet the demand for housing in the City; and concerns about some elements of the private rented sector, particularly the fragmented nature of it and a desire to see new approaches to the regulation and management of the sector trialled such as the introduction of social letting agencies.
- 2.2 Registered Housing Providers were consulted collectively through the Manchester Housing Providers Partnership. The overwhelming response of Providers was that the Strategy was comprehensive and appropriate in setting out the priorities for the City. More specific comments centred: on the need to review or replace existing homes which are uneconomic to repair or where layout is poor; the need to integrate new homes into existing neighbourhoods better; and the need to better meet the housing aspirations and support of the increasing number of older people in the City.
- 2.3 Manchester enjoys a strong relationship with key professional bodies including the National Landlords Association (NLA); Residential Landlords Association (RLA); and Association of Residential Lettings Agents (ARLA). The RLA were

encouraged by Manchester's willingness to engage them in dialogue and felt there were opportunities to consider more innovative approaches to addressing the private rented market, such as encouraging landlords to sell to tenants or first time buyers and in return receive relief from Capital Gains Tax. They also want to see the payment of benefits to landlords linked to property condition and asked whether licensing could be targeted on those who provide property for tenants on benefits. The NLA felt the Strategy was very general and generic in nature.

- 2.4 There are a significant number of housing developers operating in the City currently, reflecting the strength of the residential development market. A number of the developers who have had a strong relationship with the City were consulted, including Countryside, Lovell and Rollinsons and the general view was that the Strategy contains everything you would expect in driving balanced residential growth.
- 2.5 Finally, since the publication of the draft Strategy the City Council has continued to work at a Greater Manchester level to create the necessary conditions for residential growth within the city. This has included work to secure a broad coalition of support across the conurbation for more collaborative working between local authorities and Registered Providers to develop new ways of working together to drive forward our growth and reform agendas. In parallel we have, and are using, the ongoing dialogue with Government to secure more devolved control from Government and the Homes & Communities Agency of the key functions and resources associated with housing and residential growth. The third element of the work we are pursuing at a Greater Manchester level to support our residential growth ambitions relates to the work we will undertake on the Greater Manchester Spatial Framework which, amongst other things, will set the planning framework for employment and residential growth over the next twenty years. These approaches are much more clearly drawn out in the final version of the Strategy.
- 2.6 The ground swell of broad based support from the housing development industry and the associated support sectors within it for the Manchester Residential Growth Strategy is to be welcomed. With the addition of the narrative associated with the work we will pursue at a Greater Manchester level referenced in the previous paragraph it is recommended that the draft Strategy submitted to the Executive in November 2015 is now approved. A copy of that Strategy is attached in Annex 1 of this report.

3.0 Residential Growth Short Term Action Plan

3.1 In order to ensure effective delivery of the Residential Growth Strategy an Action Plan has been developed (see Annex 2) which sets out the key high level actions to be addressed, particularly over the next 12 months. It is the intention that the Action Plan will be reviewed and updated on an annual cycle to both monitor and refresh the actions necessary to secure the outcome of a minimum of 25,000 homes over the next ten years in the city.

3.2 The delivery of this Action Plan will be driven forward by the Strategic Development function of the City Council. Delivery will be enhanced by the Manchester Place Partnership between the City Council and the Homes & Communities Agency. This partnership will continue to focus its energy on assembling and preparing land for development; facilitating effective place shaping to support essential early investment; and setting new standards for the delivery of housing and place management. These are seen as essential requirements to strengthen and enhance the investor confidence in the city and in those neighbourhoods where the partnership wants to promote significant residential growth. In the near term the Manchester Place Partnership will continue to focus its energies within the newly defined City Centre boundary where there are very significant opportunities to promote residential growth and where support to unlock that growth is needed. Outside the City Centre the Manchester Place partnership will support those initiatives where it can add real value in terms of, for example, bringing much needed investment to unlock residential development.

4.0 Concluding Remarks

- 4.1 Over the next twenty years Manchester City Council is forecasting that our city will continue to expand, diversify and grow our economy, building on the phenomenal asset base that has been put in place over the last thirty years.
- 4.2 Integral to the attraction, retention and growth of businesses within the city will be the need for the city to continue to provide a housing offer that not only meets the requirements of households who work, and will be working, in our economy but also addresses the diversity of our city today and tomorrow. In doing so we face a number of challenges:
 - Globally cities generate 70% of global greenhouse gases, largely from energy consumption and transportation. Within Manchester our existing property base and our new housing stock must respond positively to the environmental challenges we face;
 - Our city must provide homes in places where people want to live and that can deliver the lifestyle requirements of our residents; and
 - Our city must respond to the diversity of our residents and their housing requirements: the needs of younger and older households; those individuals with disabilities; and the demands of those households with children, especially those who want to live in our City Centre.
- 4.3 The Manchester Residential Growth Strategy is seeking to ensure that the city not only delivers the homes that are central to the successful execution of our economic growth ambitions but critically, to add value to the creation of a city that can continue to provide a housing and neighbourhood offer that can retain and attract new residents to live in our city.
- 4.4 Detailed recommendations appear at the front of this Report.

5.0 Contributing to the Community Strategy

(a) Performance of the economy of the region and sub region

5.1 Ensuring the right mix of housing is essential to support the economy of the city and wider sub region. The Residential Growth Strategy sets the priorities for doing this.

(b) Reaching full potential in education and employment

5.2 The Residential Growth Strategy will support the development of homes that are well connected to jobs and education facilities.

(c) Individual and collective self esteem - mutual respect

5.3 This report does not focus on this aspect of the Community Strategy but the creation of strong communities underpins the decisions that are made about housing development across the city.

(d) Neighbourhoods of Choice

5.4 This Strategy builds on the long term priority to create neighbourhoods of choice in the city. It emphasises the need to provide a range of housing to support the growing and changing population.

6.0 Key Polices and Considerations

(a) Equal Opportunities

6.1 The Strategy outlines the priorities that enable the provision of a diverse range of housing to meet the needs of the growing and changing population. Local communities will be engaged on residential developments through appropriate consultation, giving all stakeholders opportunities to engage in the process.

(b) Risk Management

6.2 Responsibility for risks associated with the delivery of this strategy will be embedded within the residential growth governance arrangements.

(c) Legal Considerations

6.3 The Spatial Priorities and subsequent residential developments will be progressed through all relevant stages with the support of legal expertise.

Annex 1: The Manchester Residential Growth Strategy

Foreword: to be added

1. Introduction

This residential growth strategy represents an ambitious housing agenda for the city for the next five years. It is being written as the city is continuing to grow and change at a rate we have not seen for more than a hundred years.

The strategy sets out a clear vision to ensure that we can meet the housing demands of this growing and changing city. It recognises the critical relationship between an economically sustainable and successful city and having the right mix of housing for the people who live and work here.

Maintaining the balance between wages and housing costs will be a key determining factor in the long term success of Manchester. Having the right housing mix in the right places will be critical if we are to create a 'liveable' city that can compete internationally and be at the heart of the North's plan to create a counterweight to London and the South East that will drive economic growth for the UK as a whole. We already know that new business is coming into the City and investing in our success, attracted by the talent, diversity, strength and scale of our labour force. This is linked to the housing offer and is good for us all.

Against the background of growth we need to continue to build more houses to increase the supply of homes to buy and rent. Only by doing this will we maintain the balance of wages and housing costs. We need ensure that there is balance that reflects the changing shape of the population – so that there are homes for families who have grown up or made their home here, older people who want to stay in the City as well as the younger working people who are increasingly choosing to live and work in the City, in particular in and around the city centre, and who are driving much of our economic growth.

The strategy charts a course for addressing the challenges we will collectively face in ensuring that we have the right housing for the City over the coming decade and beyond. It is rooted in the reality of the City as it is today: the people who live here, the housing market we have and the opportunities that exist as we look ahead.

2. The policy landscape

Manchester's housing market is, in large part, shaped by national policy and market drivers and sits within the Greater Manchester housing market and economy. These influences provide the context against which a practical strategy for Manchester needs to be developed.

The financial crisis and recession clearly had a major impact on the level of house-building and on people's ability to access mortgages and deposits across the UK. While there are signs of recovery the market has not fully recovered, nationally or in Manchester.

National economic and social policies will continue to impact on the shape of the housing market. Continuing welfare reform will limit some people's housing choices and people may have to move if they cannot afford to live in their existing homes. Registered housing providers long term strategies and ability to invest in new housing will be significantly influenced by rent reductions associated with the Budget announcement, welfare reform and the proposed new extension of the Right to Buy policy, although details of how this will operate are still emerging. The impact of these changes on social housing providers is yet to be fully understood but it is clear it will lead to fundamental changes within the sector and we will need to respond to these changes in due course.

Access to mortgages, particularly for first time buyers, continues to be restricted through both conditions attached to them and the size of deposits required. Alongside levels of student debt this means that the average age for people to own their first home is likely to continue to rise along with the length of time people continue to live with their parents. Help to Buy and other schemes such as the First Time Buyer initiative have been designed at national level to try and mitigate these issues. At this point there is no long term commitment to sustaining the Help to Buy policy which has provided support for many Manchester residents and house builders.

These drivers are impacting on the choices that individuals, households, investors of all sizes and developers are making. This is shaping the Manchester housing market of 2015 and beyond.

An example is that lower sales volumes and increasing demand for accommodation to rent have acted together to restructure the market, transform living patterns and create a new residential investment market in the city centre and surrounding areas.

The impact on the registered housing providers of year on year rent reductions and the extension of the right to buy policy is likely to be considerable. We need to address this with the sector, supporting consolidation of providers and developing new platforms for investment. This will require a greater focus on the Greater Manchester geographical footprint to renew and extend where practicable the social rented sector. This agenda will require changes in the regulatory framework.

As we look ahead we need to consider the way we support the economic growth of the City. We need to continue to provide a range of housing that means that we can keep the relationship between housing costs and incomes in balance. Sustaining our growth trajectory will require us to have:

- homes for young skilled workers;
- affordably priced homes for working households; and
- opportunities to attract and retain middle income households.

As a city we need to have affordably priced housing across all housing types, in other words beyond the traditional definitions of 'affordable housing' used by professionals in the sector. This means ensuring that we have homes for people to buy that are below the Manchester average prices, as well as homes for rent that are affordable in

both the social and private rented sectors. Responding to this aspiration is challenging but requires the City to use its resources, land assets and existing housing stock in a planned and targeted way, building on the work over the last five years.

We will continue to work as part Greater Manchester to improve incentives for more housing. Through the Devolution Agreement Greater Manchester secured a £300m Housing Investment Fund and further proposals will be explored to increase access to the resources needed to remediate land to align with this fund, for flexibilities in relation to stamp duty and changes to the New Homes Bonus regime.

3. The changing City

Population and economy

Manchester today is very different to the Manchester of 15 -20 years ago. There are new industries and jobs and a population that has rapidly grown and continues to do so. This change has been supported and made possible by investment in new transport links, old industrial land being brought into use for employment and housing and investment in social housing that has radically improved the standard across the City. Schools, colleges and universities, health centres and hospitals, leisure facilities, parks and open spaces have seen major investment. The growth we have experienced has changed and revitalised many of our neighbourhoods, giving them fresh energy and purpose. Examples such as Hulme, Wythenshawe and parts of East Manchester demonstrate the success of long term strategies of regeneration that ensure physical change is addressed alongside social and economic improvement.

The number of people living in the city increased by over 80,202 between 2001 and 2011 – a rise of nearly 20%, the highest of any town or city in the UK. This growth was a reflection of the City's changing economy and the new jobs being created in the City across a broad range of sectors and at a wide range of levels. The largest increases were in working people and their families. The growth also reflected the fact that more people are choosing to come to the city to work and settle here long term.

There are a range of reasons for these changes – pull factors like the number and breadth of jobs on offer, the improvements to schools and transport, the attractiveness of our Universities and the lifestyle that can be had in the City, but there are also external factors such as the economic situation in Europe, the difficulty of obtaining mortgages and welfare reform that are all impacting on Manchester.

The City has significantly broadened its economic base building on our existing strengths and encouraging the development of those sectors that will generate good jobs and support our ambitions to be an internationally competitive City. Financial and professional services continue to be our largest sector but those areas that are fastest growing and forecast to continue with this rapid growth are: the digital and creative, life sciences and construction sectors.

What is clear is that the need for higher skilled people across all sectors will continue. This reflects a change across the economy not simply in Manchester. Forecasts suggest that by 2025 almost half (49%) of the people employed in the City will be educated to degree level or above. We can expect the most successful and sustainable cities to be those that have the best skilled work force. The priority for Manchester must be to match the skills of its people to the future needs of its growing economy and provide the necessary homes to attract and retain working households who will drive our economy forward.

The national economic and policy landscape have clearly had an influence on Manchester's housing market over the last five years.

The recession had a dramatic impact on house building in the City. Manchester built over 5,400 flats and houses at the height of the market in 2007/08 but since 2011/12 housing completions hovered between 1,000 and 1,500 a year. In parallel to building new homes there has been a significant effort to bring empty homes back into use with the empty homes programme helping to bring more than 2,800 homes back into use in the period from 2013.

The pipeline of housing schemes is now much stronger as the interventions that we put in place over the last five years to encourage and stimulate the market are coming to fruition. We have focused on:

- affordable homes to rent where we have worked with Registered Housing Providers to identify and provide land suitable for development;
- affordable homes for sale where we have supported a range of shared ownership models and products;
- market rent homes and homes for market sale where we have created innovative new partnerships to increase the supply of new housing, including through Matrix (a joint venture with the GM Pension Fund), Manchester Life and Registered Providers such as One Manchester;
- creating a planning and regeneration context using Planning Frameworks to shape the residential offer;
- used our influence to help strengthen our investment capability at Greater Manchester level; and
- been prepared to use our statutory powers where necessary to assemble land for new residential development.

Despite these interventions the effect of growth of the City and the relative lack of new homes being built is that the size of households has been growing. This runs counter to the predictions and that there would be smaller households as demographic changes played out with more single households and people having smaller families. In Manchester we have seen an increase to the average household size but this masks some very stark changes across key areas of the City.

In some areas where there has been little house building the population has nevertheless grown very significantly reflecting the new communities in the City and the fact that many of these are having larger families or that children are continuing to live at home for longer. People are typically sharing apartments reducing costs and making city centre living more affordable.

Over the last 15 years the largest numbers of new homes were built in the city centre and close to transport links. The vast majority of apartments are available to rent but significant numbers of people also own their own apartments, reflecting the close relationship with average incomes which has broadly supported the balance between wages and housing costs.

New house building has transformed the residential for sale market in East Manchester; smaller developments in South of the City have added to the family housing offer and there have been whole sale changes and investment within the social rented sector. We have also seen a new type of housing for students with bespoke accommodation close to the Universities.

Manchester's pioneering work with the Greater Manchester Pension Fund has led to a flow of further institutional investment into the private rental market with a range of schemes recently completed and agreement secured for a further phase of schemes. These schemes offer a professional, well managed and quality residential product that is in high demand, probably where first time buyer demand would previously have arisen.

The impacts of welfare reforms are beginning to be felt both through increasing household sizes and restricted housing choice. It is clear though that the options in the private rented sector available to those working age adults out of work or solely dependent on benefits has reduced within the city and is limited to the very poorest quality houses available.

Whilst the City has grown and overall housing conditions have improved considerably there remains significant work to do in the small number of neighbourhoods that are still experiencing problems with poor quality housing, largely privately rented. The priority in these areas is to help turn these neighbourhoods around, taking targeted action and raising standards and ensuring a strong partnership approach at a neighbourhood level. This is as much about tackling the issues faced by families and individuals – supported through programmes such as Troubled Families, Complex Dependency and Working Well – as it is around physically improving provision.

4. Housing growth priorities

To meet our ambitions for sustainable growth into the future and provide the right housing mix for our growing population and changing demographics we need to set out a clear strategy. This will be set within the context of the Greater Manchester housing market. The priorities in this section show where we need to focus our resources and capacity as a City to meet our housing ambition to ensure that housing supports the City's economy and we have a range of affordably priced housing for the people who live here.

The detailed delivery of the strategy will flex and change over time but these priorities provide the framework within which we can do this.

Priority 1: Increase house building on existing and new sites

House building is not currently keeping pace with the growth of the City. We need more new homes so that we can accommodate the growing number of people who choose to stay and live here and contribute to its success. Without more homes, prices will rise. The risk is that there will be a growing affordability gap and the housing offer more unattractive and overcrowded. This applies across all types of housing: rented, for sale, apartments, family homes, supported housing for older people, and at all price brackets.

Housing in Manchester needs to be seen in the context of the wider Greater Manchester housing market. Manchester will continue to prioritise high density building at the conurbation core, along with Salford and Trafford. This means that most homes in the city centre will be apartments or other high density development. Across the rest of the city there are opportunities for a broader mix of housing. The largest development areas are in the East and North of the City whereas in the South the majority of housing will be on smaller 'in-fill' sites. Our housing mix could include some more apartments to meet growing demand beyond the city centre, particularly in district centres and around well connected public transport hubs.

We have a good pipeline of new housing schemes for the next few years which will increase the levels of house building. We anticipate that over the next decade a minimum of 25,000 homes will be built across the City.

This includes houses in all parts of the City and apartments in and around the city centre. However, much of the land that could be used for housing in the medium to long term needs a lot of work to prepare it for development. This includes putting together larger sites that are currently in fragmented ownership, remediating old industrial land and creating the necessary infrastructure such as schools to support new homes. Our ability to develop a significant number of homes beyond this timescale will be constrained by limited land supply and competing demand for sites from economic uses as well as schools and other services needed to meet the needs of a growing population.

Through the recent Devolution Agreement Greater Manchester secured a recycle-able £300m Housing Investment Fund. We anticipate that this will be fully allocated within the next 12 months with a large proportion supporting housing schemes in Manchester. We need to create further new investment mechanisms to allow brownfield sites to be more readily developed. We also need to use the tools that our 'devolution deal' provides us to bring together larger sites and to identify land being disposed of by public bodies in the City that could be used for residential purposes.

At a Greater Manchester level, Registered Housing Providers are working with the Combined Authority to develop a Memorandum of Understanding around our combined objectives of promoting Growth and Reform. In terms of growth, the Registered Providers are committed to developing a collaborative development vehicle which will seek to maximise their combined development expertise with the available capacity within the sector in Greater Manchester. Alongside this we will seek to combine a more flexible funding and regulatory regime with the Homes and Communities Agency which better reflects both the market conditions in Greater

Manchester and our ambitions to support the economy with housing growth. The Combined Authority will in turn seek to use its land and borrowing capacity to support the collective ambition to develop new housing through the Registered and their development vehicles. In Manchester this work is being advanced through our Strategic Housing Provider Partnership.

In terms of reform, the Registered Providers have developed a combined offer linking closely to the Public Sector Reform agenda. This will bring to bear a range of skills, experience and investment from the Registered Providers into areas such as employment and training; neighbourhood management; troubled and complex families and health and social care reform.

The work with Greater Manchester Registered Providers on growth and reform reflects and links into the wider existing social rented estate across the conurbation which currently represents nearly 1 in 4 homes. In Manchester this ratio increases to 1 in 3 homes. How we use our residual stock to best advantage in both the growth and reform agenda's will be one of the key opportunities going forward.

The Manchester residential market needs to be seen within the context of Greater Manchester. While the densest developments will be at the core of the conurbation all districts have a part to play in providing new homes to support our economic ambitions. We are working across all ten districts to develop a Greater Manchester Spatial Framework that will provide a framework for housing development across the whole of the conurbation. This will need to balance the need to provide land for housing, commercial uses and infrastructure such as schools and healthcare. Greater Manchester are also exploring opportunities to capture value of development in areas where house-building is most attractive to the market and use this to support the delivery of hard to develop sites in the conurbation core.

Priority 2: Improve the quality and sustainability of the City's housing

Investment from both the public and private sector has helped improve the quality of much of the City's existing housing stock over the last decade. We need to ensure that new housing meets our aspirations as a City in terms of quality, design and sustainability. It is imperative that where we develop at density it is done well with a level of quality that does not store up problems for the future. We have developed 'strategic frameworks' to broadly define what places should deliver to secure our wider residential ambitions.

It will also be essential to maintain good housing standards so that we can create strong communities and areas where people want to stay and lay down roots. This is as important in the rental sector as it is when homes are built for sale given the changing patterns of home ownership and the increasing propensity for people to rent their homes.

As an interim measure the Council has adopted the London Housing Design Guide space standards for new development. However, we want to promote excellence in design for homes within the city Manchester and we will now bring forward a Manchester Residential Design Guide that will help ensure that the city provides a

housing offer that not only meets the environmental challenges we must confront but also addresses the diversity of our city today and tomorrow.

Domestic properties contribute 30% of all carbon emissions across Manchester. If we are to meet our climate change commitments we need to see this figure reduce. Action on new homes and investment in social housing stock will help improve energy efficiency, reduce costs for home owners and in turn reduce carbon emissions but more needs to be done. This is particularly the case for homes in private ownership or that are rented by private landlords. Government programmes have typically not had a widespread impact. We will continue to press Government to work with us to develop better, more targeted mechanisms for improving energy efficiency.

Priority 3: Increase opportunities for home ownership

There has been – since the 1950s/60s – a high proportion of social rented housing across the city and relatively low levels of home ownership. This is out of step with similar cities in the UK. Over the last 10 years the pattern has shifted and today there is a roughly equal split between people who are in social rented homes, rent privately and own their homes. This change has been driven by external forces that have made it increasingly difficult for people to get on the housing ladder through restricted access to mortgages, poor credit ratings and the high levels of deposits required.

Almost two thirds of the population of England and Wales own their own home (63%), but in Manchester the figure just above a third (38%). We know that many people would still like to own the home they live in and there are benefits to the City of increasing levels of ownership. Houses in many parts of the City are affordable compared to large areas of the rest of the country and there is a good balance between house prices and income levels for many households. The affordability of housing means that it also is an attractive place for private landlords to buy housing. This can price first time buyers out of the market and is not always conducive to building stable and vibrant communities.

The Government's policy on extending right to buy to housing association tenants has the potential to constrain investment in social housing stock and create perverse incentives within the market. We should focus on policies that support people to buy their own homes within the private sector, protecting the levels of social housing within the City for those who need it most.

We will work with Manchester Place and developers building homes within the City to ensure that there is a diverse portfolio of housing that includes homes that are accessible for first time buyers. Help to Buy can be a useful product for those who cannot access a large deposit and other mechanisms such as rent-to-buy will continue to be explored. However, there are less visible barriers to home ownership such as credit ratings and lending practices and we will work with banks and others to seek to reduce these barriers to home ownership for residents in the City.

Priority 4: Expand the family housing offer

The City's population is growing and changing at a rapid rate driven by our economic growth and the jobs and opportunities being created. The population is increasingly

made up of working people and families. Historically Manchester has typically seen people move out of the City as they have children. Over the last 20 years Manchester has sought to create popular neighbourhoods which met the demands of families who want to live in the City: excellent and accessible public and private services; good transport links; and access to high quality amenity provision. Schools and other community facilities have significantly improved over the last ten years and more people want to stay in the City. We need to make sure that the housing offer means that they can do so. It is good for the City to have stable communities of people who live and work in Manchester. It adds to the vibrancy, wealth and social capital if people choose to live and contribute long term in the City.

We need more family housing across the price ranges and also more large family houses as we see an increase in family size. Sites will be identified in areas where there is strong demand for family housing and a lack of supply. It is also the case that some homes that are currently divided up or used as student accommodation could provide good and attractive family homes. As the pattern of student living changes, with more bespoke student homes nearer the universities, there are opportunities for existing houses to revert back to family provision.

We also need to recognise the important role of social rented homes in providing family housing. 4,000 homes 'turnover' each year and we need to ensure that this is used in a way that supports the City's economic priorities while maintaining our responsibility to those most in need.

Priority 5: Professionalise the private rented sector across the City

The private rented sector has grown fast and now about a third of homes in the City are rented through private landlords. This is likely to rise to about 40% in the next ten years on current forecasts.

Most private rented sector homes are good quality and available at a reasonable rent. However, this is not always the case. The private rented sector remains fragmented in ownership terms with 70% of landlords owning 3 or less properties. This leads to inconsistent management standards and some neighbourhoods suffer from having a lack of 'ownership' and feel neglected. There are a small number of neighbourhoods with very poor quality landlords, crime and high levels of deprivation. In some instances these operators receive significant sums of public finance in terms of housing benefit, representing very poor value for money for the public purse.

Given that the underlying forces that mean more people are renting, availability of social housing is limited and options to buy a home are constrained, we need to ensure that the private rented housing we have is all a good standard, that communities can establish and that tenants are protected.

The Manchester Market Rental Strategy sets out how we will work to improve standards and manage growth. The recently launched Manchester Market Rental Pledge looks to improve information for tenants whilst working more closely with the professional landlord and lettings agency bodies to drive up standards. However, we need to recognise the challenge facing us in certain neighbourhoods in the City where the quality of both properties and management remains poor and traditional

methods of enforcement have been ineffective. A different approach is be required and we will seek the introduction of social letting agencies and trial a targeted approach to landlord licensing. We will also consider whether we can create a benchmark for affordably priced rents linked to average incomes.

We are bringing better quality operators into the market such as Matrix Homes and Sigma to develop new purpose built low rise family homes and investment in high quality apartments for rent in order to provide a high quality and professional offer for people in the City.

Priority 6: Provide appropriate housing options for retirement living

As the City is growing we will have more older people. As with families we often see people moving out of the City when they retire and other people struggling to stay in homes that can be too big. We want to offer positive options for people who want to down-size and stay in the City. Purpose built accommodation can reduce dependency and the cost of healthcare and can reduce the sense of isolation and loneliness for people. It also frees up larger family homes. Sites have been identified for 400 specialist homes for older people and these will be developed over the coming 5 years.

As well as this specialist accommodation we are seeing a small but growing number of people retire and move into the city centre. Here they are close to amenities and travel connections and attracted by the lifestyle on offer. This is a positive development in terms of community building and diversifying the City.

4. Developing the plan & next steps

The challenges outlined in this strategy reflect the broadening of the City's economic base and the increasingly attractive range of jobs on offer. People have come to the City to work and have settled but supply has not kept pace with demand. The result is a repopulated City where some neighbourhoods are almost full and others are bursting at the seams.

Evidence from the pipeline suggests that more people will soon translate into more homes. However, faced with a new national policy framework and coupled with acute pressures on land, the city's housing market increasingly has to answer new and different questions posed by a restructured resident base that has changed both the nature and scale of demand.

Part of the solution is a flexible delivery landscape where increased home ownership prevails and where the private rented sector acts as an asset rather than a constraint. At the same time new solutions are needed for the City's younger buyers and also residents who might want to stay in the City post retirement and in later life.

This more flexible approach will provide opportunities for partners, particularly those with an appetite to innovate, invest and working with the City Council to deliver better housing outcomes for neighbourhoods.

Against this backdrop the strategy attempts to provide a bridge between work already underway on the ground and a high level overview. The next stage is to develop an action plan for the short to medium term which articulates how we intend to start to address the challenges working in tandem with public and private partners across the City. This action plan will be reviewed and updated on an annual basis.

Annex 2: The Manchester Residential Growth Strategy: the 2016/17 Action Plan

Manchester Residential Growth Strategy 2016/17 Action Plan

The Residential Growth Strategy sets out six priorities to support the city's sustained growth and ensure that there is affordably priced housing for sale and rent to underpin this. These are:

- 1: Increase housing building on existing and new sites
- 2: Improve the quality and sustainability of the city's housing
- 3. Increase opportunities for home ownership
- 4. Expand the family housing offer
- 5. Professionalise the private rented sector
- 6: Provide appropriate housing options for retirement living.

The Residential Growth Strategy priorities will have an impact across the City and involve activities which will have an impact of communities and local residents. In particular, while the city centre apartment market provides significant new housing for a growing workforce, there is a need to continue to make new family and affordable homes available.

The Residential Growth Strategy is Manchester specific and this is reflected not only in the theme of housing for a growing workforce but also in the need to improve the private rented sector and to make sure there is appropriate housing available for retirement living.

Housing growth priorities

To meet our ambitions for sustainable growth into the future and provide the right housing mix for our growing population we need to set out a clear strategy. This will be set within the context of the Greater Manchester housing market. The priorities for action under each of the six Priorities show where we need to focus our resources and capacity as a City to meet our housing ambition to ensure that housing supports the City's economy and we have a range of affordably priced housing for the people who live here.

Spatial Priorities

Many of the residential growth plans are based around a number of spatial and neighbourhood priorities where the City has developed Spatial Frameworks to set out a context and framework for residential an neighbourhood development. Many of the key actions involved taking forward development plans in the context of the six priorities set out above.

The spatial priority areas now involve immediate opportunities to deliver new housing, as well as medium term opportunities which will ensure an appropriate pipeline to deliver high levels of new housing development over a long period.

The success of many of the spatial priority areas, such as First Street and Ancoats and New Islington is the result of many years of work by MCC officers and significant investment by the Council to make available which enable developers to invest in the City. This work needs to continue to maintain the momentum now established in the housing market.

The spatial priorities now include three key gateway propositions in key central locations where there are opportunities to deliver significant high-quality residential development at the scale needed to accommodate the significant population growth at the centre of the

conurbation. These key gateway development areas represent exceptional long term investment propositions which the Council will seek to progress over the next three years.

Spatial Priorities

Central Manchester

Northern Gateway

Extending in a north-eastern arc from Victoria Station and taking in the neighbourhoods of **NOMA**, the **Lower Irk Valley**, **New Cross** and **Collyhurst**, this area extends over 150 hectares and has capacity to deliver between 5,000 – 7,000 new homes over the next 10 – 15 years. Neighbourhood Development Frameworks have been produced for each of these areas.

The vision is to create a series of distinctive and interconnected communities that are supported by high quality facilities and green spaces with excellent walking cycling and public transport links into the city centre; utilising the Irk river valley and existing parks and open spaces.

Southern Gateway

The Southern Gateway is the entrance to the city from its affluent southern suburbs. The Southern Gateway comprises the **First Street** development area to the east of the main arterial route into the City Centre, and the **Great Jackson Street** development area to the west. Both of these development areas have Neighbourhood Development Frameworks in place.

Together, the development areas of First Street and Great Jackson Street comprise some 16 hectares for mixed-use development, with a substantial residential element to be delivered. The Southern Gateway has the potential to be transformed into an exciting new neighbourhood that will also include commercial, cultural and community space, new public squares with good internal connectivity and linkage back to the City Centre.

Eastern / Piccadilly Gateway

The Eastern Gateway is currently a mixed use location comprising the around **Piccadilly** Station, incorporating **Mayfield** and **Piccadilly Basin**, and the revitalised neighbourhoods of **Ancoats and New Islington**, where significant residential development is being taken forward by Manchester Life and Urban Splash.

The delivery of HS2 and its associated infrastructure will radically reconfigure the whole area creating significant new development opportunities, including residential development which will play a major role in this areas growth.

Neighbourhood Development Frameworks are in place for Ancoats and New Islington and Piccadilly, which incorporates Mayfield and Piccadilly Basin. A refreshed masterplan for the Piccadilly Basin area is currently being prepared by Town Centre Securities and the

process to appointment a development partner to deliver the 24-acre Mayfield development area is currently underway.

Inner Suburbs

West Gorton, Miles Platting, Brunswick and Moss Side

The revitalisation of the inner city suburbs remains a key spatial priority which provides opportunities to contribute to the Residential Growth Strategy priorities. Significant new house building programmes are underway in **West Gorton**, **Miles Platting** and **Brunswick** and The Maine Place development in **Moss Side** is nearing is its final phases and a partner is currently being appointed to lead on the redevelopment of the former Stagecoach bus depot on Princess Road. Through these developments the Council expects to facilitate a significant number of new homes over the next five years, providing the city with an increased affordable and family housing offer.

Outer Suburbs

North and South Manchester

The Council is continuing to explore the potential for residential development in the northern and southern suburbs of the city, including Wythenshawe. In South Manchester the Council is facilitating residential developments at the Siemens campus on Princess Road and as the former MMU campus on Wilmslow Road, where there is a high demand for Executive and larger family homes.

In Wythenshawe and North Manchester Council is reviewing the potential for residential developments on poorly used or former brownfield sites where new development can reinvigorate and reconnect neighbourhoods and increase the family housing and affordable housing offer.

Each of the Spatial Priorities is the subject of a detailed workplan each year, with officers progressing a range of actions including masterplanning and community and business consultation, site acquisitions and where necessary CPOs, and assisting companies needing to be relocated. These work programmes are not included in the document as much of the work is commercial in finance, particularly with regard to site and property acquisitions and discussions with developers. The Spatial Priorities are being progressed using MCC planning, capital programme, policy, planning and legal expertise.

Implementation

The Residential Growth Strategy identifies a number of important areas where new tools, policies and mechanisms are required. This includes brownfield land, energy efficiency and help to buy. MCC will work in the context of the Combined Authority to develop new proposals, using the devolution powers now available and where necessary make a case to Government. MCC will take a leading role in identifying potential solutions and developing new, evidence based proposals.

The Residential Growth Strategy requires a commitment by other public sector agencies active in the city, particularly those with land holding which could support residential development, and particularly family and affordable homes. The Council will seek to work in

partnerships with the Homes and Communities Agency (HCA) and those responsible for the Heath sector estate to quickly bring forward sites for new residential development.

The Residential Growth Strategy places a major emphasis on the importance of improving the quality of private rented accommodation, and in the management of properties and the services provided to tenants. MCC will take forward this area of work using the recently agreed MCC Manchester Market Rental Strategy (MMRS) and the recently launched Manchester Market Rental Pledge. Improving the quality of the management of private rented accommodation requires considerable efforts over a sustained period and the Market Rental Stagey sets the framework to improve the sector in the City.

There is a strong emphasis in the Residential Growth Strategy on family housing and affordability. There are opportunities across the City to promote and facilitate the development of family housing and to ensure new development includes a proportion of housing which reflects the incomes of working residents. Developing small and medium sized sites for family housing will complement the more substantial plans set out in the Spatial Priority areas.

The scale of new housing required by the City to support a growing workforce needs substantial and long term investment by developers. The City will use its research and intelligence function as a means of providing developers and investors with a better understanding of the residential market in Manchester and the underlying factors supporting long term demand.

Priority 1: Increase house building on existing and new sites

House building is not currently keeping pace with the growth of the City. We need more new homes so that we can accommodate the growing number of people who choose to stay and live here and contribute to its success. Housing in Manchester needs to be seen in the context of the wider Greater Manchester housing market. Manchester will continue to prioritise high density building at the conurbation core, along with Salford and Trafford. This means that most homes in the city centre will be apartments or other high density development.

Across the rest of the city there are opportunities for a broader mix of housing. The largest development areas are in the East and North of the City whereas in the South the majority of housing will be on smaller 'in-fill' sites. Our housing mix could include some more apartments to meet growing demand beyond the city centre, particularly in district centres and around well connected public transport hubs.

Priority Actions 1a: Site Assembly

Assembling sites in locations where there is an evidential base that indicates that fragmented ownership, condition of the land and where land assembly will be a pre-requisite to the engagement of the market, all acting as constraints on development. This involves both immediate and medium term actions.

- Action 1: Assemble and facilitate land assembly in a number of strategic locations including (but not limited to): Northern Gateway (New Cross, Lower Irk Valley, and Collyhurst); Ancoats & New Islington; and Great Jackson Street, to strengthen the platforms for new housing development to be initiated within the next three years.
- Action 2: Seek an investor partner (s) for the Northern Gateway initiative and work with this investor partner to bring early sites forward for development within the Northern Gateway area
- **Action 3:** Work with TH Real Estate to bring forward residential development on the Central Retail Park site on Great Ancoats Street;
- **Action 4:** Seek a Partner to bring forward landfill sites across the city that, amongst other things, can offer opportunities for new homes in the city;
- **Action 5:** Develop a Brownfield Land Register for new Residential Development;
- **Action 6:** Develop a Strategic Policy Framework for the city's District Centres, identifying those which have the potential to significantly expand their residential development potential

Priority Actions 1b: Creating the social infrastructure

Identifying the social infrastructure required to support the construction of new homes and localised population increases, such as new and expanded schools.

- **Action 7:** Identify specific sites for forecast new primary and senior schools in areas of high demand.
- **Action 8:** Review the role of District Centres for social infrastructure and associated local services which will support residential development in their wider catchment areas.

Priority Actions 1c: New investment mechanisms

Through the recent Devolution Agreement Greater Manchester secured a recyclable £300m Housing Investment Fund. We anticipate that this will be fully allocated within the next 12 months with a large proportion supporting housing schemes in Manchester. We need to create further brownfield site investment and other public sector sites for housing:

- **Action 9:** Work with the Combined Authority to seek support from Government on developing a Greater Manchester proposition to provide non-repayable investment for brownfield land.
- **Action 10:** Work with the Combined Authority and Registered Providers at a Greater Manchester to develop the development capacity and the case for a more flexible funding and regulatory regime from Government to promote new residential development.
- **Action 11:** As part of the One Public Estate initiative; identify sites in other public ownerships which could be realised for housing. This would include the NHS estate and the remaining HCA estate in Manchester.

Priority Actions 1d: Greater Manchester Spatial Framework:

We are working across all ten districts to develop a Greater Manchester Spatial Framework that will provide a framework for housing development across the whole of the conurbation. This will need to balance the need to provide land for housing, commercial uses and infrastructure such as schools and healthcare.

Action 12: Work with Combined Authority colleagues to ensure that Spatial Framework and Call for Sites reflects the housing needs and plans of the City.

Priority 2: Improve the quality and sustainability of the City's housing

Investment from both the public and private sector has helped improve the quality of much of the City's existing housing stock over the last decade. We need to ensure that new housing meets our aspirations as a City in terms of quality, design and sustainability. It is imperative that where we develop at density it is done well with a level of quality that does not store up problems for the future. We have developed 'Strategic Frameworks' to broadly define what places should deliver to secure our wider residential ambitions.

It will also be essential to maintain good housing standards so that we can create strong communities and areas where people want to stay and lay down roots. This is as important in the rental sector as it is when homes are built for sale given the changing patterns of home ownership and the increasing propensity for people to rent their homes.

Priority Actions 2a: Developing and Updating Planning Frameworks

- **Action 13:** Update the Ancoats and New Islington Neighbourhood Development Framework
- **Action 14:** Promote Neighbourhood Development Frameworks and Masterplans in a number of other priority locations either directly or by working with landowning partners; e.g. Piccadilly Basin, Boddingtons Brewery.

Priority Actions 2b: Residential Design Guidance:

As an interim measure the Council has adopted the London Housing Design Guide to provide guidance for new residential development. However, we want to encourage excellence in residential design for Manchester and have established an expert group to develop a Manchester Residential Design Guide. We will use our influence to ensure that the Guide becomes embedded in proposals for all new residential development.

- **Action 15:** Publish a draft Manchester Residential Design Guide for consultation in April 2016
- **Action 16:** Finalise, publish and promote the Manchester Residential Design Guide.in the Summer of 2016

Priority Actions 2c: Energy Efficiency

Domestic properties contribute 30% of all carbon emissions across Manchester. If we are to meet our climate change commitments we need to see this figure reduce. Action on new homes and investment in social housing stock will help improve energy efficiency, reduce costs for home owners and in turn reduce carbon emissions but more needs to be done. This is particularly the case for homes in private ownership or that are rented by private landlords. Government programmes have typically not had a widespread impact. We will continue to press Government to work with us to develop better, more targeted mechanisms for improving energy efficiency.

Action 17: Work with Combined Authority colleagues to produce policy paper for discussion with Government on introducing new support mechanisms to assist energy efficiency.

Priority 3: Increase opportunities for home ownership

There has been – since the 1950s/60s – a high proportion of social rented housing across the city and relatively low levels of home ownership. This is out of step with similar cities in the UK. Over the last 10 years the pattern has shifted and today there is a roughly equal split between people who are in social rented homes, rent privately and own their homes. This change has been driven by external forces that have made it increasingly difficult for people to get on the housing ladder through restricted access to mortgages, poor credit ratings and the high levels of deposits required.

Almost two thirds of the population of England and Wales own their own home (63%), but in Manchester the figure just above a third (38%). We know that many people would still like to own the home they live in and there are benefits to the City of increasing levels of ownership. Houses in many parts of the City are affordable compared to large areas of the rest of the country and there is a good balance between house prices and income levels for many households. The affordability of housing means that it also is an attractive place for private landlords to buy housing. This can price first time buyers out of the market and is not always conducive to building stable and vibrant communities.

The Government's policy on extending right to buy to housing association tenants has the potential to constrain investment in social housing stock and create perverse incentives within the market. We should focus on policies that support people to buy their own homes within the private sector, protecting the levels of social housing within the City for those who need it most.

Priority Actions 3a: Promoting Home Ownership to First Time Buyer Homes:

We will work with developers building homes within the City to ensure that there is a diverse portfolio of housing that includes homes that are accessible for first time buyers.

- **Action 18:** Develop a policy framework by the spring of 2016 that addresses the affordability of home ownership and renting in the city within a Manchester context.
- **Action 19:** Within the context of Action 17 identify sites within the city where the Government's proposals for "Starter Homes" can be brought forward.
- **Action 20:** Progress new development in areas such as Brunswick, Miles Platting, Colllyhurst and West and Central Gorton where the market is most likely to provide affordable new housing for first time buyers; and bring to the market smaller sites in North and East Manchester where affordable family and first time housing can be provided.

Priority Actions 3b: Credit and Lending

However, there are less visible barriers to home ownership such as credit ratings and lending practices and we will work with banks and others to seek to reduce these barriers to home ownership for residents in the City.

Action 21: Work with the Combined Authority to develop a better understanding of the barriers to mortgage finance and develop credible solutions which will assist lower income households to consider home ownership.

Priority 4: Expand the family housing offer

The City's population is growing and changing at a rapid rate driven by our economic growth and the jobs and opportunities being created. The population is increasingly made up of working people and families. Historically Manchester has typically seen people move out of the City as they have children. Over the last 20 years Manchester has sought to create popular neighbourhoods which met the demands of families who want to live in the City: excellent and accessible public and private services; good transport links; and access to high quality amenity provision. Schools and other community facilities have significantly improved over the last ten years and more people want to stay in the City. We need to make sure that the housing offer means that they can do so. It is good for the City to have stable communities of people who live and work in Manchester. It adds to the vibrancy, wealth and social capital if people choose to live and contribute long term in the City. We need more family housing across the price ranges and also more large family houses as we see an increase in family size.

Priority Actions 4a: Family Housing Sites

Sites will be identified in areas where there is strong demand for family housing. It is also the case that some homes that are currently divided up or used as student accommodation could provide good and attractive family homes. As the pattern of student living changes, with more bespoke student accommodation nearer the university assets, there are opportunities for existing houses to revert back to family provision.

- **Action 22:** Review sites, Council, HCA owned (or financed) sites and other public owned sites across the city to identify available sites in areas of strong demand for family housing.
- **Action 23:** Review recent and planned new student housing to understand and identify the opportunity for the potential to return to family housing as a result of diminishing student demand.
- **Action 24:** Deliver a further 5 mixed tenure residential sites with GM Pension using the Matrix Homes brand of family housing.
- **Action 25:** Progress new development in areas such as Moss Side, Miles Platting, Collyhurst, West Gorton, Brunswick, Central Gorton, Didsbury, Chorlton, Wythenshawe, where the market is most likely to provide family housing at the lower, middle and higher value range.

Priority Actions 4b: Affordable Rented Homes

We also need to recognise the important role of the existing 68,000 social rented homes in providing family housing. Approximately 4,000 of these homes 'turnover' each year and we need to continue to ensure that this is used in a way that supports the City's economic priorities while maintaining our responsibility to those in priority need.

- **Action 26:** We will continue to monitor and analyse Manchester Move to ensure that at least 20% of our social housing allocations are made to Manchester residents who make a community contribution (through work, training, voluntary work etc)
- **Action 27:** Through the strategic housing partnership, increase the delivery capability of the collective Registered Providers operating in Manchester to develop a minimum of 700 affordable homes by 2018
- **Action 28:** Develop a new Manchester affordable housing definition and strategy, linking income to housing costs, and creating pathways to sustainable home ownership.

Priority 5: Professionalise the private rented sector across the City

The private rented sector has grown fast and now about a third of homes in the City are rented through private landlords. This is likely to rise to about 40% in the next ten years on current forecasts. Most private rented sector homes are good quality and available at a reasonable rent. However, this is not always the case. The private rented sector remains fragmented in ownership terms with 70% of landlords owning 3 or less properties. This leads to inconsistent management standards and some neighbourhoods suffer from having a lack of 'ownership' and feel neglected.

There are a small number of neighbourhoods with very poor quality landlords, crime and high levels of deprivation. In some instances these operators receive significant sums of public finance in terms of housing benefit, representing very poor value for money for the public purse. Given that the underlying forces that mean more people are renting, availability of social housing is limited and options to buy a home are constrained, we need to ensure that the private rented housing we have is all a reasonable standard, with decent management which communities can establish and that tenants are protected.

The Manchester Market Rental Strategy (MMRS) sets out how we will work to improve standards and manage growth. The recently launched Manchester Market Rental Pledge looks to improve information for tenants whilst working more closely with the professional landlord and lettings agency bodies to drive up standards. However, we need to recognise the challenge facing us in certain neighbourhoods in the City where the quality of both properties and management remains poor and traditional methods of enforcement have been limited. A different approach may be required such as a targeted approach to landlord licensing. This could be complimented by the introduction of a social lettings agency.

A set of detailed actions are set out in the Manchester Market Rental Strategy and the most important immediate actions are detailed below:

MMRS Strand 1: Promote greater self-regulation of the sector

- **Action 29:** Promote the Manchester Market Rental Pledge to landlords, developers and tenants.
- **Action 30:** Continue to build partnerships with the main PRS trade bodies and develop joint initiatives such as landlord accreditation schemes.

MMRS Strand 2: Target and focus intervention and proactive enforcement on the very worst properties, landlords, agents and neighbourhoods

- **Action 31:** Establish four selective licensing pilots with clear measurable objectives and evaluate their impact over three years.
- **Action 32:** Target specific enforcement activity on the highest known risk properties, especially flats above shops.
- MMRS: Strand 3: Enhance the role of partners
- Action 33: Develop a social lettings agency with one or more of the Manchester RP's
- **Action 34:** Explore the establishment of a funding/investment stream to enable partners to purchase PRS properties with the intention of conversion to family housing for sale or rent.

We are already bringing better quality operators into the market both in the City Centre (for example, Manchester Life) and into the suburbs (for example, Matrix Homes and Sigma) to develop new purpose built low rise family homes and investment in high quality apartments for rent in order to provide a high quality and professional offer for people in the City.

Priority 6: Provide appropriate housing options for retirement living

As the City is growing we will continue to have more older people. As with families we often see people moving out of the City when they retire and other people struggling to stay in homes that can be too big. We want to offer positive options for people who want to down-size and stay or move into the City. Purpose built accommodation demonstrably reduces dependency and the cost of healthcare and can reduce the sense of isolation and loneliness for people. It also frees up larger family homes.

Older people often need advice and support in determining their best housing options, especially at a time before they become frail and unable to move. The City, together with the North Manchester CCG have successfully run a housing options for older people pilot in the north of the City which has helped over 20 people to downsize by moving in the past 12 months.

Four Council owned sites have been identified for up to 400 'retirement living' homes for older people and these will be developed over the coming 5 years. As well as this specialist accommodation we are seeing a small but growing number of people retire and move into the city centre. Here they are close to amenities and travel connections and attracted by the lifestyle on offer. This is a positive development in terms of community building and diversifying the City.

- **Action 35:** Develop 4 specific extra care retirement sites over the next 18 months to provide 150 specialist homes by March 2018.
- **Action 36:** Seek funding and support for extending the successful housing options for older people (HOOP) scheme from North Manchester to Citywide.
- **Action 37:** Provide an updated analysis on who is buying new housing in the City and new and emerging trends in both home ownership and the rental market.